Shiau Chan (LKKAuto)

From: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>

Sent: Tuesday, 16 March 2021 10:05 AM

To: Shiau Chan (LKKAuto)

Cc: SUR

Subject: Re: AIG-OD SMR 1327C / DOA: 29/01/2021 / 9002204913SG

Hi Shiau Chan,

Please proceed authorization repair with list price quoted.

However, upon verifying price with C&C they price quoted is slightly on a high side. You may inform attending surveyor to contact me for the price verified on my end.

Thank you

Best Regards,

LIM KOK CHONG

AIG

Senior Motor Surveyor

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, Level 10 Singapore 079120 Mobile +(65) 8876 5437 kok-chong.lim@aig.com|www.AlG.sg

On 16 Mar 2021, at 9:57 AM, Shiau Chan (LKKAuto) <siewsc@lkkauto.com> wrote:

This message is from an external sender; be cautious with links and attachments.

Dear Kok Chong,

According to the repairer, they refuse to use cost + 10% for parts as they are no authorise workshop for AIG.

Kindly advise whether we can proceed the authorisation to repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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