

Our Ref: CT0321/SHD4041P/KS(st)
Date: 30.03.2021



LONPAC INSURANCE BERHAD
300 BEACH ROAD #17-04/07
Singapore 199555

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 05.03.2021 INVOLVING SHD4041P & YP5887U ALONG BLK 715 YISHUN ST 71
OPEN SPACE CARPARK**

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4041P, which was involved in the captioned accident with your insured vehicle No YP5887U.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	4,119.50
2. Loss of Rental	4 days x S\$ 112.67	S\$	450.68
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **4,892.18**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> Original Repair Bill	<input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input checked="" type="checkbox"/> Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> Downtime/Mileage Record
<input type="checkbox"/> Survey Report / Bill	<input type="checkbox"/> Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHD4041P , YP5887U **ON 05-Mar-21 18:00**
ALONG BLK 715 YISHUN ST 71 OPEN SPACE CARPARK

I / We **OMAR ALI BIN ABU TA...** (Hirer) NRIC No.: **SXXXX094C**

and/or **HJ ISMAIL BIN MOHAM...** (Relief) NRIC No.: **SXXXX918G**

Taxi Number **SHD4041P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):


1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **06-Mar-2021**

Name of Hirer **OMAR ALI BIN ABU TALIB**

Hirer NRIC **SXXXX094C**

Signature :



Address **309 YISHUN RING ROAD #03-1248**
760309

Contact No. **98517248**

Name of Relief **HJ ISMAIL BIN MOHAMED**

Relief NRIC **SXXXX918G**

Signature :



Address **720 YISHUN STREET 71 04-255**
760720

Contact No. **90919970**



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024305
DATE : 01 JUNE 2022

DISCHARGE VOUCHER

I/We, **COMFORT TRANSPORTATION PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **YP 5887U** the sum of Singapore Dollar **TWO THOUSAND AND THREE HUNDRED ONLY (\$2,300.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SHD 4041P** and **YP 5887U** on **05/03/2021** along **BLK 715 YISHUN ST 71 OPEN SPACE CARPARK**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SHAI-KLIN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMFORTDELGRO ENGINEERING PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signature of vehicle owner/Date 01.06.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

OLIVIA
Name of vehicle owner /Date 01.06.2022

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

Workshops

TAX INVOICE

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO
SHD4041P

MAKE
HYUNDAI

MODEL
I40

DATE OF REG
13.12.2017

CHASSIS CODE
KMHLB41UMHU096882

NO/DATE
91551450 23.03.2021

JOB NO.
305457208

ODOMETER READING

JOB TYPE

Description : 3P 05.03.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,850.00
Add GST @ 7.000 %		269.50
Total Invoice amount		4,119.50

Issued by : CHEWBEELENG 23.03.2021 15:07:24
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21030092

Date: 23 March 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 05/03/2021 @ 18:00 hrs
ALONG BLK 715 YISHUN ST 71 OPEN SPACE CARPARK
INVOLVING YP5887U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4041P** (the "Taxi"). The Taxi was hired to **OMAR ALI BIN ABU TALIB IC NO SXXXX094C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YP5887U

Date of Accident

05/03/2021 **Reset****% RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac**Period of Insurance **19/06/2020 - 18/06/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **06/03/2021 12:01****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 18 May 2022 16:05
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: FW: ACCIDENT INVOLVING YP5887U & SHD4041P ALONG YISHUN ST 71 ON 5.3.2020 [External General] *** LKK REF: CC4/LPC21003089/Gea3q2

Lonpac External - General

Dear Asher,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 18 May 2022 1:42 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: [MANDATE REQUEST] RE: FW: ACCIDENT INVOLVING YP5887U & SHD4041P ALONG YISHUN ST 71 ON 5.3.2020 [External General] *** LKK REF: CC4/LPC21003089/Gea3q2

Hi Gerald,

We refer to our email dated 08.04.22.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Friday, 8 April 2022 23:21
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: FW: ACCIDENT INVOLVING YP5887U & SHD4041P ALONG YISHUN ST 71 ON 5.3.2020 [External General] *** LKK REF: CC4/LPC21003089/Gea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when both parties reversed and collided into each other (both party have no evidence).

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 50% liability.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,748.55	\$ 4,119.50
2. Loss of Rental (4days x \$112.67)	\$ 450.68	\$ 338.01 (3days x \$112.67)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 150.00 (3days x \$50)
	Sub Total	\$ 4,607.51
	50%	\$ 2,303.76
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,521.23	\$ 2,305.76

**3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 2 March 2022 10:15 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FW: ACCIDENT INVOLVING YP5887U & SHD4041P ALONG YISHUN ST 71 ON 5.3.2020 [External General] *** LKK REF: CC4/LPC21003089/Gea3q2

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 1 March, 2022 5:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: ACCIDENT INVOLVING YP5887U & SHD4041P ALONG YISHUN ST 71 ON 5.3.2020 [External General]

Lonpac External - General

Dear Mei Kwan,

Please let us have an update on the current status.

The date of loss should be 5/3/2021

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 15 March 2021 4:50 pm

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: ACCIDENT INVOLVING YP5887U & SHD4041P ALONG YISHUN ST 71 ON 5.3.2020 [External General]

Lonpac External - General

Dear Mei Kwan,

Attached addendum for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Shaipul Bahri Idris [<mailto:shaipul@shai-klin.com>]

Sent: Monday, 15 March 2021 4:42 pm

To: GERALD POH WEE BIN

Subject: Re: FW: ACCIDENT INVOLVING YP5887U & SHD4041P ALONG YISHUN ST 71 ON 5.3.2020 [External General]

Hi Gerald

Please see the attached for the amendment.

Best regards

Shaipul

SHAI-KLIN

On Mon, Mar 15, 2021 at 10:01 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

Dear Sirs,

Please confirm the date of accident.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN
Sent: Wednesday, 10 March 2021 7:55 am
To: 'shaipul@shai-klin.com' <shaipul@shai-klin.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: ACCIDENT INVOLVING YP5887U & SHD4041P ALONG YISHUN ST 71 ON 5.3.2020
[External General]

Lonpac External - General

Our Ref: 20/21/21/VC05/024305

Dear Sirs,

We refer to our letter of 9 March 2021 requesting the driver to lodge the accident report

which was sent under registered cover to you.

We have received the report but the date of accident reported by the driver was 8/3/2021

whereas the driver of SHD4041P states that the accident as 5/3/2021.

Please arrange for the driver to amend the report if the date of accident was 5/3/2021.

In addition, the third party vehicle should be SHA4041P and not SHD4041F.

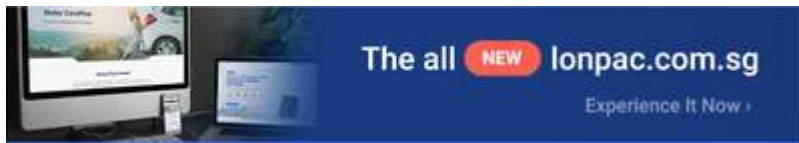
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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