

Mei Kwan (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Thursday, 11 March, 2021 9:12 AM
To: 'Motor Claim - III'; 'Claims Dept'; SUR; Admin A; assignments
Cc: 'Claims Dept'; 'Claims Dept'; 'Claims Dept'; 'Cc: Assessment'; 'Zuhaidah Samsuri'
Subject: RE: PRS FOR our client's vehicle YN 108 D and your insured's vehicle GBH 5721 D on 23.02.2021 @ 1215 hours Along PIE towards Jurong Exit 4 Chevron

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 11 March, 2021 9:06 AM
To: Claims Dept <claims_ltr@bifrostauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Cc: Assessment <claims@bifrostauto.com>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: PRS FOR our client's vehicle YN 108 D and your insured's vehicle GBH 5721 D on 23.02.2021 @ 1215 hours Along PIE towards Jurong Exit 4 Chevron

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [YN108D](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Claims Dept <claims_ltr@bifrostable.com>

Sent: Wednesday, 10 March 2021 3:48 pm

To: Gabriel Wee <Gabriel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims Dept <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Cc: Assessment <claims@bifrostable.com>

Subject: Re: PRS FOR our client's vehicle YN 108 D and your insured's vehicle GBH 5721 D on 23.02.2021 @ 1215 hours Along PIE towards Jurong Exit 4 Chevron

Without Prejudice

Dear Gabriel,

Our client has select LKK Auto Consultants Pte Ltd.

Thank you & Best Regards

Mr Yee
Bifrost Auto Pte Ltd
Accident Claims Dept

On Wed, 10 Mar 2021 at 12:10, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd

- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Claims Dept <claims_ltr@bifrotauto.com>

Sent: Wednesday, 10 March 2021 10:05 am

To: Gabriel Wee <Gabriel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims Dept <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Cc: Assessment <claims@bifrotauto.com>

Subject: PRS FOR our client's vehicle YN 108 D and your insured's vehicle GBH 5721 D on 23.02.2021 @ 1215 hours
Along PIE towards Jurong Exit 4 Chevron

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, P'art 1 Design Pte Ltd, to notify you of the aforesaid accident involving our client's vehicle YN 108 D and your insured's vehicle GBH 5721 D on 23.02.2021.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against GBH 5721 D for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com / claims_ltr@bifrostable.com

VEH IN (Date & Time) : **09.03.2021**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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