

Nivitha (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 9 March 2021 11:29 AM
To: shirley.loh@ksteoptr.com; Claims Dept of CTI; assignments@lkkauto.com
Cc: 'Winter Lee'
Subject: RE: SNM21D201102/C02/SJS6101J/CHNGPW / SJS 6101 J ; Our Ref: TKS/U407-ACC-44574.21/sl (FBG 2737 J)

Without Prejudice

Dear Sirs

We refer to your email of 09.03.2021.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: shirley.loh@ksteoptr.com <shirley.loh@ksteoptr.com>
Sent: Tuesday, 9 March 2021 10:58 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Winter Lee' <winterlee@me.com>
Subject: RE: SNM21D201102/C02/SJS6101J/CHNGPW / SJS 6101 J ; Our Ref: TKS/U407-ACC-44574.21/sl (FBG 2737 J)

Dear Adeline,

We refer to your email dated 9/3/21.

Please be informed that our client is not agreeable to the appointment of any of your motor surveyors in your list as a single joint expert. We attached herewith our client appointed list of surveyor for your attention.

We do not have any repair estimate as no surveyor has been engaged yet.

Thank you.

Regards
Shirley
Teo Keng Siang LLC
6333 4222 ext 59

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 9 March 2021 10:47 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; shirley.loh@ksteoptr.com
Cc: 'Winter Lee' <winterlee@me.com>
Subject: RE: SNM21D201102/C02/SJS6101J/CHNGPW / SJS 6101 J ; Our Ref: TKS/U407-ACC-44574.21/sl (FBG 2737 J)

Without Prejudice

Our reference: **SNM21D201102C02/ SJS6101J /Chngpw**
Your reference: TKS/U407-ACC-44574.21/sl

Dear Sirs

ACCIDENT INVOLVING SJS6101J & FBG2737J ON 24/02/2020

We refer to your email of 09/03/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 9 March 2021 10:35 AM

To: shirley.loh@ksteoptr.com; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: 'Winter Lee' <winterlee@me.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201102/C02/SJS6101J/CHNGPW / SJS 6101 J ; Our Ref: TKS/U407-ACC-44574.21/sl (FBG 2737 J)

Without Prejudice

Save as to costs

Dear Adeline,

Please conduct PRS for FBG2737J.

Note: officer in charge Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: shirley.loh@ksteoptr.com <shirley.loh@ksteoptr.com>

Sent: Monday, 8 March 2021 4:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>

Cc: 'Winter Lee' <winterlee@me.com>

Subject: RE: Your Ref: SJS 6101 J ; Our Ref: TKS/U407-ACC-44574.21/sI (FBG 2737 J)

Dear Sirs,

We refer to the above matter.

We attached herewith our letter dated 8/3/21.

Please let us have your surveyor list soon.

Thank you.

Regards
Shirley
Teo Keng Siang LLC
TeL: 6333 4222 ext 59