



## MY CAR CONSULTANT PTE LTD

Address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
Email: Admin@mycar.sg  
(Company Registration No: 201605878Z)

29<sup>th</sup> June 2021

Our reference: SGJ82C  
Your reference: SLC4660K

**AIG(Singapore) Pte Ltd**  
#07, Shenton Way, 16  
Singapore 079120  
**Attn: Motor Claims Department**

**BY HAND**

Dear Sir/ Madam,

Claimant : NEO KOK HUA  
Address : NO. 5 FRANKEL STREET SINGAPORE 458048

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on 06/03/2021 along involving our client's vehicle registration number SGJ82C and vehicle registrations number SLC4660K driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$21,830.27
Loss of Use (\$300	:	
X 10 Days)		\$3,000.00
GIA Search	:	\$29.00
LTA Search		\$7.49
Total	:	\$24,866.76



MY CAR CONSULTANT PTE LTD (Co Reg No. 201605878Z)  
60 JLN LAM HUAT #05-21 CARROS CENTRE, SINGAPORE 737869  
Tel: +65 9888 8885 / +65 8330 0060

### LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 60 Jln Lam Huat #05-21 Carros Centre, Singapore 737869

I/We, Neo Kok Hua of NRIC/Passport number/ROC number: SG382C, Owner of vehicle no. S1506193F hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.

I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorize you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer/s claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 15 (day) of 11 (month) 20 21 (year)

Owner's signature (Company stamp if applicable)

Name:

NRIC No:

All Settlement Amount Are Without  
Prejudice to our driver's Injury Claim

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, MY CAR CONSULTANT PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$22,550.00 (Global Sum) for vehicle no. SGJ 82C that was damaged pursuant to the accident which occurred on 06/03/2021 (date) along Frankel Avenue at U-turn back into my carpark at 500 Changi Road involving vehicle no/s SLC 4660K.

This is pursuant to the inspection conducted on 03/05/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Neo Kok Hua the third party claimant") of vehicle no. SGJ 82C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGJ 82C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of Nov (month) 2021 (year)



cks

Signed by appointed surveyor



Signed by "the workshop" (with chop)



# TAX INVOICE

AIG ASIA PACIFIC INSURANCE LTD

**Invoice Date**  
2 Jul 2021

**Invoice Number**  
MCC2021-1820

**Reference**  
SGJ82C (BENTLEY  
BENTAYGA V8)

**201605878Z**  
201605878Z

My Car Consultant Pte.  
Ltd.  
60 Jalan Lam Huat 05-21  
Carros Centre  
S'pore (737869)

Description	Quantity	Unit Price	Tax	Amount SGD
COSTS OF REPAIRS	1.00	20,402.12	7%	20,402.12
Subtotal				20,402.12
TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%				1,428.15
<b>TOTAL SGD</b>				<b>21,830.27</b>

## Due Date: 2 Jul 2021

GST REG NO. - 201605878Z

DBS CURRENT A/C - 018-904614-2

PAYNOW UEN - 201605878Z

CHEQUE PAYABLE TO - MY CAR CONSULTANT PTE LTD

INTEREST OF 1.5% PER MONTH WILL BE CHARGEABLE FOR OVERDUE PAYMENTS.



## PAYMENT ADVICE

To: My Car Consultant Pte. Ltd.  
60 Jalan Lam Huat 05-21  
Carros Centre  
S'pore (737869)

**Customer** AIG ASIA PACIFIC INSURANCE  
LTD

**Invoice Number** MCC2021-1820

**Amount Due** 21,830.27

**Due Date** 2 Jul 2021

**Amount Enclosed**

Enter the amount you are paying above



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 09 Mar 2021 / 12:27:57

Receipt Date/Time : 09 Mar 2021 / 12:27:57

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210309-001617

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMK4403H				
As at 06 Mar 2021/18:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMK4403H Enquiry Fee 20210309122603260010	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - YQ47E				
As at 08 Mar 2021/07:53:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - YQ47E Enquiry Fee 20210309122603372772	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLC4660K				
As at 06 Mar 2021/16:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
3	Insurance Enquiry - SLC4660K Enquiry Fee 20210309122603413562	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
409636XXXXXX7897		eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 5 July 2021 11:47 AM  
**To:** crystalchua@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21003193/QEga3 \*\*\*  
ACCIDENT INVOLVING SLC 4660K & SGJ 82C ON 06/03/2021 \*\*\*

**Importance:** High

Our Ref: CC4/AIG21003193/QEga3  
05 JULY 2021

**Chua Hua Hong (Cai Huafeng)**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLC 4660K & SGJ 82C ON 06/03/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SGJ 82C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SGJ82C (4226515129SG)**  
**[SLC4660K]**

TP

Neo Kok Hua

Mar 6 2021 4:00PM

[Chua Hua Hong (Cai Huafeng)]  
My Car Consultant Pte Ltd

**From** **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **04/10/2021 09:47 AM.**  
**To** LKK\_HQ  
**Subject** **Alert - Adj Mandate Approved (S\$22737.72) - SGJ82C - Claim Handler: Yong, Joanne**

Approved:22737.72.