

## Denise Tay (LKKAuto)

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**From:** MTCL@income.com.sg  
**Sent:** Thursday, 22 April 2021 2:58 PM  
**To:** Denise Tay (LKKAuto)  
**Subject:** RE: REQUEST CLAIM NUMBER

Dear Sir/Mdm,

We have registered the claim.

Our reference number: MT/1123425-002

We appreciate if you do not respond to this email.

Thank you

*\* In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at [mtcl@income.com.sg](mailto:mtcl@income.com.sg) so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

With Regards

**Joreen Ang**

Senior Admin Assistant  
Operations, Motor & Personal Lines



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**From:** Denise Tay (LKKAuto) [mailto:[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)]  
**Sent:** Thursday, 22 April 2021 2:49 PM  
**To:** MTCL@income.com.sg  
**Subject:** RE: REQUEST CLAIM NUMBER

Dear Sir/Madam,

The correct insured should be SLM 4162D

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

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**From:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg) <[mtcl@income.com.sg](mailto:mtcl@income.com.sg)>  
**Sent:** Thursday, 22 April 2021 2:38 PM  
**To:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Subject:** RE: REQUEST CLAIM NUMBER

Dear Sir/Mdm,

SLM 162D not insured with NTUC income.

Kindly confirm our insured vehicle number.

Thank you

*\* In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at [mtcl@income.com.sg](mailto:mtcl@income.com.sg) so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

With Regards

**Joreen Ang**

Senior Admin Assistant  
Operations, Motor & Personal Lines



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**From:** Denise Tay (LKKAUTO) [<mailto:denisetay@lkkauto.com>]  
**Sent:** Thursday, 22 April 2021 9:19 AM  
**To:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg)  
**Subject:** REQUEST CLAIM NUMBER

Dear Sir/Madam,

Request claim number

S/No		Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1		SMRT TAXIS	SHF 333M	SLM 162D	06/03/2021	13:00	\$3,302.95	\$1,096.91

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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