

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Monday, 15 March 2021 11:35 am
To: 'Pauline Tham'
Cc: SUR; 'Claims Dept of CTI'
Subject: RE: SNM21D201284/C02/SME1674T/THAMYL / FW: Request TP Claim Survey for SLP4507C
Attachments: SLP4507C IA.pdf

Dear Pauline,

Enclosed herewith preliminary advice of SLP 4507C.

Kindly assist to create above claim in Merimen system.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 11 March 2021 11:44 am
To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201284/C02/SME1674T/THAMYL / FW: Request TP Claim Survey for SLP4507C

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Wednesday, March 10, 2021 4:55 PM

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>; Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201284/C02/SME1674T/THAMYL / FW: Request TP Claim Survey for SLP4507C

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Without Prejudice

Dear Selamatshahh

Thanks for reply

Dear LKK

Please conduct PRS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Sent: Wednesday, March 10, 2021 4:53 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201284/C02/SME1674T/THAMYL / FW: Request TP Claim Survey for SLP4507C

Hi Pauline,

Please make arrangement for LKK Auto Mohd Taufikh to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Wednesday, March 10, 2021 4:49 PM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>; Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201284/C02/SME1674T/THAMYL / FW: Request TP Claim Survey for SLP4507C

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Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, March 10, 2021 4:17 PM
To: Selamatshahh.Zainal@ethozgroup.com; jackson.teo@ethozgroup.com; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201284/C02/SME1674T/THAMYL / FW: Request TP Claim Survey for SLP4507C

Without Prejudice

Dear Pauline,

Please conduct PRS for SLP4507C.

Note: officer in charge Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Sent: Wednesday, 10 March 2021 11:29 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: Request TP Claim Survey for SLP4507C

Hi Motor Claims,

Please assist to make arrangement for TP survey **SLP4507C** accident on 06/03/2021. Claiming against your insured **SME1674T**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal

Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



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