

## Veron Chen (LKKAUTO)

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**From:** Bryan Ang (LKKAUTO)  
**Sent:** Thursday, 18 March 2021 11:19 AM  
**To:** Hwang, Shiang Yi; Veron Chen (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: CMTD2100698/SYH - OD \_ CLAIM \_ SLM3239Z \_ DOA 04.03.2021- OWN DAMAGED (TYRE BOLD)  
**Attachments:** Front LH tyre.jpg; Front LH.jpg; Front RH tyre.jpg; Front RH.jpg; Rear LH inner tread.jpg; Rear LH Outer tread.jpg; Rear LH tyre.jpg; Rear RH Tyre.jpg; Rear RH.jpg

Dear Shiang Yi

Attached photos showing the measurements of the tyres.

Condition of rear LH tyre do not comply with the legal requirement.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Sent:** Wednesday, 17 March 2021 10:56 AM

**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: CMTD2100698/SYH - OD \_ CLAIM \_ SLM3239Z \_ DOA 04.03.2021- OWN DAMAGED (TYRE BOLD)

Dear Veron,

Please let us have the photographs showing the measurement of the depth of the thread of all the tyres.

With the evolving situation of Covid-19, we are working from home with effect from 6 April 2020 until further notice.

Best Regards

**Hwang Shiang Yi**

Claims Division

D: 6329 5205 | T: 6461 6555



**SOMPO**  
INSURANCE

**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Thursday, March 11, 2021 12:41 PM  
**To:** Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: CMTD2100698/SYH - OD \_ CLAIM \_ SLM3239Z \_ DOA 04.03.2021- OWN DAMAGED (TYRE BOLD)

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Shiang Yi,

According to surveyor tyres of the insured vehicle with remaining thread depth of approximately Front 3mm and Rear 2mm. The condition of the tyres did not contribute to the accident.  
Please see attached photos.

Enclosed preliminary revised of vehicle SLM 3239Z  
Date of survey: 10/3/21  
Number of days (estimated) : 5 days

**Pending parts prices from repairer**

**Vehicle repair on parts by parts as repairer unable to locate 2<sup>nd</sup> hand parts.**

**We have Not authorise repair, kindly provides policy excess**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>  
**Sent:** Tuesday, 9 March 2021 2:26 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** CMTD2100698/SYH - OD \_ CLAIM \_ SLM3239Z \_ DOA 04.03.2021- OWN DAMAGED (TYRE BOLD)

Dear LKK,

Please assist to arrange survey for vehicle no SLM3239Z. We are suspected the tyre bald.

Please assist to comment whether the accident will be caused by tyre bald.

Password for document will send by separate email.

With the evolving situation of Covid-19, we are working from home with effect from 6 April 2020 until further notice.

Best Regards  
**Hwang Shiang Yi**  
Claims Division



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Andrew Cornelius Goh Cheng Chuan <[AndrewCorneliusGoh@sparkcarcare.com](mailto:AndrewCorneliusGoh@sparkcarcare.com)>

**Sent:** Friday, March 5, 2021 1:09 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>; Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Denis Teo Chin Chye <[denisteo@sparkcarcare.com](mailto:denisteo@sparkcarcare.com)>; Choo Jing Yuan <[choojy@cdge.com.sg](mailto:choojy@cdge.com.sg)>; Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>

**Subject:** OD \_ CLAIM \_ SLM3239Z \_ DOA 04.03.2021

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Dear Sir

Please arrange to survey the car at CDGE, Braddell.

Car in workshop for survey.

Regards,

**Andrew C Goh**

Motor Vehicle Assessor (Accident Repair)

**T:** 6383 7362 | **M:** 9832 8740

**W:** [www.SPARKcarcare.com](http://www.SPARKcarcare.com)



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**From:** [canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg) <[canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg)>

**Sent:** Friday, 5 March 2021 1:04 PM

**To:** Andrew Cornelius Goh Cheng Chuan <[AndrewCorneliusGoh@sparkcarcare.com](mailto:AndrewCorneliusGoh@sparkcarcare.com)>

**Subject:** .

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