

Nivitha (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Thursday, 11 March 2021 3:14 PM
To: Edwin Abcede Caina; SUR; assignments@lkkauto.com
Subject: RE: SNM21D201386/C02/SLV3901Y/LOWCT / FW: SLR2889C / SLV3901Y TP CLAIM DOA;06.03.2021

[Strictly Confidential]

Dear Sirs

Please attend to the survey.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Thursday, 11 March 2021 3:13 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Subject: RE: SNM21D201386/C02/SLV3901Y/LOWCT / FW: SLR2889C / SLV3901Y TP CLAIM DOA;06.03.2021

Hi Cecilia,

We get Steve Chen of LKK , Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Thursday, March 11, 2021 2:52 PM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: RE: SNM21D201386/C02/SLV3901Y/LOWCT / FW: SLR2889C / SLV3901Y TP CLAIM DOA;06.03.2021

This email was sent from outside of your organisation

[Strictly Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date. We regret that we are unable to comment on liability as our insured/insured driver had not reported the accident.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 11 March 2021 2:50 PM

To: edwin.caina@cyclecarriage.com.sg; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201386/C02/SLV3901Y/LOWCT / FW: SLR2889C / SLV3901Y TP CLAIM DOA;06.03.2021

Dear Cecilia,

Please conduct PRS for SLR2889C. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Cecilia Low 63896530.

*** Kindly quote our reference number when replying.

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claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Sent: Thursday, 11 March 2021 11:12 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SLR2889C / SLV3901Y TP CLAIM DOA;06.03.2021

Officer in Charge,

May we check for the liability of accident?

Best Regards,

Edwin Caina
Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

 A member of the Jardine Cycle & Carriage Group

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Thursday, March 11, 2021 11:14 AM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: scan to email

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