

Our Ref: CT0321/SHA4666C/KS(st)
Date: 23.04.2021



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimilie +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 10.03.2021 INVOLVING SHA4666C & SLT 531L ALONG LOYANG AVE TWDS PIE

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA4666C, which was involved in the captioned accident with your insured vehicle No SLT 531L.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

| | | | |
|----------------------------|---------------------|-----|----------|
| 1. Cost of Repairs | | S\$ | 1,444.50 |
| 2. Loss of Rental | 4 days x S\$ 110.67 | S\$ | 442.68 |
| 3. Survey Report Fee | | S\$ | 0.00 |
| 4. LTA Search Fee | | S\$ | 0.00 |
| 5. GIA / Police Report Fee | | S\$ | 2.00 |
| 6. Others | | S\$ | 0.00 |

Hirer's Claim :

| | | | |
|-------------------|--------------------|-----|--------|
| 1. Loss of Income | 4 days x S\$ 80.00 | S\$ | 320.00 |
| 2. Others | | S\$ | 0.00 |

[E&OE] **Total Claims** S\$ **2,209.18**

A copy each of the following supporting documents marked [X] is enclosed:

| | |
|--|---|
| [X] Original Repair Bill | [X] Letter of Authority from Owner/Hirer/Operator |
| [X] GIA/Police Report(s) | [X] Rental Rate Letter |
| [X] LTA/GIA Search Slip(s) | [X] Downtime/Mileage Record |
| [] Survey Report / Bill | [] Witness Statement / Accident Scene Photo(s) |
| [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| [] Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely
Kazali H S
CDGE Claims Department
DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA4666C , SLT531L , GBE116A , G... ON 10-Mar-21 13:45
ALONG LOYANG AVE TWDS PIE**

I / We **MOK CHEOK LIANG** (Hirer) NRIC No.: **SXXXX439B**

and/or (Relief) NRIC No.: **SXXXX439B**

Taxi Number **SHA4666C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

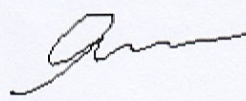
1. To submit my/our claims for damages, costs and expense, including loss of earning
(Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim
against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque
shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of
"ComfortDelGro Engineering Pte Ltd".

Date **10-Mar-2021**

Name of Hirer **MOK CHEOK LIANG**

Hirer NRIC **SXXXX439B**

Signature :



Address **411 JURONG WEST STREET 42 #10 ...
640411**

Contact No. **97711327**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,920.00** (Global Sum) for vehicle no. **SHA 4666C** that was damaged pursuant to the accident which occurred on **10/03/2021** (date) along **LOYANG AVE TWDS PIE** (location) involving vehicle no/s **SLT 531L**.

This is pursuant to the inspection conducted on **11/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 4666C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 4666C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29th (day) of June (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508069

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 768732
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W
Page: 1

Repeat printout

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA4666C

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
25.01.2017

CHASSIS CODE
KMHLB41UMHU098289

NO/DATE
91554985 20.04.2021

JOB NO.
305457975

ODOMETER READING

JOB TYPE

Description : 3P 10.03.2021

Invoice for Lump Sum Repair

| | |
|-----------------------------|-----------------|
| Total Lump Sum Repair Amt | 1,350.00 |
| Add GST @ 7.000 % | 94.50 |
| Total Invoice amount | 1,444.50 |

Issued by : CHEWBEELENG 20.04.2021 14:54:32
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|--------|--------------|
| | | | |
| | | | |
| | | | |

Our Ref: CT21030168

Date: 20 April 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/03/2021 @ 13:45 hrs
ALONG LOYANG AVE TWDS PIE
INVOLVING SLT531L, GBE116A, GX1685H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4666C** (the "Taxi"). The Taxi was hired to **MOK CHEOK LIANG IC NO SXXXX439B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

| MILEAGE READING | | | | | MILEAGE TRAVELLED (KM) | HOURS OPERATED (TIME) | | NAME OF DRIVER | MILEAGE READING | | | | | MILEAGE TRAVELLED (KM) | HOURS OPERATED (TIME) | |
|-----------------|----|-----|------|----|------------------------|-----------------------|----------|----------------|-----------------|------|------|------|--|------------------------|-----------------------|----|
| | | | | | | FROM | TO | | | | | | | | FROM | TO |
| 5420 | 56 | 257 | 1620 | 02 | 060321 | TAN | 5442 | 51 | 299 | 1610 | 0150 | 1545 | | | | |
| 5423 | 50 | 294 | 1600 | 01 | 06321 | mole | 5443 | 74 | 123 | 0630 | | | | | | |
| 5424 | 35 | 85 | 0630 | 14 | 070321 | TAN | 5444 | 68 | 274 | 1645 | 0120 | | | | | |
| 5427 | 25 | 290 | 1630 | 01 | 080321 | TAN | 5444 | 93 | 285 | 1420 | 0005 | | | | | |
| 5428 | 02 | 77 | 0630 | 12 | 08321 | mole | 5445 | 04 | 113 | 0630 | 1400 | | | | | |
| 5430 | 92 | 290 | 1610 | 00 | 090321 | TAN | 5445 | 26 | 215 | 1900 | 0150 | | | | | |
| 5431 | 79 | 87 | 0630 | 12 | 09321 | mole | 5445 | 36 | 95 | 0630 | 1400 | | | | | |
| 5434 | 37 | 258 | 1600 | 02 | 09321 | mole | 5445 | 36 | 10 | 1405 | 1430 | | | | | |
| 5435 | 31 | 94 | 0630 | 14 | 100321 | TAN | 5445 | 63 | 271 | 1610 | 0145 | | | | | |
| 5438 | 03 | 270 | 1610 | 01 | 100321 | 9 Accident Report | SHA4666C | 1400 | 1130 | | | | | | | |
| 5439 | 52 | 149 | 0630 | 15 | 130321 | | | | | | | | | | | |

W


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLT531L

Date of Accident

10/03/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**

Period of Insurance **16/10/2020 - 15/10/2021**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **10/03/2021 15:48**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SN A 4666C

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 March 2021 9:46 AM
To: AMELIAHASMIL@GMAIL.COM
Subject: ACCIDENT INVOLVING SLT 531L(AIG) / SHA 4666C / OTHERS AT/ALONG LOYANG AVE ON 10/03/2021

15 March 2021

Ms Tan Xin Hui Amella

[By Email Only]

Dear Sir/Madam,

You Ref: SLT531L

Our Ref: CC4/AIG21003206/T1ps3

ACCIDENT INVOLVING SLT 531L(AIG) / SHA 4666C / OTHERS AT/ALONG LOYANG AVE ON 10/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHA4666C against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|-------------------------------|---|---------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 11 Mar 2021 11:56 | Clim Dtl Modified | Claimant's Name: -> -. | [A] Lee Su Li |
| 2 | 11 Mar 2021 11:56 | Clim Veh Model Changed | (204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A). | [A] Lee Su Li |
| 3 | 11 Mar 2021 11:56 | Clim Created | Reg No: SHA4666C. Acct Date: 2021/03/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang) | [A] Lee Su Li |
| 4 | 11 Mar 2021 11:56 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lee Su Li |
| 5 | 11 Mar 2021 11:56 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/03/22 | [A] Lee Su Li |
| 6 | 11 Mar 2021 11:56 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Lee Su Li |
| 7 | 11 Mar 2021 11:56 | Clim Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [I] Merimen Administrator |
| 8 | 11 Mar 2021 11:56 | Label Added | (23):Express. | [A] Lee Su Li |
| 9 | 11 Mar 2021 11:56 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] Lee Su Li |
| 10 | 15 Mar 2021 09:35 | Video Downloaded | Downloaded Video - Accident | [A] CHEW HSIAO TONG |
| 11 | 04 May 2021 15:05 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 12 | 04 May 2021 15:05 | Clim Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 13 | 04 May 2021 15:05 | Clim Dtl Modified | JPJ Reg. Date: -> 2017/01/25. | [A] JOANNE LEE KHANG MIN |
| 14 | 04 May 2021 15:05 | Clim Details Notified | | [A] JOANNE LEE KHANG MIN |
| 15 | 06 May 2021 08:10 | Adj Mandate Request | Cur.Req:1928.51:Liability: 100%(BOLA28-4 vehicles cc, OI was 2nd car) *Quantum: (a)CORw/GST: \$1,444.50 + (b)LOR(3days x \$110.67): \$332.01 + (c)LOI(3days x \$50): \$150.00+(d)LTA/GIA search fee: \$2.00 = Total: \$1,928.51 *2 recommendation repair days + | [A] CHEW HSIAO TONG |
| 16 | 24 May 2021 17:22 | Video Downloaded | Downloaded Video - Accident | [I] Goh, Jeremy-CX |
| 17 | 24 May 2021 17:26 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/03/22. Mandate Remarks: mandate approved. subject to documents in order. | [I] Goh, Jeremy-CX |
| 18 | 24 May 2021 17:26 | Adj Mandate Set | Approved:1928.51:mandate approved. subject to documents in order. | [I] Goh, Jeremy-CX |

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|--------------------------------------|--|----------|-------------|--------|
| 2676616 | 11 Mar 2021 12:00:01 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SHA4666C | SLT531L | 11.00 |
| 2676923 | 12 Mar 2021 12:23:19 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SHA4666C | Low, Xianyu | xx.xx |
| 2691983 | 04 May 2021 15:05:22 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SHA4666C | SLT531L | 11.00 |

