

## Hsiao Tong (LKKAUTO)

---

**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Monday, 15 March 2021 12:31 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A; Cecilia Chong (LKK Auto)  
**Subject:** RE: Yref: SGV9543S - Chain collision involving 4 vehicles along New Upper Changi Road on 04/03/2021 - LPI Ref: 21/21/21/VP05/024299 LKK REF : CC4/LPC21003216/g3 [External Confidential]

### Lonpac External - Confidential

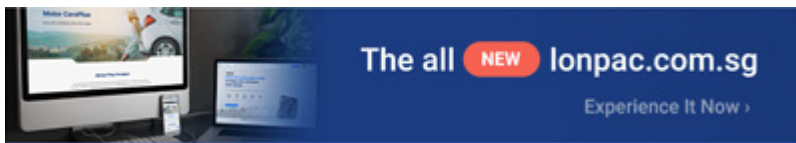
Dear Hsiao Tong

We concur with your assessment. Please proceed with direct settlement.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, 15 March 2021 11:28 am  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Subject:** RE: Yref: SGV9543S - Chain collision involving 4 vehicles along New Upper Changi Road on 04/03/2021 - LPI Ref: 21/21/21/VP05/024299 LKK REF : CC4/LPC21003216/g3 [External Confidential]

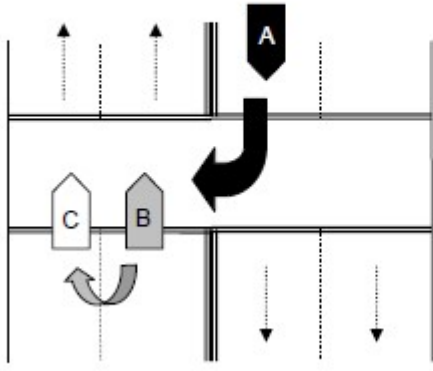
Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that third party repairer proposed for a direct settlement for this matter.

Based on both parties' report, we are of the view that BOLA S35 is applicable. We have to settle the claim submitted by third party, SGV9543S. We propose 100% DS towards third party claim.

Kindly let us have your comment/instruction. Thanks.

	SCENARIO	DESCRIPTION
35.		<p>A hit into B when turning, causing B to hit into C</p> <p>A is 100% liable to B</p> <p>B is 100% liable to C</p>

**Kindly take note that LKK case handler is Cecilia Chong.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Thursday, March 11, 2021 1:19 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Yref: SGV9543S - Chain collision involving 4 vehicles along New Upper Changi Road on 04/03/2021 - LPI  
Ref: 21/21/21/VP05/024299 LKK REF : CC4/LPC21003216/g3 [External Confidential]

**Lonpac External - Confidential**

Dear Su Li

Noted with thanks.

Please see attachment as per your request.

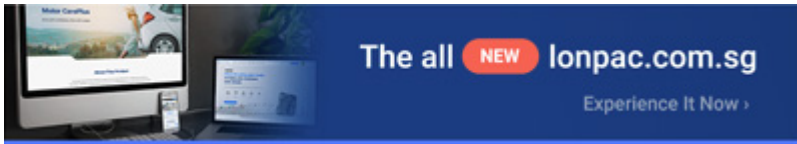
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, 11 March 2021 1:17 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Yref: SGV9543S - Chain collision involving 4 vehicles along New Upper Changi Road on 04/03/2021 - LPI  
Ref: 21/21/21/VP05/024299 [External Confidential] LKK REF : CC4/LPC21003216/g3

Dear Kenny,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, March 11, 2021 11:39 AM  
**To:** 'KENNY LIM CHING GHEE' <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Yref: SGV9543S - Chain collision involving 4 vehicles along New Upper Changi Road on 04/03/2021 - LPI  
Ref: 21/21/21/VP05/024299 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

---

**From:** KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>  
**Sent:** Wednesday, 10 March 2021 5:44 PM  
**To:** 'ccacpl@singnet.com.sg' <[ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Yref: SGV9543S - Chain collision involving 4 vehicles along New Upper Changi Road on 04/03/2021 - LPI Ref: 21/21/21/VP05/024299 [External Confidential]

## **Lonpac External - Confidential**

Dear Sir/Madam

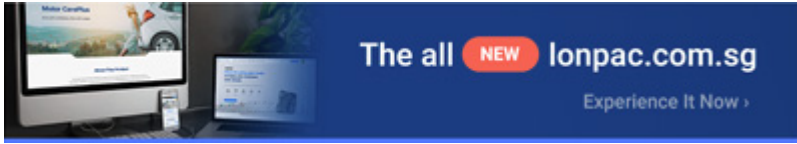
We acknowledge receipt of your fax of even date and please be advised that we will appoint LKK Auto Consultants to conduct a pre-repair survey of your client's vehicle.

Aside to team LKK, please arrange for a PRS on SGV9543S at Car City Auto Centre soon.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*



---

This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)