## Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

Monday, 22 March 2021 12:02 pm Sent: To: Mei Kwan (LKKAuto); Efficient Motor

ezel@panpacificleasing.com.sg; thanaraj@panpacificleasing.com.sg; 'jessie.ong'; Admin Cc:

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – YP2172T vs SMQ8624D (OI) on

D.O.A.: 05/03/2021 \*\*\* LKK REF: CC4/AIG21003222/ga3

#### WITHOUT PREJUDICE

Dear Jessie,

We refer to the above matter.

The liability is clear.

#### Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: Mei Kwan (LKKAuto)

**Sent:** Tuesday, 16 March 2021 2:22 PM

**To:** Efficient Motor cpemclaims@gmail.com; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com</pre>

Cc: ezel@panpacificleasing.com.sg; thanaraj@panpacificleasing.com.sg; 'jessie.ong'

<jessie.ong@panpacificleasing.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – YP2172T vs SMQ8624D (OI) on D.O.A.:

05/03/2021 \*\*\* LKK REF: CC4/AIG21003222/ga3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

### Hi Cecilia,

## Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Efficient Motor < ppemclaims@gmail.com >

Sent: Tuesday, 16 March, 2021 2:01 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: ezel@panpacificleasing.com.sg; thanaraj@panpacificleasing.com.sg; 'jessie.ong'

<jessie.ong@panpacificleasing.com.sg>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – YP2172T vs SMQ8624D (OI) on D.O.A.:

05/03/2021 \*\*\* LKK REF: CC4/AIG21003222/ga3

Dear Mei Kwan,

As request. Pls see scene photo & Driver IC / DL copy.

The contact no, that the 3<sup>rd</sup> party gave is invalid therefore my driver is unable to contact him.

Please assist soonest.

Thanks

# Regards, Jessie Ong

Accident Claim Supervisor Tel: +65 8723 3003

Email: jessie.ong@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop) 56 Loyang Way,#o6-o7,Loyang Enterprise Building,Singapore 508775

\*\* As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

**Sent:** Monday, March 15, 2021 8:10 PM

To: ppemclaims@gmail.com

Cc: jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; thanaraj@panpacificleasing.com.sg

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – YP2172T vs SMQ8624D (OI) on D.O.A.:

05/03/2021 \*\*\* LKK REF: CC4/AIG21003222/ga3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident. We will send 1st non reporting letter.

## Please provide us the following.

- evidence i.e. video and scene photo
- PIR result (if any)

Our respective case handler, Cecilia will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ppemclaims@gmail.com <ppemclaims@gmail.com>

Sent: Monday, March 15, 2021 3:09 PM

To: Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com >

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Abu Kassim, Noor Mariesa

< NoorMariesa. AbuKassim@aig.com>; Hor, Yinrul < Yinrul. Hor@aig.com>; Teo, Ericweihong

< <u>Ericweihong.Teo@aig.com</u>>; jessie.ong@panpacificleasing.com.sg; <u>ezel@panpacificleasing.com.sg</u>; thanaraj@panpacificleasing.com.sg

**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ8624D AND YP2172T ON 05/03/2021

This message is from an external sender; be cautious with links and attachments.

Dear Divyashni Subramaniam,

#### Kindly advice your insured to make report.

Thank You.

Best Regards,

Raj

Motor Claims

Email: thanaraj@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)
56 Loyang Way,#06-07,Loyang Enterprise Building,Singapore 508775

\*\* As of 1 May 2020, For all Accident Claims related matters, Please email to <a href="mailto:ppemclaims@gmail.com">ppemclaims@gmail.com</a>

From: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Sent: Wednesday, 10 March 2021 6:16 PM

To: ppemclaims@gmail.com

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa

<a href="mailto:NoorMariesa.AbuKassim@aig.com">NoorMariesa.AbuKassim@aig.com</a>>; Hor, Yinrul < <a href="mailto:Yinrul.Hor@aig.com">Yinrul.Hor@aig.com</a>>; Teo, Ericweihong

< <u>Ericweihong.Teo@aig.com</u>>; jessie.ong@panpacificleasing.com.sg; <u>ezel@panpacificleasing.com.sg</u>; thanaraj@panpacificleasing.com.sg

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ8624D AND YP2172T ON 05/03/2021





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