

Denise Tay (LKKAuto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Wednesday, 28 April 2021 1:21 PM
To: Denise Tay (LKKAuto); Admin-D (LKKAuto); SUR; assignments
Cc: LEE KATIE
Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YQ1457Z; Our Vehicle SMX5372M Accident involving SMX5372M & YQ1457Z On 11 Mar2021 Our ref: M12D15172103

Our ref: M12D15172103

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Wednesday, April 28, 2021 10:28 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YQ1457Z; Our Vehicle SMX5372M Accident involving SMX5372M & YQ1457Z On 11 Mar2021

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Dear Josephine,

Please provide your ref no.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 11 March 2021 5:30 PM

To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YQ1457Z; Our Vehicle SMX5372M Accident involving SMX5372M & YQ1457Z On 11 Mar2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Thursday, 11 March, 2021 5:13 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: ryderautoworkshop@gmail.com; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YQ1457Z; Our Vehicle SMX5372M Accident involving SMX5372M & YQ1457Z On 11 Mar2021

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Thursday, March 11, 2021 4:56 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: Re: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YQ1457Z; Our Vehicle SMX5372M Accident involving SMX5372M & YQ1457Z On 11 Mar2021

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Dear Josephine,

Kindly assign LKK

On Thu, 11 Mar 2021 at 4:55 PM, WONG JOSEPHINE <josephinewong@uoi.com.sg> wrote:

Without Prejudice

Dear June

We propose Autoprobe Consultants , if you do not agree, kindly choose from our lists of surveyors.

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims

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[3 Anson Road, #28-01](#) Springleaf Tower, Singapore 079909

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Thursday, 11 March 2021 4:17 PM

To: LEE KATIE <katielee@uoi.com.sg>

Subject: Fwd: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YQ1457Z; Our Vehicle SMX5372M Accident involving SMX5372M & YQ1457Z On 11 Mar2021

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2 [Kaki Bukit Ave 2, #02-19 / 22](#) AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



----- Forwarded message -----

From: **Ryder Auto workshop** <ryderautoworkshop@gmail.com>

Date: Thu, Mar 11, 2021 at 4:14 PM

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YQ1457Z; Our Vehicle SMX5372M Accident involving SMX5372M & YQ1457Z On 11 Mar2021

To: <josphinewong@uoi.com.sg>

Dear Josphine,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June



2 [Kaki Bukit Ave 2, #02-19 / 22](#) AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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