# **Celine Fong (LKKAuto)**

From: Celine Fong (LKKAuto)

**Sent:** Friday, 7 January 2022 12:07 PM **To:** Su Li (LKK Auto); Goh, Jeremy; SUR

**Cc:** Admin A; assignments

**Subject:** RE: AIG ref: #4186572613SG003#027# || accident between SFX 7907 K and FBR

6607 S on 25 Dec 2020 LKK REF: CS/AIG21003155/d3

Attachments: AIG\_LKKInvoice\_AC2200147.pdf

Dear Jeremy,

We refer to the above matter.

Based on our record, there was no survey conducted.

We will cancel the case in Merimen and bill Merimen fee \$11.00 + gst.

Best Regards,

#### **Celine Fong**

### LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Thursday, 6 January 2022 5:32 PM

To: Goh, Jeremy < Jeremy.Goh@aig.com >; SUR < sur@lkkauto.com >

**Cc:** Admin A <a driver - a description - a de

Subject: Re: AIG ref: #4186572613SG003#027# || accident between SFX 7907 K and FBR 6607 S on 25 Dec 2020 LKK

REF: CS/AIG21003155/d3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi All,

FYNA, CS/AIG21003155/d3

To check availability of the case handler, you may contact the undersigned.

\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

## LKK Auto Consultants Pte Ltd

From: Goh, Jeremy < Jeremy. Goh@aig.com> Sent: Thursday, January 6, 2022 5:25 PM To: Admin A <admin-a@lkkauto.com>

Subject: AIG ref: #4186572613SG003#027# || accident between SFX 7907 K and FBR 6607 S on 25 Dec 2020

Dear LKK team,

I make reference to the case above.

Please provide an update on this matter.

After updating me, please close off the file as we have repudiate the case.

Thanks and Regards Jeremy Goh

Complex Claims Examiner - Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AlG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

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