# JOB SUMMARY REPORT

ACE AUTOLUTION PTE LTD 13 ,KAKI BUKIT ROAD 4 **BARTLEY BIZ CENTRE #03-29,** SINGAPORE 417807.

# BILLING

BILL to -

Vehicle NO:

SKB 5628 R

Repair Type:

LUMPSUM

Repair As Per Surveyor Report:

6,500.00

Material Cost:

Less Repair Items/Adjustment

Special Nett Items:

Total Repair Cost:

6,500.00

Final Repair Cost:

6,500.00

Others

Search Fees (LTA)

\$ 7.45

Surveyor Fees

\$

Loss of Rental

1,284.00 10days(include Sat,Sun&waiting PRI) \$

Loss Of Use

\$

**Total Amount Bill:** 

7,791.45

Approved By:

QUEK YONG PHENG

Signature:

Date: 26/4/2021

RECEIVED BY AIG Claims Dept

0 6 MAY 2021

721229639456003

Team ADJ



13 Kaki Bukit Road 4, #03-29, Bartley Biz Centre Singapore 417807
Tel: 6702 4282, 6844 1184 Fax: 6702 4202
Email: admin@aceauto.com.sg
Website: www.aceauto.com.sg

# LETTER OF AUTHORISATION

TO:MR / MRS

RE:ACCIDEN	IT INVOLVING VE	HICLE				
NOS:	SKB5628R	&	. 6	8J3093k	ALONG	
East Point	Green MSCP A,	Level 3,	ON	os mara	h 2021 @ 13:50 pm.	
	<b>Lot</b> No 387				4	
I/WE	Lena Swee Kian	Allen	NRIC / Pas	sport No:	S1112945E	
Owner of ve	hicle no.	SKBS628R		hereby autho	rize you to commence	
repair to the	e said vehicle for	hwith .				

- 1 I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and /of third party or to commence legal proceeding, if necessary, in my name for the costs of repair and loss of use, etc and you appointing any Solicitor to act for me in respect for the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitor(to be appointed by you on my/our behalf)shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co/operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
- 2 I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.
- 3 I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining you consent.
- 4 My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
- 5 Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurance. I/We undertake to pay you and my / our Solicitor the cost of repairs settled and related expenses and disbursement incurred.

Owner's Signature

Witness Signature / Name

(Company's Stamp if applicable)

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>ACE AUTOLUTION PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>\$\$6,500.00</u> (Repair Cost), <u>\$\$642.00</u> (Loss of <u>Use/Rental</u>), <u>\$\$7.45</u> (Disbursement) for vehicle no. <u>\$\$KB 5628R</u> that was damaged pursuant to the accident which occurred on <u>05/03/2021</u> (date) along <u>EAST POINT GREEN MSCP A LEVEL 3</u> (location) involving vehicle no/s <u>GBJ 3093K</u>. This is pursuant to the inspection conducted on <u>10/03/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>LENG SWEE KIAN ALLEN</u> (the third party claimant") of vehicle no. <u>SKB 5628R</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SKB 5628R</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_21 (year)

Signed by appointed surveyor Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

# **ACE AUTOLUTION PTE LTD**

13,KAKI BUKIT ROAD 4 ,BARTLEY BIZ CENTRE #03-29,SINGAPORE 417807.

COMPANY REG. NO: 201403869W EMAIL: admin@aceauto.com.sg

TEL: 6844 1184 FAX: 6702 4202

ADDRESS

NAME

: LENG SWEE KIAN ALLEN

5 SIMEI STREET 3 #04-04

SINGAPORE 529892

DATE :

26/4/2021

INVOICE :

ACE-039-2021

JOB NO.

VEHICLE NO.

SKB 5628 R

MAKE & MODEL :

**MERCEDES** 

C180

ITEM	DESCRIPTION	QTY	RATE	AMOUNT
1	COST OF REPAIR AS AGREE WITH SURVEYOR			\$ 6,500.00
		TOTA	Ļ	\$6,500.00

# <u>IMPORTANT</u>

Please remit payment within 7 days from the due date
An interest of 1.5% per month will be levied on all overdue amounts
All cheques must be made payable to ACE AUTOLUTION PTE LTD
(WE ARE NOT GST REGISTERED)

This a computer generated document. No signature is required.



# **TAX INVOICE**

GST REG. NO.: 200106276D

DATE	INVOICE NO.			
24/3/2021	A 42642			

# INVOICE TO. LENG SWEE KIAN, ALLEN 5 SIMEI STREET 3 #04-04 SINGAPORE 529892

	VHA NO.	DUE DATE	VEH NO.
	A 42642	24/3/2021	SLK 4531 H
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 09 MARCH 2021 TO 19 MARCH 2021 YOUR REF: SKB 5628 R		120.00	1,200.0
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Bank: UNITED OVERSEAS BANK LTD (UOB)	Subtotal		\$1,200.00
Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG	GST @ 7%		\$84.00
All cheques must be made payable to BKW RENT A CAR PTE LTD.  Please indicate the invoice number and vehicle number in the reference.	TOTAL		\$1,284.00







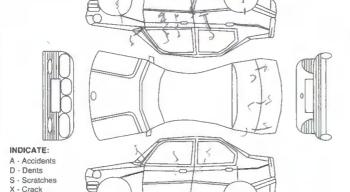
ower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D PHOTOCOPY 24 HOURS HELPLINE: 6223 1122

VHA No: A 42642

VEHICLE HIRING AGREEMEN	VEHICL	E HIRIN	NG AG	REEM	<b>ENT</b>
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Workshop: Ace Nut. 1.7,00 **HIRER'S PARTICULARS** Hirer's Own Vehicle No: Replace Veh No: SWILL FAIR Allen Name (as in I/C) Loan Vehicle No: 4531 H VR No: NRIC/Passport No: Date of Birth: Make & Model: Auto/Manual Group: Address CHARGES cts Daily day @\$ Per day Name & Address of Employer Weekly/Monthly week @\$ Per week/Monthly Others Driving Exp Occupation CDW/PAI @\$ Per day/Monthly Driving Licence No: Passed Date Delivery/Collection Svc D/L Type: Local/Int'l/Others: **GST** (A) SUB-TOTAL OR No **DRIVER'S PARTICULARS** 3/4 Petrol Level OUT Name (as in I/C) 8 NRIC/Passport No: Date of Birth: Surcharge IN Address Age: km FREE per day First\_ S( Excess mileage is chargeable TOTAL CHARGES cents per km Occupation Driving Exp. Yrs Driving Licence No: Passed / Expiry Date D/L Type: Local/Int'l/Others Contact No: NON WAIVER EXCESS (Subject to GST): \$ **ACCESSORIES CHECK** Radio / CD Cartridge Data Cards Camera Systems Hub Cap ■ Spare Tyre Tyre Opener Petrol Cap



Hirer's Signature

Additional Driver's Signature :

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card-for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

Date Out

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug
- peddling or trafficking, smuggling), is strictly prohibited.

  Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in additional to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoer caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-wavier excess and cost expense (including

Mileage

Check By

Time Out

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to
- such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.

  10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- 11. The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver
- 12. All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- 13. I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Hirer's/Driver Signature Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)" Remarks Date In Time In Mileage Check By

Remarks





Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

09 Mar 2021 / 17:13:46

Receipt Date/Time:

09 Mar 2021 / 17:13:45

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-210309-003053

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.  Result of Insurance Enquiry - GBJ3093K As at 05 Mar 2021/13:50:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.  1 Insurance Enquiry - GBJ3093K Enquiry Fee 20210309171254033631  Sub-Total	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST
As at 05 Mar 2021/13:50:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.  1 Insurance Enquiry - GBJ3093K Enquiry Fee 20210309171254033631		(04)	(\$\$)
	7.00	0.49	7.49
	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45
Paid By			
20210309171303116	irect Debit: eN	IETS Debit et Banking)	7.45
Total	,		7.45
Cash Change			0.00
Tendered Amount			7.45
Excess Refundable Amount			0.00

# THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

# Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)

**Sent:** Monday, 17 May 2021 3:07 PM

To: ADMIN@ARKINO.SG
Cc: sales@arkino.sg

Subject: ACCIDENT INVOLVING GBJ 3093K AND SKB 5628R ON 05/03/2021

Our Ref: CC4/AIG21003191/Aba3

ARKINO PTE. LTD. ( BY EMAIL ONLY )
Attn to: TAY POO JIEN (Driver)

Dear Sir/Madam,

# ACCIDENT INVOLVING GBJ 3093K AND SKB 5628R ON 05/03/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# **Claim Audit**

	AUDIT TE	RAIL		
No.	_	Audit	Remarks	Ву
1	10 Mar 2021 19:51	Clm Dtl Modified	Claimant's Name: ->	[A] HOW MEI KWAN
2	10 Mar 2021 19:51	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	10 Mar 2021 19:51	Clm Created	Reg No: SKB5628R. Acct Date: 2021/03/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance P te. Ltd. (SG). Workshop: Ace Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	10 Mar 2021 19:51	Clm Existing Check Notice		[A] HOW MEI KWAN
5	10 Mar 2021 19:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
6	10 Mar 2021 19:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/19	[A] HOW MEI KWAN
7	10 Mar 2021 19:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
8	10 Mar 2021 19:51	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[I] Merimen Administrator
9	10 Mar 2021 19:51	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	10 Mar 2021 19:51	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	11 Mar 2021 17:06	Clm Veh Model Changed	(204808) -> (204375) MERCEDES-BENZ C180 1.6 Kompressor (A).	[A] HOW MEI KWAN
12	17 Mar 2021 09:00	Clm Registration Modified	Acct Time:00:00:00->10:00:00.	[I] AIG OneClaim Integration User
13	28 May 2021 13:11	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	28 May 2021 13:11	Clm Dtl Modified	Insured ID: -> Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	28 May 2021 13:11	Clm Dtl Modified	JPJ Reg. Date: -> 2011/06/10.	[A] JOANNE LEE KHANG MIN
16	28 May 2021 13:11	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	03 Jun 2021 13:36	Adj Mandate Request	Cur.Req:7791.45:SEEK QUANTUM BOLA 23	[A] CHUA ZHEN LI
18	02 Aug 2021 16:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date: 2021/03/19. Mandate Remarks: mandate approved. subject to documents in order. LOR @ 5 days @ $$107/day$ .	[I] Goh, Jeremy- CX
19	02 Aug 2021 16:07	Set	Approved:7042.45:mandate approved. subject to documents in order. LOR @ 5 days @ $$107/da$ y.	[I] Goh, Jeremy- CX
20	20 Oct 2021 13:09	Clm Registration Modified	Rep:201667->204561.	[A] CHEW HSIAO TONG
21	27 Oct 2021 10:20	Adj Mandate Request	Cur.Req:7256.45:Hi, For LOR 3rd party rejected our offer at 5 days as there is waiting for PRI & weekends. Pls advise if we may revise LOR at 7days(5 repair days +1PRI =1Sunday). Thanks.	[A] CHEW HSIAO TONG
22	29 Oct 2021 15:49	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/03/19. Mandate Remarks: mandate approved. weekend can give, PRI cannot give. TPWS must act quickly to mitigate cost and arrange for survey	[I] Goh, Jeremy- CX
23	29 Oct 2021 15:49	Adj Mandate Set	Approved:7256.45:mandate approved. weekend can give, PRI cannot give. TPWS must act quickly to mitigate cost and arrange for survey	[I] Goh, Jeremy- CX
	Date I	From	Audit Type None	<b>∨</b> Go

## **ACTIVITY**

[11/03/2021 16:59] HOW MEI KWAN: OINR. To send out first letter.

# **Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2676487	10 Mar 2021 20:00:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKB5628R	GBJ3093K	11.00
2697661	28 May 2021 13:11:44	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SKB5628R	GBJ3093K	11.00