

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 11 March, 2021 10:28 AM
To: 'Subramaniam, Divyashni'; Admin A; assignments; SUR
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – YP2172T vs SMQ8624D (OI) on D.O.A.: 05/03/2021

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Sent: Thursday, 11 March, 2021 10:17 AM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – YP2172T vs SMQ8624D (OI) on D.O.A.: 05/03/2021

Hi,

Please refer to the enclosed request from **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**. Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Steve Chen Tsue Yee** as Single Joint Expert as requested.*

(Please be informed that OI GIA Report is not available as insured has yet to report the accident)

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: jessie.ong@panpacificleasing.com.sg <jessie.ong@panpacificleasing.com.sg>
Sent: Wednesday, March 10, 2021 6:42 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; ppemclaims@gmail.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; ezel@panpacificleasing.com.sg; thanaraj@panpacificleasing.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ8624D AND YP2172T ON 05/03/2021

Dear Subramaniam, Divyashni,

We would like to appoint Steve Chen Tsue Yee LKK Auto Consultants Pte Ltd to survey the vehicle.

Kindly note veh is not in workshop at the moment.

Thanks

Regards,

Jessie Ong

Accident Claim Supervisor

Tel: +65 8723 3003

| jessie.ong@panpacificleasing.com.sg

From: Subramaniam, Divyashni

Sent: Wed, 10 Mar 2021 10:16:27 +0000

To: ppemclaims@gmail.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong, jessie.ong@panpacificleasing.com.sg, ezel@panpacificleasing.com.sg, thanaraj@panpacificleasing.com.sg

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ8624D AND YP2172T ON 05/03/2021

Without Prejudice

-

Your Reference: YP2172T

Our Reference : SMQ8624D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: ppemclaims@gmail.com <ppemclaims@gmail.com>

Sent: Wednesday, March 10, 2021 4:31 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: 'jessie.ong' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg; thanaraj@panpacificleasing.com.sg

Subject: [EXTERNAL] SURVEY INVITATION for accident on 20/11/2020 at Changi South Ave 3 involving YP2172T & SMQ8624D

This message is from an external sender; be cautious with links and attachments.

Dear Claim Officer,

We refer to the above matter. (DOA 05/03/2021)

We are the appointed repair workshop of vehicle no. **YP2172T**.

We understand that you are the insurer of vehicle no. **SMQ8624D**.

The owner of the vehicle no. **YP2172T** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8721 3003 / Raj H/P: 9103 4499

Besides,

Kindly advise your insured to make report.

Thank You.

Best Regards,

Raj

Motor Claims

Email: thanaraj@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com

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