

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

37 LOYANG WAY SINGAPORE 508734

Letter of Demand

WITHOUT PREJUDICE

Date: 03 Apr 2023

Attn: AIG Asia Pacific Insurance Pte. Ltd. (Motor Claims Dept)

Dear Sir/Mdm,

We act on behalf of the owner of vehicle No: YP2172T

Ms Pan Pacific Van & Truck Leasing Pte Ltd to claim against
your insured vehicle no: SMQ8624D on accident date
05/03/2021

The below following is:

1)Cost of Repair =\$800.00

Total = \$864.00 (GST 8%)

2)Loss of Use (03 days x \$80.00) = \$240.00

3)TP search Fee (Merimen) = \$2.00

Total =\$1,106.00

Regards



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD
37 LOYANG WAY SINGAPORE 508734

LETTER OF AUTHORISATION

I, PAN PACIFIC VAN & TRUCK LEASING PTE LTD ("The Third-Party / Own
Damage Claimant"), Reg Co No. 201511635R of NO.8 CHANG CHARN ROAD
#04-01 LINK (THM) BUILDING SINGAPORE 159637 (Address)

of the owner of YP2172T (Vehicle No.), hereby

authorise **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**
("The Workshop")

to act for me with respect to my claim for repair costs and/or rental and/or loss
of use ("The Claim") for my vehicle no. YP2172T that was damaged
involving in the accident which occurred on 05/03/2021 (Date)

along/at CHANGI SOUTH AVE 3 (Location)

involving vehicle/s no. YP2172T & SMQ8624D ("The Accident").

I further authorise the workshop to settle my above-mentioned claim in a manner that
they are deem fit and the workshop is further authorised to receive payment to
settlement of my claim with payment cheque/s being made in favour to the
workshop.

I further acknowledge that any settlement the workshop may reach with your
company on my behalf is on a without prejudice and without admission of liability
basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this on 06 (Day) of MARCH (Month) 2021 (Year).


Signature / Company Chop

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$864.00** (Repair Cost), **S\$240.00** (Loss of Use/Rental), **S2.00** (Disbursement) for vehicle no. **YP 2172T** that was damaged pursuant to the accident which occurred on **05/03/2021** (date) along **CHANGI SOUTH AVE 3** (location) involving vehicle no/s **SMQ 8624D**. This is pursuant to the inspection conducted on **24/03/2021** (date) at “the workshop”.

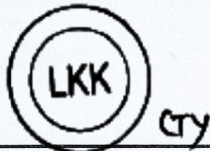
We/I confirm that we/I are/am authorized by the owner **PAN PACIFIC VAN & TRUCK LEASING PTE LTD** (the third party claimant”) of vehicle no. **YP 2172T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **YP 2172T** (vehicle no.) as a result of the accident.

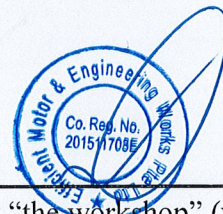
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9th (day) of May (month) **2023** (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD



37 LOYANG WAY SINGAPORE 508734
Business Registration No: 201511708E
Tel: 6284 0827 Fax: 6341 6758

BILL TO :

AIG ASIA PACIFIC INSURANCE PTE LTD

NO. 78 #07-16
SHENTON WAY AIG BUILDING
SINGAPORE 079120
TEL : 64193000 FAX :

TAX INVOICE

INVOICE : EM202304-0001
DATE : 03/04/2023
JOB NO. : JO202103-0675
VEH. NO. : YP2172T
VEH.MODEL : CANTER
MILEAGE : 162,404
STAFF ID : JESSIE ONG
PO NO :

NO.	ITEM CODE / REF	DESCRIPTION	QTY UNIT	U/PRICE	AMOUNT
1	COR	COST OF REPAIR DOA : 05/03/2021	1.00	800.00	800.00

REMARKS : TP CLAIM.
DOA: 05/03/2021

AMOUNT : S\$	SUB TOTAL	: \$	800.00
EIGHT HUNDRED AND SIXTY-FOUR DOLLARS AND ZERO CENTS ONLY	GST 8%	: \$	64.00
	TOTAL S\$: \$	864.00

TERMS :

NOTES :

Terms & Conditions :

Some Products are made exclusively for off road use, we do not accept any claims/liabilities from their usage.
Do not use product except in specified car type. We reserve the rights to dispose of goods/parts unclaimed after 1 month. Efficient Motor & Engineering Works Pte Ltd WILL Not accept any claims and/or responsibility arising therefrom. Goods or Parts sold are not returnable nor refundable!

Received the above items in good order and condition.

For bank transfer please send to : UOB 451-303-014-7 current account
Kindly make cheque payable to "EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD"

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMQ8624D

Date of Accident

05/03/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **06/12/2020 - 05/12/2021**Requested By **ONG JER SI JESSIE (EFFICIENT...**Requested Date **10/03/2021 10:57**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 22 March 2021 12:01 PM
To: Derrick Teo
Subject: RE: Accident involving SMQ8624D and YP2172T
Attachments: TP ASP 2.jpg; TP ASP.jpg

Our Ref: CC4/AIG21003222/ga3

22 MARCH 2021

TEO HAN WEI DERRICK (ZHANG HANWEI DERRICK)

Dear Sir/Madam,

ACCIDENT INVOLVING SMQ8624D AND YP2172T ON 05/03/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **YP 2172T**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Mar 2021 14:50	Clm Dtl Modified	Claimant's Name: -> PAN PACIFIC VAN & TRUCK LEASIN.	[A] HOW MEI KWAN
2	11 Mar 2021 14:50	Clm Veh Model Changed	(204542) MITSUBISHI CANTER 3.0 D FEB21ER4SDEB (CBU) (M).	[A] HOW MEI KWAN
3	11 Mar 2021 14:50	Clm Created	Reg No: YP2172T. Acct Date: 2021/03/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Efficient Motor & Engineering Works Pte Ltd (HQ)	[A] HOW MEI KWAN
4	11 Mar 2021 14:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 Mar 2021 14:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/22	[A] HOW MEI KWAN
6	11 Mar 2021 14:50	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 Mar 2021 14:50	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	11 Mar 2021 14:50	Assignment 1st Accessed		[A] LEE SU THING
9	11 Mar 2021 14:51	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	11 Mar 2021 14:51	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	22 Mar 2021 12:18	Clm Registration Modified	Acct Time:14:00:00->14:15:00.	[I] AIG OneClaim Integration User
12	29 Mar 2021 14:46	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE	[A] HOW MEI KWAN
13	29 Mar 2021 14:48	Clm Registration Modified	Init.Est.:8,000 - 9,000->5,000 - 6,000.	[A] HOW MEI KWAN
14	27 Apr 2022 09:43	Clm Registration Modified	Acct Time:14:15:00->14:00:00. Pol No:1900251994-01->1900251994.	[I] Low, Xianyu
15	30 Mar 2023 12:59	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	30 Mar 2023 12:59	Clm Dtl Modified	JPJ Reg. Date: -> 2016/05/05.	[A] JOANNE LEE KHANG MIN
17	30 Mar 2023 12:59	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	05 Apr 2023 08:15	Adj Mandate Request	Cur.Reg:1106.00:Liability: 100% (B22) *Quantum: \$1,106.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	27 Apr 2023 17:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/22. Mandate Remarks: Approved:\$1,106.00: Please proceed with settlement @\$1,106.00[COR \$864.00, LOU (\$80.00/per day)-\$240.00, LTA-\$2.00]** subject to final repair bill & ATA	[I] Chew, Yvonne
20	27 Apr 2023 17:15	Adj Mandate Set	Approved:1106.00:Approved:\$1,106.00: Please proceed with settlement @\$1,106.00[COR \$864.00, LOU (\$80.00/per day)-\$240.00, LTA-\$2.00]** subject to final repair bill & ATA	[I] Chew, Yvonne

Date From   Date To   Audit Type 

ACTIVITY

[15/03/2021 20:07] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2676695	11 Mar 2021 14:54:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	YP2172T	SMQ8624D	11.00
2940306	30 Mar 2023 12:59:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	YP2172T	SMQ8624D	11.00