Nivitha (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Wednesday, 10 March 2021 12:12 PM

To: shimin poh; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; SUR

Cc: Hwang, Shiang Yi

Subject: LKK/MC\ PRI/nr\CMTD2100768/SYH - NEW THIRD PARTY DIRECT SETTLEMENT

VEH NO: SLF3729M/GBG2158E DOA 09/03/2021

Attachments: SAS REPORT.zip

Without Prejudice

Our Reference: CMTD2100768/SYH

Your Reference: SLF3729M

Hi Bridget,

We refer to your email reply of today.

We will appoint Mr. Marcus Chua of LKK AUTO to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange Mr. Marcus to conduct the survey for **SLF3729M** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Shiang Yi.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sq | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG





¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy

From: shimin poh <shimin@jhk.com.sg> Sent: Wednesday, March 10, 2021 11:54 AM To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: PRI/nr \ CMTD2100768/SYH - NEW THIRD PARTY DIRECT SETTLEMENT VEH NO : SLF3729M/GBG2158E

DOA 09/03/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace:

We choose MARCUS CHUA from LKK

Thank You! **Bridget Poh (Shimin)** Joo Hak Kee Auto Pte Ltd Blk 3007 Ubi Road 1 #01-406 Singapore 408701 Office: 67431913 Fax: 67435234

On Wed, Mar 10, 2021 at 11:38 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2100768/SYH

Your Reference: SLF3729M

Without Prejudice Date: 10/03/2021 **EMAIL ONLY**

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S JOO HAK KEE AUTO PTE LTD

Dear Bridget,

ACCIDENT INVOLVING GBG2158E & SLF3729M ON 09.03.2021

We refer to your Notice of Accident dated 10/03/2021.

Please be informed that we have yet to receive our insured's accident report.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
LKK Auto Consultants	Kenneth Kong Seng Cheong	
	Marcus Chua Kang Seng	
Priority Services	Jimmy Lee	
	Lawrence Ng	
	Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @





¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy

From: shimin poh <<u>shimin@jhk.com.sg</u>>
Sent: Wednesday, March 10, 2021 9:59 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: NEW THIRD PARTY DIRECT SETTLEMENT VEH NO: SLF3729M/GBG2158E DOA 09/03/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Kindly arrange pre-repair survey for the above and if possible would like to do direct settlement.

Please provide us your list of surveyors for our selection.

Attached is the accident report for your reference and we're currently in the midst of preparing the estimate.

Thank you and hope to hear from you soon.

Thank You!

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913 Fax: 67435234