

## Nivitha (LKK Auto)

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**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Thursday, 11 March 2021 12:02 PM  
**To:** Nivitha (LKK Auto); 'SUR'; 'assignments'  
**Cc:** Justin Wong; Derrick Quok; Kenneth Lim  
**Subject:** RE: TPPD survey: Claim ref: C10009283/KY || OI-SJR7853X (Black) TP- JTF6797 || Est: \$ || First Motor

Dear Nivitha,

Dear Ivy,

My apologies.

It should be First Motor @Ubi.

Sorry for the typo.

Regards

**Chitra**

*For and on behalf of Mr. James Sebastian and Ms Jessvir Kaur*

**Kertar & Sandhu LLC**

400 New Bridge Road #14-10 Chindan Bridge Street SINGAPORE 050440

Mr. Lim 9639 1004 / 6743 1911

Thank you.

Regards,

**Ivy Ratilla**  
**Executive, Claims Admin**

**T** +65 6540 2185

**F** +65 6725 0853

**E** [ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)

**Budget  
Direct  
insurance**



**Customer Care** +65 6221 2111

**Claims** +65 6221 2199

**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01  
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Singapore  
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**From:** Nivitha (LKK Auto) <admin-d@lkkauto.com>

**Sent:** Thursday, 11 March 2021 11:44 AM

**To:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

**Cc:** Justin Wong <justin.wong@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

**Subject:** RE: TPPD survey: Claim ref: C10009283/KY || OI-SJR7853X (Black) TP- JTF6797 || Est: \$ || Car Auto

Dear Sir/Mdm,

Kindly assist to confirm the workshop details as repairer mention the workshop name is First Motor (UBI) and not Ms Car Auto.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Nivitha (LKK Auto) <admin-d@lkkauto.com>

**Sent:** Thursday, 11 March 2021 10:19 AM

**To:** 'Ivy Ratilla' <ivy.r@budgetdirect.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

**Cc:** 'Justin Wong' <justin.wong@budgetdirect.com.sg>; 'Derrick Quok' <derrick.q@budgetdirect.com.sg>; 'Kenneth Lim' <kenneth.lim@budgetdirect.com.sg>

**Subject:** RE: TPPD survey: Claim ref: C10009283/KY || OI-SJR7853X (Black) TP- JTF6797 || Est: \$ || Car Auto

Dear Sir/Mdm,

Kindly assist to confirm the workshop details as repairer mention the workshop name is First Motor (UBI) and not Ms Car Auto.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Ivy Ratilla <[ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)>

**Sent:** Wednesday, 10 March 2021 5:32 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Justin Wong <[justin.wong@budgetdirect.com.sg](mailto:justin.wong@budgetdirect.com.sg)>; Derrick Quok <[derrick.q@budgetdirect.com.sg](mailto:derrick.q@budgetdirect.com.sg)>; Kenneth Lim <[kenneth.lim@budgetdirect.com.sg](mailto:kenneth.lim@budgetdirect.com.sg)>

**Subject:** TPPD survey: Claim ref: C10009283/KY || OI-SJR7853X (Black) TP- JTF6797 || Est: \$ || Car Auto

Hi Team,

we would like to arrange TP survey for JTF6797. TP chose Mr Marcus Chua to survey the vehicle.

Workshop information:

Mr. Lim from MS Car Auto P/L at 9639 1004 / 6743 1911

Please confirm. Thank you.

Regards,

**Ivy Ratilla**  
**Executive, Claims Admin**

**T** +65 6540 2185

**F** +65 6725 0853

**E** [ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)

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**From:** [chitra@kertarlaw.com.sg](mailto:chitra@kertarlaw.com.sg) <[chitra@kertarlaw.com.sg](mailto:chitra@kertarlaw.com.sg)>  
**Sent:** Wednesday, 10 March 2021 4:54 PM  
**To:** Ivy Ratilla <[ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)>; Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>  
**Cc:** Justin Wong <[justin.wong@budgetdirect.com.sg](mailto:justin.wong@budgetdirect.com.sg)>  
**Subject:** RE: Pre repair inspection | Accident on 04 March 2021 involving JTF 6797 AND SJR 7853X along TPE | Our ref: KS/PDPI0605/21/cs || C10009283

**WITHOUT PREJUDICE**

Dear Sirs,

We refer to the above matter.

Our clients are agreeable to have Mr Marcus Chua from LLK Auto Consultant Pte Ltd as the motor surveyor.

Kindly liaise with Mr. Lim from MS Car Auto P/L at 9639 1004 / 6743 1911 to fix an appointment.

All our clients rights are reserved.

Thank you.

Regards

**Chitra**

*For and on behalf of Mr. James Sebastian and Ms Jessvir Kaur*

**Kertar & Sandhu LLC**

133 New Bridge Road #11-10 Chinatown Point Singapore 059413

**T:** [+\(65\) 6536 9504](tel:+6565369504) | **F:** [+\(65\) 6557 0313](tel:+6565570313)

Email: [chitra@kertarlaw.com.sg](mailto:chitra@kertarlaw.com.sg)

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**From:** [chitra@kertarlaw.com.sg](mailto:chitra@kertarlaw.com.sg) <[chitra@kertarlaw.com.sg](mailto:chitra@kertarlaw.com.sg)>

**Sent:** Tuesday, 9 March 2021 6:12 PM

To: Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

Subject: Pre repair inspection | Accident on 04 March 2021 involving JTF 6797 AND SJR 7853X along TPE | Our ref: KS/PDPI0605/21/cs

Dear Sirs,

We act for the rider of JTF 6797, Mr Chow Wee Cheong , on the above captioned matter.

As a result of the accident, our client's vehicle has been damaged.

Please let us know within the next **TWO (2)** working days whether you would like to conduct a pre-repair survey of the vehicle .

We attach herewith our self-explanatory letter and our client's accident report for your necessary action.

If we do not hear from you within the stipulated time, our client shall proceed to repair the said vehicle

Thank You.

Regards

**Chitra**

*For and on behalf of Mr. James Sebastian and Ms Jessvir Kaur*

**Kertar & Sandhu LLC**

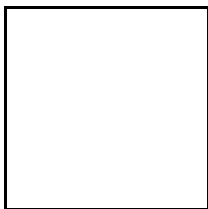
133 New Bridge Road #11-10 Chinatown Point Singapore 059413

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Email: [chitra@kertarlaw.com.sg](mailto:chitra@kertarlaw.com.sg)

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