Mei Kwan (LKKAuto)

From: Cecilia Low <cecilia.low@sq.cntaiping.com>

Sent: Tuesday, 16 March, 2021 4:26 PM

To: Mei Kwan (LKKAuto)

Cc: Jaslin Kok (LKK Auto); Admin A

RE: SNM21D201343/C02/SGN8868D/LOWCT / FW: Direct Settlement - Accident Subject:

Involving SGN8868D (OI: CTI - TBA) and SHD4658K (TP: LKK REF -

CC3/CTI21003244/T1ra3) on 06/03/2021

Attachments: Insd SGN8868D SAS.pdf

Follow Up Flag: Follow up Completed Flag Status:

Categories: HMK

[Strictly Confidential]

Hi Mei Kwan

Please refer to the attached SAS

Thank you

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 16 March 2021 3:47 PM

To: Cecilia Low <cecilia low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D201343/C02/SGN8868D/LOWCT / FW: Direct Settlement - Accident Involving SGN8868D (OI: CTI -TBA) and SHD4658K (TP: LKK REF - CC3/CTI21003244/T1ra3) on 06/03/2021

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 12 March, 2021 9:52 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com; Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com; Admin A < admin-a@lkkauto.com; Cecilia Low cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201343/C02/SGN8868D/LOWCT / FW: Direct Settlement - Accident Involving SGN8868D (OI: CTI - TBA) and SHD4658K (TP: LKK REF - CC3/CTI21003244/T1ra3) on 06/03/2021

Dear Sir,

Please note that officer in charge for this case is Cecilia Low.

Claim no. SNM21D201343/C02/SGN8868D/LOWCT.

Dear Cecilia,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 11 March 2021 6:09 PM

To: Claims Dept of CTI < com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGN8868D (OI: CTI - TBA) and SHD4658K (TP: LKK REF -

CC3/CTI21003244/T1ra3) on 06/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4658K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)