

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 24 March 2021 10:06 AM
To: BERNARD.LIEW@AWESPR.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21003070/g3 ***
ACCIDENT INVOLVING SLR 3122A & SKJ 3013K ON 09/03/2021 ***

Our Ref: CC3/AIG21003070/g3

24 MARCH 2021

AWESOME PET RELOCATIONS
DRIVER: LIEW POUNG CHONG

Dear Sir/Madam,

ACCIDENT INVOLVING SLR 3122A & SKJ 3013K ON 09/03/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SKJ 3013K**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Kindly provide the following:

- **ACCIDENT VIDEO FOOTAGE**

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Su Li (LKK Auto)
Sent: Wednesday, 16 June 2021 5:14 PM
To: Lee, Ming-Yao; Cecilia Chong (LKK Auto)
Cc: Admin A
Subject: Re: Our Ref : 8966613866SG | Accident Involving SKJ3013K & SLR3122A on 6/3/21 LKK
REF : CC3/AIG21003070/R1gs3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

FYNA, CC3/AIG21003070/R1gs3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Wednesday, June 16, 2021 4:49 PM
To: Admin A <admin-a@lkkauto.com>
Subject: Our Ref : 8966613866SG | Accident Involving SKJ3013K & SLR3122A on 6/3/21

Hi Team,

Received subrogation claim from TPI. Please proceed to close and submit WP report.

Also, please let us know if there was any communication with insured and if insured provided video footage to you?

Thank you.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

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78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

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