

Hsiao Tong (LKKAuto)

From: Arkino <sales@arkino.sg>
Sent: Friday, 22 October 2021 12:48 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT INVOLVING GBJ 3093K AND SKB 5628R ON 05/03/2021
Attachments: DOC221021.pdf

Hi,

Please refer to the attached as per your request.

Thank you

Best regards,



Roice Tang (Ms)

Arkino Pte Ltd
O: 65136212
HP:81894769

Confidentiality Caution:

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately.

----- On Fri, 22 Oct 2021 12:25:25 +0800 **Hsiao Tong (LKKAuto)** <chewht@lkkauto.com> wrote -

Dear Ms Roice,

Thank you for picking up my call.

As spoken, we would like to request a copy of the letter of authorization to confirm that the driver is authorised/allowed to drive the vehicle.(see attached template). We also attached herewith a copy of accident report lodge by your driver for your reference.

Appreciate your early reply.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jasper Chua (LKK Auto)

Sent: Monday, 17 May 2021 3:07 PM

To: ADMIN@ARKINO.SG

Cc: sales@arkino.sg

Subject: ACCIDENT INVOLVING GBJ 3093K AND SKB 5628R ON 05/03/2021

Our Ref: CC4/AIG21003191/Aba3

ARKINO PTE. LTD. (BY EMAIL ONLY)

Attn to : TAY POO JIEN (Driver)

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 3093K AND SKB 5628R ON 05/03/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)