

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 18 March 2021 11:05 AM
To: claims@premiumauto.com.sg; SUR
Subject: RE: OD CLAIM FOR SKB 606 L, DOA: 08/03/2021

Dear Eryx,

As instructed by our client, please proceed to repair the insured vehicle **SKB 606L (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: Kindly arrange our surveyor to conduct resurvey & before paint for all panels and parts.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 11 March 2021 8:41 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SKB 606 L, DOA: 08/03/2021

Dear All,

Kindly help to expedite on the approval as our client wants to repair his vehicle A.S.A.P.

Thank you.

Best Regards,

Eryx Tan

Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 9 March 2021 10:37 AM

To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; admin-a@lkkauto.com; assignments@lkkauto.com

Subject: RE: OD CLAIM FOR SKB 606 L, DOA: 08/03/2021

Dear Nadia,

May we arrange on 11a.m?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 9 March, 2021 9:43 AM

To: 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; admin-a@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SKB 606 L, DOA: 08/03/2021

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 10/3/21 @ 3-5PM.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

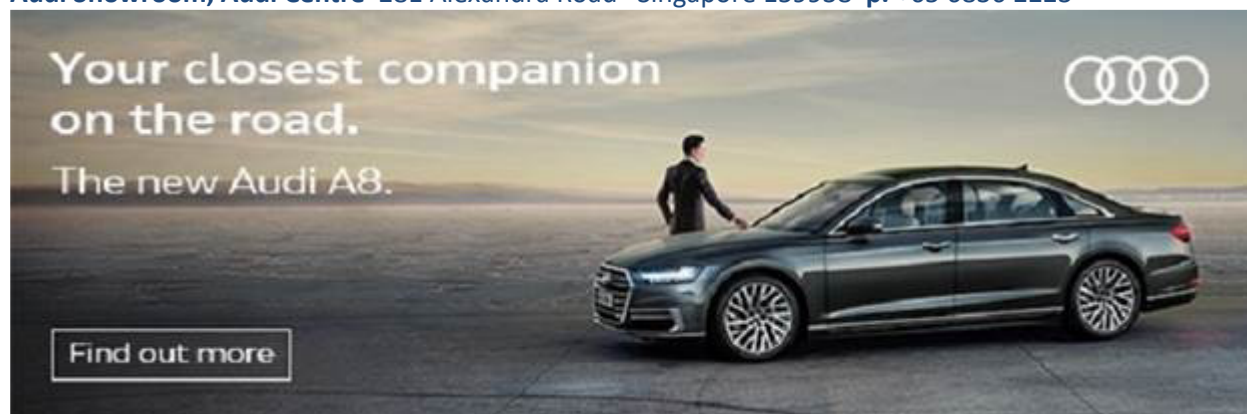
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