

**Re: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 [External Confidential]**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 9/6/2021 10:31 AM

To: Angela Tan <angela.tan@munichautocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

 1 attachments (209 KB)

DV\_SMN4760K.pdf;

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

Thank you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Angela Tan <angela.tan@munichautocare.com.sg>

**Sent:** Tuesday, 8 June 2021 12:47 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Subject:** RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 [External Confidential]

Dear Hsiao Tong,

We acceptance your offer \$2k (all-in)

Thank you.

Regards

Angela Tan

Motor claims Executive (B&P Dept)  
Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)  
Phone: +65 9644 3110  
60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 8 June 2021 12:29 PM  
**To:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Re: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 [External Confidential]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,000.00(all-in).**

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 19 May 2021 5:39 PM  
**To:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Re: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 [External Confidential]

Without Prejudice

Hi Angela,

We are pending mandate approval from our principal.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>

**Sent:** Wednesday, 19 May 2021 5:17 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI Ref: 20/21/21/VC00/024306 [External Confidential]

Dear Sir,

We had emailed all documents dated 26.3.2021.

We would appreciate if you could revert us with your offer soonest.

Thank you and awaiting for your favorable reply.

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 29 April 2021 10:54 AM

**To:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI  
**Ref:** 20/21/21/VC00/024306 [External Confidential]

## Without Prejudice

Dear Sirs/Mdm,

We are preparing report to seek mandate from insurer.

We will expedite the matter and get back to you.

Kindly bear with us for time being.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>  
**Sent:** Thursday, 29 April 2021 10:29 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI  
**Ref:** 20/21/21/VC00/024306 [External Confidential]

Dear Hsiao Tong,

We would appreciate if you could revert us with your offer soonest.

Thank you and awaiting for your favorable reply.

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



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**From:** Angela Tan  
**Sent:** Friday, 16 April 2021 9:14 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI  
Ref: 20/21/21/VC00/024306 [External Confidential]

Dear Hsiao Tong,

We are waiting your offer.

Kindly revert asap.

Thank you.

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



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**From:** Angela Tan  
**Sent:** Monday, 29 March 2021 5:13 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI  
Ref: 20/21/21/VC00/024306 [External Confidential]

Hi Sir/Madam,

We refer to the attach reference.

Please find attached a copy of our letter of demand for your kind perusal.

We would appreciate if you could revert us with your offer soonest.

Thank you and awaiting for your favorable reply.

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 10 March 2021 2:02 PM

**To:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021 - LPI  
Ref: 20/21/21/VC00/024306 [External Confidential]

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

\*Kindly arrange for survey.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>  
**Sent:** Wednesday, 10 March 2021 11:39 am  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021  
[External Confidential]

Dear Kenny,

Any update on liability status?

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



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**From:** Angela Tan  
**Sent:** Wednesday, 10 March 2021 9:26 AM  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021  
[External Confidential]

Dear Kenny,

Can I Have list of surveyor?

We would like to choose other surveyor instead of LKK.

Thank you.

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Tuesday, 9 March 2021 3:01 PM  
**To:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021  
[External Confidential]

## Lonpac External - Confidential

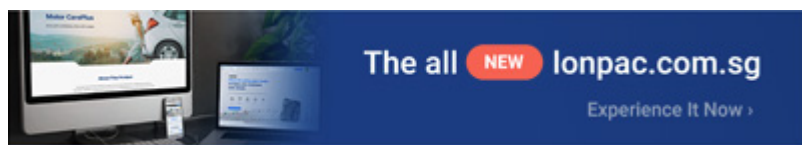
Without Prejudice

Dear Angela

Do you have the front video footage?

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>  
**Sent:** Tuesday, 9 March 2021 1:26 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021

Dear Gerald,

Please assist liability clearance.

As attached estimate and video footage for your viewing.



Thank you.

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



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**From:** Angela Tan

**Sent:** Tuesday, 9 March 2021 11:44 AM

**To:** [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)

**Cc:** Yvonne Wong <[yvonne.wong@munichautocare.com.sg](mailto:yvonne.wong@munichautocare.com.sg)>

**Subject:** THIRD PARTY CLAIM SMN4760K & GBH9214A ACCIDENT ON 3.3.2021

To: Lonpac Motor Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION  
WITHIN 2 WORKING DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-  
INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SMN4760K &  
GBH9214A ALONG COMMONWEALTH AVE ON 03/03/2021.**

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SMN4760K.

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd

60 Jalan Lam Huat #06-43 Singapore 737869

Mobile No: 96446630 Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Contact Person: Angela Tan

**PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO  
DIRECT SETTLEMENT FOR THIS CASE.**

Thank you

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

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