

Veron Chen (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 15 June 2021 5:02 PM
To: Tan Chew Chik Jacqueline; lauro.songcuan@cyclecarriage.com.sg; Veron Chen (LKKAUTO)
Subject: OUR RRE: SNM21D201386/C02/SLV3901Y/TANCHC & YOUR REF: SLR2889C, TPP LOD ACKNOWLEDGEMENT
Attachments: SLR2889C - Letter of Demand.pdf

WITHOUT PREJUDICE via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 8th June 2021 with enclosures on 11th June 2021.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 11 June 2021 10:28 AM
To: Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Cecilia Low <cecilia.low@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: FW: Your Ref: SNM21D201386/C02/SLV3901Y/LOWCT Our Ref: SLR2889C DOA: 06/03/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

Forward LOD for your necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR [<mailto:lauro.songcuan@cyclecarriage.com.sg>]

Sent: Tuesday, 8 June 2021 9:13 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Cecilia Low <cecilia.low@sg.cntaiping.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Patrick Lee Wei En <patrick.lee@cyclecarriage.com.sg>

Subject: Your Ref: SNM21D201386/C02/SLV3901Y/LOWCT Our Ref: SLR2889C DOA: 06/03/2021

Dear Veron,

Pls. refer to attached LOD.

Our customer, **Ng Boon Leong (Huang Wenliang)** insured with **AIG** claims as follows.

Cost of repair	\$ 7,311.31
Loss of rental	\$ 1,412.40 (\$128.40 x 11 days)

Total	\$ 8,723.71

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 08 June 2021 12:05 AM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Patrick Lee Wei En <patrick.lee@cyclecarriage.com.sg>
Subject: SLR2889C (KIA) - FINALIZE TP CLAIM (CHINA TAIPING)

This email was sent from outside of your organisation

Hi Larry/Veron,

We confirm the finalize \$6833 (P/P, before GST). 6 repair days.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Monday, 7 June 2021 11:30 AM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Patrick Lee Wei En <patrick.lee@cyclecarriage.com.sg>
Subject: SLR2889C (KIA) - FINALIZE TP CLAIM (CHINA TAIPING)

Dear Steve,

Pls. refer to attached files.

Kindly confirm finalized amount of **\$ 6,833.00** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg



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