

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 11 March 2021 3:23 PM
To: Winnie Chai; SUR; assignments
Cc: connect3lau@gmail.com; Claims Dept of CTI
Subject: RE: O/R: SNM21D201384/C02/SBU1008M/LEWLC / FW: FW: Request for pre repair inspection for accident involving PC2045C & SBU1008M (yr insured) on 10/03/2021
Attachments: GIA REPORT.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis. Please forward us with the copy of video evidence to review.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Winnie Chai <connect3winnie@gmail.com>
Sent: Thursday, March 11, 2021 3:19 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: connect3lau@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: O/R: SNM21D201384/C02/SBU1008M/LEWLC / FW: FW: Request for pre repair inspection for accident involving PC2045C & SBU1008M (yr insured) on 10/03/2021

Hi Jenny

We would like Kenneth LKK to attend the survey.

Thanks

On Thu, Mar 11, 2021 at 3:16 PM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D201384/C02/SBU1008M/lewlc

Your reference: PC2045C

Dear Sirs / Madam,

ACCIDENT INVOLVING SBU1008M & PC2045C on 10/03/2021

We refer to your email of 10/03/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Winnie Chai <connect3winnie@gmail.com>
Sent: Thursday, March 11, 2021 3:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: connect3lau@gmail.com; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: Re: O/R: SNM21D201384/C02/SBU1008M/LEWLC / FW: FW: Request for pre repair inspection for accident involving PC2045C & SBU1008M (yr insured) on 10/03/2021

Hi Jenny

Attached is the GIA report.

Thanks

On Thu, Mar 11, 2021 at 2:05 PM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Dear Jenny;,

Please conduct PRS for PC2045C. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge - Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Lau <connect3lau@gmail.com>

Sent: Thursday, 11 March 2021 8:42 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: connect3winnie@gmail.com

Subject: Re: FW: Request for pre repair inspection for accident involving PC2045C & SBU1008M (yr insured) on 10/03/2021

Morning,

Sorry for the typo error.

Your Insured vehicle should be SBU1008M

Thank you

Ms Lau

Tel: 9850 9666

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697

On Wed, Mar 10, 2021 at 6:01 PM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sir,

Car plate not covered under china taiping. pls provide proof of cover.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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From: Lau <connect3lau@gmail.com>
Sent: Wednesday, 10 March 2021 2:14 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>
Subject: Request for pre repair inspection for accident involving PC2045C & SBU1008B (yr insured) on 10/03/2021

Hi,

Attached is the GIA report.

Pls kindly let us have the list of surveyors for the PIR.

Thank you

Ms Lau

Tel: 9850 9666

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697

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Winnie Chai

Connect3

HP:9850-9666

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Winnie Chai

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HP:9850-9666