



MY CAR CONSULTANT PTE LTD

Address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Email: Admin@mycar.sg

(Company Registration No: 201605878Z)

25th Mar 2021

Our reference: SJZ2111U

Your reference: SMN2855J

AIG ASIA PACIFIC INSURANCE PTE LTD

BY HAND

#07, Shenton Way, 16

Singapore 079120

Attn: Motor Claims Department

Dear Sir/ Madam,

Claimant : TAN AI LIAN

Address : 20 MERAGI CLOSE S487982

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **03/03/2021** along involving our client's vehicle registration number **SJZ2111U** and vehicle registrations number **SMN2855J** driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$5,885.00
Loss of Rental	:	
(\$150 X 02 Days)		\$300.00
GIA Search	:	\$29.00
LTA Search		\$7.49
Total	:	\$6,221.49



MY CAR CONSULTANT PTE LTD (Co Reg No. 201605878Z)

60 JLN LAM HUAT #05-21 CARROS CENTRE, SINGAPORE 737869

Tel: +65 9888 8885 / +65 8330 0060

LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 60 Jln Lam Huat #05-21 Carros Centre, Singapore 737869

I/We, Tan Ai Lian of NRIC/Passport number/ROC number: SXXXX520F, Owner of vehicle no. SJZ21114 hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.

I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorize you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer/s claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 09 (day) of 03 (month) 20 21 (year)



Owner's signature (Company stamp if applicable)

Name: TAN AI LIAN

NRIC No: SXXXX520F

All Settlement Amount Are Without
Prejudice to our driver's Injury Claim

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, MY CAR CONSULTANT PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,100.00 (Global Sum) for vehicle no. SJZ2111U that was damaged pursuant to the accident which occurred on 03/03/2021 (date) along JUNCTION OF NEW UPPER CHANGI ROAD AND BEDOK SOUTH AVE 3 (location) involving vehicle no/s SMN2855J. This is pursuant to the inspection conducted on 09/03/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TAN AI LIAN (the third party claimant”) of vehicle no. SJZ2111U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJZ2111U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 12 (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD

Invoice Date
31 Mar 2021

Invoice Number
MCC2021-1440

Reference
SJZ2111U (MERC E200)

201605878Z
201605878Z

My Car Consultant Pte.
Ltd.
60 Jalan Lam Huat 05-21
Carros Centre
S'pore (737869)

Description	Quantity	Unit Price	Tax	Amount SGD
COSTS OF REPAIRS	1.00	5,500.00	7%	5,500.00
			Subtotal	5,500.00
			TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%	385.00
			TOTAL SGD	5,885.00

Due Date: 31 Mar 2021

GST REG NO. - 201605878Z

DBS CURRENT A/C - 018-904614-2

PAYNOW UEN - 201605878Z

CHEQUE PAYABLE TO - MY CAR CONSULTANT PTE LTD

INTEREST OF 1.5% PER MONTH WILL BE CHARGEABLE FOR OVERDUE PAYMENTS.

PAYMENT ADVICE

To: My Car Consultant Pte. Ltd.
60 Jalan Lam Huat 05-21
Carros Centre
S'pore (737869)

Customer AIG ASIA PACIFIC INSURANCE
PTE LTD

Invoice Number MCC2021-1440

Amount Due 5,885.00

Due Date 31 Mar 2021

Amount Enclosed

Enter the amount you are paying above



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 08 Mar 2021 / 13:17:15

Receipt Date/Time : 08 Mar 2021 / 13:17:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210308-001803

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMN2855J				
As at 03 Mar 2021/08:40:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMN2855J Enquiry Fee 20210308131621763681	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
409636XXXXXX7897		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 8 April 2022 7:54 PM
To: PC CHAN
Subject: ACCIDENT INVOLVING SMN 2855J AND SJZ 2111U ON 03/03/2021

Our Ref: CC6/AIG21010126/Aes3

8 April 2022

CHAN PENG CHYE

Dear Sir/Madam,

ACCIDENT INVOLVING SMN 2855J AND SJZ 2111U ON 03/03/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	08 Mar 2021 18:58	Clm Dtl Modified	Claimant's Name: -> TAN AI LIAN.	[A] HOW MEI KWAN
2	08 Mar 2021 18:58	Clm Veh Model Changed	(203653) MERCEDES-BENZ E200 BLUE EFFICIENCY 1.8 (A).	[A] HOW MEI KWAN
3	08 Mar 2021 18:58	Clm Created	Reg No: SJZ2111U, Acct Date: 2021/03/03, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: EQ Insurance Company Ltd (HQ), Workshop: My Car Consultant Pte Ltd (HQ)	[A] HOW MEI KWAN
4	08 Mar 2021 18:58	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Mar 2021 18:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/17	[A] HOW MEI KWAN
6	08 Mar 2021 18:58	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Mar 2021 18:58	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	08 Mar 2021 18:58	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	08 Mar 2021 18:58	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] HOW MEI KWAN
10	23 May 2022 07:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	23 May 2022 07:56	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	23 May 2022 07:56	Clm Dtl Modified	JPJ Reg. Date: -> 2013/03/28.	[A] JOANNE LEE KHANG MIN
13	23 May 2022 07:56	Clm Details Notified		[A] JOANNE LEE KHANG MIN
14	28 May 2022 17:10	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] Asher Sng Rong Yi
15	28 May 2022 17:11	Adj Mandate Request	Cur.Req:3100.00:50% B:NIL CONFLICTING VERSION (BOTH PARTY NO EVIDENCE)	[A] Asher Sng Rong Yi
16	14 Jun 2022 13:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/17	[I] MdNoor, Norsiah
17	14 Jun 2022 13:24	Adj Mandate Set	Approved:3100.00.	[I] MdNoor, Norsiah

Date From **Date To** **Audit Type** None Go

ACTIVITY

[10/11/2022 14:38] Ezlyna:
uploaded TP WS video footage

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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2676013	09 Mar 2021 17:01:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJZ2111U	SMN2855J	11.00
2794941	23 May 2022 07:56:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJZ2111U	SMN2855J	11.00
2867362	10 Nov 2022 14:37:25	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJZ2111U	Ezlyna	xx.xx