

## EzLyna (LKKAUTO)

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**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Thursday, 10 November 2022 3:37 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: VIDEO FOOTAGE /Mandate Request from LKK Auto Consultants Pte Ltd - SJZ2111U

Dear Ezlyna,

Video footage not conclusive.

Kindly request for the clear footage and the front footage as well.

Thank you

**Norsiah MdNoor**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Thursday, November 10, 2022 2:43 PM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: VIDEO FOOTAGE /Mandate Request from LKK Auto Consultants Pte Ltd - SJZ2111U

**This message is from an external sender; be cautious with links and attachments.**

Dear Norsiah,

We refer to the above matter and your email below.

Please find enclosed video footage from TP workshop. Also uploaded in Merimen.

Third party workshop reject our 50% offer.

Thank you.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**