## **Denise Tay (LKKAuto)**

From: Denise Tay (LKKAuto)

Wednesday, 10 March 2021 5:15 PM Sent:

To: Edwin Abcede Caina; SUR; Admin-D (LKKAuto)

Andre Chow En De; Coco Lu Ting; Kevin Leong Wai Kit; Don Bong Kiong Hua Cc: **Subject:** 

RE: AIGENCRYPT - AIG - OD / 5614793773SG / SMX6892Y - Request video and final

police investigation report for our review.

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SMX6892Y (Excess \$600/-). Before paint photos for all NEW Panels and Parts required after repair

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deeban < Deeban. Nadaraja@aig.com >

Sent: Wednesday, 10 March 2021 12:21 PM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admind@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com> Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com> Subject: AIGENCRYPT - AIG - OD / 5614793773SG / SMX6892Y - Request video and final police investigation report for our review.

Hi Edwin,

Coverage has been confirm.

Final excess \$600.

Kindly assist to provide insured's in car camera video footage and final police investigation report for our review.

Thankyou Best Regards.

## Deeban Nadaraja AIG

Express Claim Adjuster, Singapore– Auto Express & FNOL Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1012793 E: <u>Deeban.Nadaraja@aig.com</u>

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