NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI1905-0029 / SJQ3044X

1 Kaki Bukit Avenue 6

Yr Ref

: SHD3145E

Blk C #01-43 Autobay@KB

Date

: 06 May 2019

Singapore 417883

India International Insurance Pte Ltd

64 Cecil Street #04-05 IOB Building Singapore 049711

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SJQ3044X & SHD3145E AT SLIP ROAD TOWARDS LOR 6 TOA PAYOH ON 03.03.2019, 10:42HR

We are instructed by TAN CHEE HENG to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle SJQ3044X was damaged by vehicle **SHD3145E** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

> 1) Repair Costs (7% Gst) 2) Loss of Rental for 9 days

14,980.00

3) LTA Search Fees

1,620.00 7.45

16,607.45

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum \$16,607.45 made payable to us, NEW HOCK TECK MOTOR PTE LTD in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Owner's Signature

Name:

Date:

NRIC No.:

(Company's stamp if applicable)

TAN CHEE HENG

SXXXX779F

04/03/2019

Kaki Bukit Avenue 6 Blk 1 #01-43 Singapore 417883 Dear Sir. Accident on **Involving Vehicles** Along I/We, the registered owner/driver of vehicle registration no: have involved in the above accident. I/We hereby authorize New Hock Teck Motor Pte Ltd to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our , to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis. I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful. I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence. Your kind co-operation in this matter will be much appreciated. Yours truly,



India International Insurance Pte Ltd

Co. Reg. No. 198703792k | GST. Reg. No. M2-0078806-X 64 | Cecil Street | #04 | #05 | #06-02 | 10B Building | Singapore 049711

Office (65) 63476100 Email insure@iii.com.sg Fax (65) 62244174 Website www.iii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or (b) Any Personal Injury Claims [Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

India Ref: MCT19030057 Claimant Ref: SJQ3044X

We/l, New Hock Teck Motor Pte Ltd ("the workshop")	hereby confirm that	we/I have reached an agreemer	nt
with the appointed Surveyor of India International Insurance Pte Ltd	LKK Auto Cor	nsultants Pte Ltd (nam	
of Surveyor) with respect to the amount claimed for S\$ 15,70	0.00 (Global Sum	1) 60 (1000)	f
(search fee), vehicle no. SJQ3044X that we	as damaged pursuar	nt to the accident which occurre	d
on 03/03/2019 (date) at SLIP RD TOWARDS LORONG 6 TOA PA	YOH (location) involvi	ing vehicle no. SHD3145E (insure	ed .
vehicle). This is pursuant to the inspection conducted on $\underline{-04/03/2019}$ (date) at "the workshop"		
We/l confirm that we/l are/am authorized by the ownerTA	N CHEE HENG	("the third par	ty
claimant") of vehicle no.SJQ3044X to make the claim as set out in the	ne above paragraph a	nd we/l have full authority to sett	le
the matter on his/her behalf in a manner that we/l deem fit. We/l e party claimant".	enclose herein the let	ter of authority given by "the thin	rd
We/l further confirm that we/l will indemnify India International Insurative will or have already incurred in the event that "the third part further claim against the former for any loss and expenses suffered of use pursuant to the damage to SJQ3044X (vehicle no.) as a result.	y claimant" after the d pertaining to cost o	above said agreement lodges	а
We/I confirm that the agreement reached above is in full and fina pursuant to the accident and that further this settlement is reached basis. Type text here	al settlement of all cl		
This agreement is subject to the application of Singapore law and the dispute arising out of the same.	e Singapore Courts h	ave exclusive jurisdiction over ar	ny
We/I authorize you to pay the total amount of S\$ 15,700.00 to	New Hock Teck M	otor Pte Ltd	
Dated this day of			
CLAIMANT:	WITNESS:	((xx))	
Signature: Signed by "the workshop" (with chop)	Signature:	Signed by appointed Survey	yor
Name: Suky Chang	Name:	LKK Auto Consultants Pte Ltd	
NRIC: 新福德車廠 NEW HOCK TECK MOTOR PTE LTD	NRIC:	199607198R	
Address: 1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit Singapore 417883	Address:	51 Ubi Avenue 1	
Tel: 6747 9241 Fax: 6741 7276 Email: admin@nhtmotor.com		#01-25 Paya Ubi Ind. Park S(4	108933)
Nationality:	Nationality:		
Occupation:	Occupation:		



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883 Email: admin@nhtmotor.com Website: www.nhtmotor.com Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

TAX INVOICE

India International Insurance Pte Ltd

Invoice No

NPL1905-0029

64 Cecil Street #04/ #05

Date

6-May-2019

IOB Building

Singapore 049711

Date of Accident :

3-Mar-19

Client:

TAN CHEE HENG

Vehicle No. Model Type SJQ3044X Honda Fit

D	escriptions			Amount
Lump Sum Repair Cost				14,000.00
		GST 7%	:	980.00
		Total	:	14,980.00

Type text here

SIN DOLLARS: FOURTEEN THOUSAND NINE HUNDRED AND EIGHTY ONLY





EZ-SWIFT CAR RENTAL & LEASING PTE LTD 1 Kaki Bukit Avenue 6 Blk A #01-11 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545 HP: 8533 9983 (Josh) / 9234 5563 (Lester)

SJQ3044X NPL

UEN: 201724540N VEHICLE REN	TAL AGREEMENT Invoice:
HIRER'S PARTICULARS Name: Yap Kli Woov NRIC/Passport No: SBJX1172 Address: BK 515 Wood and DrW 14 #03- 149 SNyapim 730×1× Driving Licence No:	Vehicle No: SJR 47633 Honda Accord Non-Waiver Excess: \$3,500 Duration: Date & Time OUT: 43 9 0 130h 1 Date & Time IN: 3 03 9 1600 Chargeable Rates Amount
Date of Birth: 1204 1961 Tel: Mobile: 9160-1411	Days
Vehicle Checklist Legend: D - Dents S - Scratches M - Missing C - Cracks PETROL LEVEL (*Rates does not include Petrol) OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F Mileage Out: Mileage In:	Deposit: SGD\$ Subtotal: SGD\$ Total Charge(SGD\$): [,600] Additional Remarks: ** ** ** ** ** ** ** ** **
Payment Records: Cash / Nets / Credit Cards Reference:	Staff: Hirer's Signature:

I have read and agree to the terms and condition on both sides of this rental agreement.

NOTE:

HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC VIOLATIONS.

AN ADMINISTRATIVE CHARGE WILL BE LEVIED UPON ANY TRAFFIC VIOLATIONS REDIRECTED.

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT DRIVE OUT OF SINGAPORE.

> Back to OneMotoring

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

04 Mar 2019 / 11:59:47

Receipt Date/Time: 04 Mar 2019 / 11:59:47

Tax Invoice/Receipt

Receipt No.: ITNET-00000-190304-001270

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before A GST (S\$)	GST mount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD3145E As at 03 Mar 2019/10:42:00 Insurance Co: INDIA INT'L INS PTE LTD 1 Insurance Enquiry - SHD3145E Enquiry Fee		7.00	0.49	7.49
20190304115844832740				
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20190304115857516	Direct Debit: eNETS (Internet Banking)	Debit	7.45
	Total	pr		7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

Claim Audit

Ξ /	AUDIT .	ΓRAIL		
No.	On	Audit	Remarks	Ву
1	2019	Clm Veh Model	(201492) HONDA FIT 1.3 G (A).	[A] HOW MEI KWAN
	09:27 06 Mar 2019 09:27	Changed Clm Created	Reg No: SJQ3044X. Acct Date: 2019/03/03. Claim Type: TP. Insurer: India International Insurance Pte Lt d (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
3	06 Mar 2019 09:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	2019	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/15	[A] HOW MEI KWAN
5	06 Mar 2019 09:27	Mandate	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	06 Mar 2019 09:28	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	06 Mar 2019 09:28	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	29 Mar 2019 11:00	Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: BOLA S27	[A] Chong Pui Lin
9	2019 11:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/15	[I] Priya
10	29 Mar 2019 11:30	Mandate Set	Approved:0.00.	[I] Priya
	16:05	Initiated		[A] Elaine Kuan Hwa Meen
	31 May 2019 16:05	Modified	Insured Name: -> Insured ID: ->	[A] Elaine Kuan Hwa Meen
13	31 May 2019 16:05 31 May	Modified	JPJ Reg. Date: -> 2009/04/30.	[A] Elaine Kuan Hwa Meen [A] Elaine
14	2019 16:05 03 Jun	Notified		Kuan Hwa Meen
15	2019 11:39	Mandate Request Adj Next	Cur.Req:16607.45:\$16,607.45	[A] Chong Pui Lin
16	2019	Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/03/15. Mandate Remarks: please try to negotiate \$9000 and no of days 9 . 2009 model Please check economical value.	[I] Priya
17	2019 16:44	Mandate Set	Maintained:please try to negotiate \$9000 and no of days 9 . 2009 model Please check economical value.	[I] Priya
18		Mandate Request	Cur.Req:16607.45:Dear Pryia, we have uploaded the renew COE via merimen MV- $\$$ 27,000.00 LTA - $\$$ 1 2,800.00 NV- $\$$ 14,200.00 We advise our recommendation as follows: (a) Liability : 100% (b) Quantum C O	[A] VIVIAN LAU PEI FENG
	2019 17:28	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: $2019/03/15$. Mandate Remarks: please try to negotiate COR \$9300 and no of days 9 .	[I] Sundari Nagarajan
20	10 Jun 2019 17:28	Mandate Set	Approved:0.00:please try to negotiate COR \$9300 and no of days 9 .	[I] Sundari Nagarajan
21		Mandate Request	Cur.Req:16607.45:Dear Priya We advise our recommendation as follows: (a) Liability: 100% (b) Quantu m COR: \$ 14,980.00 LOU/Rental: \$ 1080.00 (\$120.00 X 9 Days) LTA Search	[A] VIVIAN LAU PEI FENG
	2019 14:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: $2019/03/15$. Mandate Remarks: Item number from, $45-61$ & 36 unlikely repairable as per our internal audit and what is the best you can negotiate .	[I] Priya
23	12 Jun 2019 14:13	Mandate	Maintained:Item number from, $45-61\ \&\ 36$ unlikely repairable as per our internal audit and what is the be st you can negotiate .	[I] Priya

- A	UDIT	ΓΡΑΤΙ		
	On		Remarks	Ву
24	27 Jun 2019 12:38	Adj Mandate Request	Cur.Req:16067.45:Dear Priya, Please see photo number via merimen Item 36 - Photo 101-103 Item 45 - Photo 80,81 Item 46- Photo 128-133 Item 48-Photo 77-80 Item 50-Photo 117-125 Item 52-Photo 126-1 27 Item 53-Photo 82-87 Item 55-NEC Item 5	[A] VIVIAN LAU PEI FENG
25	2019	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: $2019/03/15$. Mandate Remarks: Please try to globalise \$10K for COR and negotiate the settlement.	[I] Priya
26		Mandate	Maintained:Please try to globalise \$10K for COR and negotiate the settlement.	[I] Priya
27		Mandate Request	Cur.Req:16067.45:Dear Priya, TP rejected our offer We advise our recommendation as follows: (a) Liability: 100% (b) Quantum COR: $$14,980.00 \text{ LOU/Rental}: $1,080.00($1)$	[A] VIVIAN LAU PEI FENG
28	2019	Adj Next Rpt Changed Adi	Cur Rpt:Final Rpt. Cur Due Date:2019/03/15. Mandate Remarks: Please maintain COR \$10,000 /-	[I] Priya
29	2019 17:07	Mandate	Maintained:Please maintain COR \$10,000 /-	[I] Priya
30		Mandate Request	Cur.Req:15566.45:Dear Priya, as per instruction to maintain offer TP $$10,000$ all in, TP rejected and appeal as follows: As per previously email , we are not agreeable for your offer of cost of repair as $$10,700$ (inc gst), vehicle is badly dama	[A] VIVIAN LAU PEI FENG
31	2019	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: $2019/03/15$. Mandate Remarks: Spoken to workshop and offered \$1100 0 for COR , please assist to check with workshop.	[I] Priya
32		Mandate	Maintained:Spoken to workshop and offered \$11000 for COR , please assist to check with workshop.	[I] Priya
33		Mandate Request	Cur.Req:16067.45:Third party rejected COR at \$11,000. We have uploaded additional photos in Merimen for your review on the items 50-52. Kindly let us have your mandate after review the matter. Thanks.	[A] CHEW HSIAO TON
34	2019 14:30	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: $2019/03/15$. Mandate Remarks: Why this 28 photos were uploaded afte r 5 months ?	[I] Priya
35		Mandate Set	Maintained: Why this 28 photos were uploaded after 5 months?	[I] Priya
50	04 Aug 2020 10:41	Removed	(30653):Direct Settlement.	[A] CHEW HSIAO TON
5/	04 Aug 2020 10:41	Label Added	(30652):WP.	[A] CHEW HSIAO TON
88	2020 19:55	Clm Dtl Modified	Insured Name:> COMFORT TRANSPORTATION PTE LTD. Insured ID:> 199303821R.	[A] HOW ME KWAN [A] JOANNE
39	2020 15:25	Claim Offer Type Changed Adj Ofr	Offer Type: Cost of Repairs->Contract Repair	LEE KHANG MIN
40	2020 15:07	Auth Verified Adjuster	Verified: 13700.00	[A] Lee Su
41	17 Aug 2020 15:07	Tax Invoice Issued	Submitted Tax Invoice: -> AC2005526.	[A] Lee Su I
12	17 Aug 2020 15:07	Adj Rpt Submitted	Amt:13700.00. Late Remarks:	[A] Lee Su
13	2020 15:07	Adj Invoice Submitted		[A] Lee Su
14	15:07	Ins Ofr Authorized Claimant	Approved amt: 0.00 (nett)	[A] Lee Su
15	2020 15:07	Ofr Accepted Repairer		[A] Lee Su
16	17 Aug 2020 15:07	Tax Invoice Issued		[A] Lee Su
17	2020 15:07	Invoice & DV Submitted		[A] Lee Su
48	2021	Ins Send Back Invoice/DV	Acceptance cancelled	[A] CHEW HSIAO TON

-	AUDIT	TRAIL		
No	. On	Audit	Remarks	Ву
49	08 Mar 2021 14:27	Label Removed	(263):Bill Reverted.	[A] CHEW HSIAO TON
50	08 Mar 2021 14:27	Ins Est Details Deleted	Deleting/uncombining due to send back adj rpt	[A] CHEW
51	08 Mar 2021 14:27	Ins Send Back Adj Rpt		[I] Merime Administrat
52	2021	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/10	[I] Merime Administra
3	08 Mar 2021 14:27	Mandate	Maintained.	[I] Merime Administra
54	2021	Claim Offer Type Changed	Offer Type: Contract Repair->Cost of Repairs	[A] CHEV
55	08 Mar 2021 14:33	_	Cur.Req:15887.45:3rd party is willing to withdraw from lawyer. We seek your mandate up to \$15,887.45 (all-in).	[A] CHEV
6	08 Mar 2021 14:33	-	(30652):WP.	[A] CHEV
7	08 Mar 2021 14:33	Label Added	(30653):Direct Settlement.	[A] CHEV
8		Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/10	[I] Sherii Pillai
59	08 Mar 2021 15:29	Adj Mandate	Approved:15887.45.	[I] Sherii Pillai

ACTIVITY

[27/06/2019 12:38] VIVIAN LAU PEI FENG:

Dear Priya,

Please see photo number via merimen

Item 36 - Photo 101-103 Item 45 -Photo 80,81

Item 46- Photo 128-133

Item 48-Photo 77-80

Item 50-Photo 117-125

Item 52-Photo 126-127

Item 53-Photo 82-87

Item 55-NEC

Item 56-Photo 173,174

Item 60-Photo 96-98

We advise our recommendation as follows:

(a) Liability: 100% (b) Quantum 14980.00

LOU/Rental :\$ 1080.00 (\$120.00 X 9 Days)

LTA Search Fee :\$ 7.45 Total :\$ 16,060.47 Veh Model: HONDA FIT

(c) Remarks : Surveyor recommend 14 days

Please revert with your approval / mandate / instructions, if any. The relevant documents are attached.

[27/06/2019 12:38] VIVIAN LAU PEI FENG:

seek mandate via merimen

erimen Billi	ing for this cas	se - Transactio	n History					
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2163177	31 May 2019 16:05:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJQ3044X	SHD3145E	10.70
2561359	17 Aug 2020 15:07:44	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJQ3044X	SHD3145E	11.00
2674466	03 Mar 2021 12:28:38	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJQ3044X	Priya	xx.xx