

Yours Ref: 20/21/21VC00/024306

26 Mar 2021

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claims Dept

Dear Sirs/ Mdm

ACC INVLG SMN4760K & GBH9214A ALONG COMMONWEALTH AVE ON 03/03/2021.

We are the repairers of vehicle nos. SMN4760K and understand that you were the insurer of vehicle nos. GBH9214A involved in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

1) Repair Costs	S\$ 1,817.34
2) Loss of Rental for 2 days at \$65.71 per day	S\$ 131.42
3) PRI for 2 days at \$65.71 per day	S\$ 131.42
4) GIA Receipt	S\$ 2.00

TOTAL:	S\$ 2,082.18
	=====

To substantiate our claim, we enclosed the following;

- a) Final Bill
- b) Letter of Authorization
- c) SAS Report
- d) LTA Receipt

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Yours faithfully

Angela Tan
Motor Claims Executive

Munich Autocare Pte Ltd Email: angela.tan@munichautocare.com.sg

Mobile No: 9644 3110

Address
60 Jalan Lam Huat
#02-02/03 Carros Centre
Singapore 737869

Encl.
Telephone
(+65) 6255 2288

Facsimile
(+65) 6265 5388

Co. Reg. No:
201832250M

Your Ref: 20/21/21VC00/024306

Date : 04.03.2021

Lonpac Insurance Bhd

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

LETTER OF AUTHORITY

I/We, **BIS MOTORING PTE LTD** REG NO: **201735055D**
hereby authorize(s) **Munich Autocare Pte Ltd** to provide further
instructions on my behalf relating to the said claims and as such, all future
correspondence should be addressed to **60 Jalan Lam Huat #07-43,**
Carros Centre, Singapore 737869.

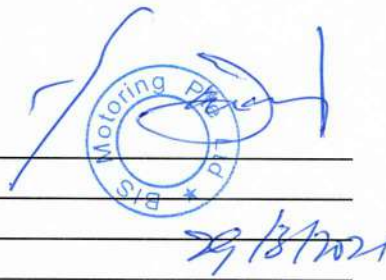
I hereby authorized the cheque payment to be issued in favour of **M/s**
Munich Autocare Pte Ltd.

Claimant's Signature : _____

Name : _____

NRIC : _____

Date : _____



Witness By : _____

Name : _____

NRIC : _____

Date : _____



*Please note that it is a condition of any settlement reached that it shall be
without prejudice to any personal injury claim (if any) of the owner/claimant.



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/024306
DATE : 09 JUNE 2021

DISCHARGE VOUCHER

I/We, BIS MOTORING PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBH9214A the sum of Singapore Dollar Two Thousand Only (\$2,000.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMN4760K and GBH9214A on 03 March 2021 along 230 & 232 Commonwealth Ave.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ WILLIAM SECURE SOLUTIONS PTE LTD / SIM EUGENE @ DAUD B ABDULLAH**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MUNICH AUTOCARE PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 9/6/2021
.....
Signature of vehicle owner/Date


.....
Name of vehicle owner /Date

Munich Autocare Pte Ltd

60 Jalan Lam Huat #02-02/03 Carros Centre Singapore 737869

Tel: +65 6255 2288 | Fax: +65 6265 5388

Company Reg. No.: 201832250M | GST Reg. No.: 201832250M

LONPAC INSURANCE BHD

Tax Invoice

Inv No. : BPINV21030080
Invoice Date : 26 Mar 2021
Ref : BPWJ2103073
Terms : COD
Veh. No. : SMN4760K
Current Mileage: 89612

#	Description	Qty	UOM	U/P	Amt
1	908B86823R RIVET CLIPS	4.00		8.32	33.28
2	850221774R REAR BUMPER	1.00		1,153.17	1,153.17
3	REAR BUMPER CLIPS	6.00		7.00	42.00
4	BP-Labour For panel beating and re-align rear bumper, tailgate and necessary etc	1.00		200.00	200.00
5	BP-Labour For remove & reifx rear reverse sensor	1.00		50.00	50.00
6	BP-Labour For putty & spray paint tailgate, rear bumper and all necessary etc	1.00		220.00	220.00

Remarks:

DOA: 03.03.2021
CLAIM AGAINST GBH9214A
SM0821350001

ALL PAYMENT SHOULD BE MADE PAYABLE TO MUNICH AUTOCARE PTE LTD
BANK : UOB BANK
BANK CODE : 7375
BRANCH CODE : 001
ACCOUNT NO. : 4513099651

Subtotal : S\$ 1,698.45
GST 7.0% : S\$ 118.89
Total : S\$ 1,817.34

I agree to the price as listed above and affirm that the goods are received in good condition.



For **Munich Autocare Pte Ltd**

(Customer's Signature and Company Stamp)

(Authorised Signature)

BIS MOTORING PTE LTD

20 Bendemeer Road, #03-13/14

BS Bendemeer Centre, Singapore 339914

Tel: 6534 0123 Fax: 6532 7671

Co. Reg. No. / GST Reg. No. : 201735055D

RENTAL AGREEMENT**GV2008-167**

(This shall form part of the Rental Documents referred in the terms and conditions)

The Rental Agreement is made on 30 (Day) 08 (Month) 2020 (Year)

Between

1. **BIS Motoring Pte. Ltd. (UEN No. 201735055D)**, a company incorporated in Singapore, registered address at 20 Bendemeer Road #03-13/14 BS Bendemeer Centre Singapore 339914 (herein referred to as "the Owner") and
 2. **SHOO WEE YACK (SU WEIJIE) (NRIC No. S7813351A)**, residing at **BLOCK 462D YISHUN AVENUE 6 #13-1085 SINGAPORE 764462** the person and/or company signing the Rental Documents (herein referred to as "the Hirer") whose particulars are recorded in the Rental Documents and
 3. **GOVOOM Pte. Ltd. (UEN No. 201838865E)** a company incorporated in Singapore, registered address at 20 Bendemeer Road #01-07 BS Bendemeer Centre Singapore 339914 (herein referred to as the "appointed Fleet Management Company")
- (collectively, known as "parties")

Where as

1. The Owner is a leasing company incorporated in Singapore and has engaged the appointed Fleet Management Company to manage all matters relating to the Vehicle No. SMN4760K, details stated in Vehicle Details below (the "Vehicle").
2. During the appointment period, the appointed Fleet Management Company would act on behalf of the Owner to manage all matters relating to the Vehicle. The Hirer shall contact the appointed Fleet Management Company directly on all matters relating to the Vehicle. In the event the appointed Fleet Management Company is no longer being appointed by the Owner, the Owner reserves the right to manage the Vehicle directly or appoint another appointed Fleet Management Company.
3. The Hirer shall acknowledge and fully understand the Terms and Conditions which form part of the Rental Documents throughout the term of the lease period ("Lease Period").
4. All parties accept the terms and conditions set out below by signing this Rental Agreement.

It is agreed between the parties as below :

A. Vehicle Details ("Vehicle")

Vehicle No. : SMN4760K
Vehicle Make/ Model : RENAULT/GRAND SCENIC IV 1.5 DCI AT EU6
Vehicle Colour : Brown

B. Lease Period

Date of Handover : 30/08/2020 20:45 Period of the Lease : 1 year
Commencement of the Lease Period : 31/08/2020 Option to Renew : N/A

C. Deposits

Rental Deposit ("Deposit") : \$ 1,500.00

D. Rental Rate

Rental Rate ("Rental") : \$ 65.71 per day (inclusive of GST)
Renewal Rate ("Renewal Rental") : N/A

E. Bank Account Details

Rental payment shall be paid every Monday to the Owner's Bank Account : **Current Account No.: 072-005990-5** (PayNow Proxy: 201735055DGVN)

F. Accident Excess

The excess for any claims shall be as follows:

- I. \$2,140.00 (inclusive of GST) for Section 1 for accidents occurring within Singapore.
- II. \$2,140.00 (inclusive of GST) for Section 2 for accidents occurring within Singapore.
- III. \$4,280.00 (inclusive of GST) for Section 1 for accidents occurring within West Malaysia.
- IV. \$4,280.00 (inclusive of GST) for Section 2 for accidents occurring within West Malaysia.

In the event that the Vehicle or any part thereof is damaged as a result of any accident howsoever caused, the Hirer shall forthwith pay to the Owner the Excess amount payable for both Section 1 and Section 2 (referred to as the "Excess" in the Schedule or in the policy, whichever is higher) in respect of each and every accident.

Only upon a successful claim against the third party being made will the Excess for Section 2 be refunded to the Hirer. The claim is deemed successful if and only if the full loss and damage (including any legal costs on a full indemnity basis) is recovered without any deduction for the Hirer's contribution to the accident (if any).

The Hirer also agrees that the Owner may in its absolute discretion conduct any negotiations and effect any settlement with the insurers, and the Hirer irrevocably agrees to abide by any such settlement.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBH9214A

Date of Accident

03/03/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac**

Period of Insurance **29/10/2020 - 28/10/2021**

Requested By **Yvonne Wong (Munich Autocar...**

Requested Date **05/03/2021 16:50**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Re: [SEEK MANDATE] - THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 LKK REF : CC4/LPC21003125/Kps3 [External Confidential]

Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Wed 9/6/2021 3:34 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that we have settle the matter at a global sum of \$2,000.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 7 June 2021 3:25 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 LKK REF : CC4/LPC21003125/Kps3 [External Confidential]

Lonpac External - Confidential

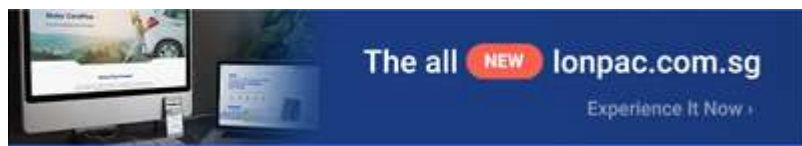
Dear Hsiao Tong

Please proceed as recommended at S\$2,016.47.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 5 June 2021 2:18 pm
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: [SEEK MANDATE] - THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 LKK REF : CC4/LPC21003125/Kps3 [External Confidential]

Dear Sirs/Mdm,

We refer to our email dated 30/04/2021

Kindly let us have your mandate/instruction. Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 14 May 2021 1:15 PM
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: [SEEK MANDATE] - THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 LKK REF : CC4/LPC21003125/Kps3 [External Confidential]

Dear Sirs/Mdm,

We refer to our email dated 30/04/2021

Kindly let us have your mandate/instruction. Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)**Sent:** Friday, 30 April 2021 8:56 AM**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>**Cc:** MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>**Subject:** [SEEK MANDATE] - THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 LKK REF : CC4/LPC21003125/Kps3 [External Confidential]Your ref: **20/21/21/VC00/024306**

Our ref : CC4/LPC21003125/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH9214A(LONPAC) AND SMN4760K(TP) ON 03/03/2021

We refer to the above matter.

We have highlighted to your good office on 26/03/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "**MUNICH AUTOCARE PTE LTD**" at **\$2,016.47(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,457.01	\$ 1,817.34 (\$1,698.45 + 7%GST)
2. Loss of Rental (4days x \$65.71)	\$ 262.84	\$ 197.13 (3days x \$65.71)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,721.85	<u>\$ 2,016.47</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 26 March 2021 2:39 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 LKK REF : CC4/LPC21003125/Kps3 [External Confidential]

Lonpac External - Confidential

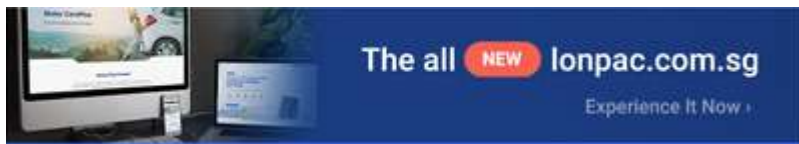
Dear Su Li/ Hsiao Tong

Please proceed with direct settlement.

Attached t/p video footage for your perusal .

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 26 March 2021 2:22 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 [External Confidential] LKK REF : CC4/LPC21003125/Kps3

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SMN 4760K at M/s MUNICH AUTOCARE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, March 10, 2021 2:40 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Thank you for your assistance.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 10 March 2021 2:01 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 [External Confidential]

Hi Kenny,

Noted. We will inform third party liability is clear and proceed DS.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 10 March 2021 12:47 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Yref: CC4/LPC21003125/ps3

Appreciate if you can assist to confirm liability with Angela of Munich Autocare.

Based on the footage provided by third party, our insured driver was looking at the phone and was not aware that the third party vehicle has stopped. As a result he hit into the rear of TP vehicle.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

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From: Angela Tan <angela.tan@munichautocare.com.sg>
Sent: Wednesday, 10 March 2021 11:39 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 [External Confidential]

Dear Kenny,

Any update on liability status?

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

[Redacted]

From: Angela Tan
Sent: Wednesday, 10 March 2021 9:26 AM
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 [External Confidential]

Dear Kenny,

Can I Have list of surveyor?

We would like to choose other surveyor instead of LKK.

Thank you.

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

[Redacted]

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 9 March 2021 3:01 PM
To: Angela Tan <angela.tan@munichautocare.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear Angela

Do you have the front video footage?

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Angela Tan <angela.tan@munichautocare.com.sg>
Sent: Tuesday, 9 March 2021 1:26 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021

Dear Gerald,

Please assist liability clearance.

As attached estimate and video footage for your viewing.

Thank you.

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

[REDACTED]

From: Angela Tan
Sent: Tuesday, 9 March 2021 11:44 AM
To: mt_claim@lonpac.com
Cc: Yvonne Wong <yvonne.wong@munichautocare.com.sg>
Subject: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021

To: Lonpac Motor Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY
PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT
INVOLVING SMN4760K & GBH9214A ALONG COMMONWEALTH AVE ON 03/03/2021.**

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SMN4760K.

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd
60 Jalan Lam Huat #06-43 Singapore 737869
Mobile No: 96446630 Email: angela.tan@munichautocare.com.sg

Contact Person: Angela Tan

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR
THIS CASE.

Thank you

Regards

Angela Tan

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