

Nivitha (LKK Auto)

From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Sent: Thursday, 11 March 2021 10:52 AM
To: SUR; assignments@lkkauto.com
Cc: Pauline Tham
Subject: FW: SNM21D201284/C02/SME1674T/THAMYL / FW: Request TP Claim Survey for SLP4507C
Attachments: 4507_20210310112458.pdf

Hi Admin,

Please refer to PRS email request by China Ins below and make the necessary arrangement for survey. Vehicle is in at Ethoz Bukit Batok.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD
30 Bukit Batok Crescent Singapore 658075
HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Pauline Tham [mailto:pauline.tham@sg.cntaiping.com]
Sent: Wednesday, March 10, 2021 4:55 PM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>; Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201284/C02/SME1674T/THAMYL / FW: Request TP Claim Survey for SLP4507C

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[Confidential]

Without Prejudice

Dear Selamatshahh

Thanks for reply

Dear LKK

Please conduct PRS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Sent: Wednesday, March 10, 2021 4:53 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201284/C02/SME1674T/THAMYL / FW: Request TP Claim Survey for SLP4507C

Hi Pauline,

Please make arrangement for LKK Auto Mohd Taufikh to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal

Senior Executive

Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Wednesday, March 10, 2021 4:49 PM

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>; Jackson Teo Ban Chye
<jackson.teo@ethozgroup.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201284/C02/SME1674T/THAMYL / FW: Request TP Claim Survey for SLP4507C

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Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI

Sent: Wednesday, March 10, 2021 4:17 PM

To: Selamatshahh.Zainal@ethozgroup.com; jackson.teo@ethozgroup.com; Pauline Tham
<pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201284/C02/SME1674T/THAMYL / FW: Request TP Claim Survey for SLP4507C

Without Prejudice

Dear Pauline,

Please conduct PRS for SLP4507C.

Note: officer in charge Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Sent: Wednesday, 10 March 2021 11:29 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: Request TP Claim Survey for SLP4507C

Hi Motor Claims,

Please assist to make arrangement for TP survey **SLP4507C** accident on 06/03/2021. Claiming against your insured **SME1674T**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

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