



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SMT 3943 A

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP /0197/2021/NH Our Ref

1-Jun-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SJX 9955 R - Audi A3 SEDAN 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SJX 9955 R**, claimant, **Mr. Ng Bock Ann**, please find the related document per attached.

1. A copy of the Original invoice no. 85016306 – S\$ 3,495.48.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 300.00 (S\$ 100.00 x 3 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SJX 9955 R

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, NG BOCK ANN (the third party claimant) of 46 LAKESIDE DRIVE
#02-12, SINGAPORE 648324 (address), owner of SJX9955R (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SJX9955R that was damaged pursuant to the accident which occurred on 14/02/2021
(date) along TAMPINES AVE 4 (location) involving vehicle no/s
SMT3943A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 18 (day) of June (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,495.48** (Repair Cost), **S\$300.00** (Loss of ~~Use~~/Rental), **S\$2.00** (Disbursement) for vehicle no. **SJX 9955R** that was damaged pursuant to the accident which occurred on **14/02/2021** (date) along **TAMPINES AVE 4** (location) involving vehicle no/s **SMT 3943A**. This is pursuant to the inspection conducted on **09/03/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **NG BOCK ANN** (the third party claimant”) of vehicle no. **SJX 9955R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJX 9955R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of June (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:38

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016306	Account: A0006 (T 0)
	Date : 20/05/2021	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SJX9955R	
	Term : 30	

Regn No: SJX9955R (V 42220) **Regn Date:** 30/08/2019 **Mileage:** 16253 **WIP No.:** 18595

Model: A3 SEDAN 1.0 TFSI 8VMANG **Chassis:** WAUZZZ8V7KA080957 **Engine:** CHZ C29924 **Dept:** U

You have been assisted by :- UB-Lim Kee Siang (43)

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	280.00	1.00	280.00
S	BODYWORK M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V5807067G GRU COVER(LAST)	1.00	1944.00	1,555.20
X	A8V5807521L 9B9 SPOILER(LAST)	1.00	237.00	189.60
	Less 020%			
	Less 020%			

Parts 1,744.80
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00



Sub-Total	3,266.80
7% GST	228.68
Grand Total	3,495.48

Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

202104 - 0015

Hirer's Name Ng Bock Ann		Date of Birth 3/8/64	Passport/ Nric No. S1665768/I	Nationality
Address 46 Lakeside Drive		Occupation	Driving Licence No. As Above	Date of Expiry Life.
#02-12	Postal Code 648324	Contact No	Mobile Phone No. 97335161	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
		Postal Code	Contact No	Mobile Phone No.

CHECK OUT

Date 5.4.2021	Time 9.15am	Mileage KM	E	1/4	02	3/4	F
Date 7.4.21	Time 5.55pm	Mileage KM	Remarks				

CHECK IN

- IMPORTANT NOTES:-**
- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
 - No refund will be given for vehicle that returns early.
 - Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
 - Third Party Liability - First \$2000 for any Third Party Accident Claim.
 - Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
 - Hirer is responsible for all parking fines & traffic summons.
 - Extension:- One day's advance notice is required otherwise no extension will be allowed.
 - Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
 - Vehicle returned after office hour will be charged to the next working day.
 - Hourly extension is charged at 1/5 of the daily rate.
 - As preventive maintenance, please check water & engine oil daily.
 - Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
 - For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
 - Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	300
DISCOUNT				
GST @ 7%				
TOTAL				300
EXTENSION				m104125
				202104 - 0033
Audi/KS				
SJX9955R				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

Boock

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

[Signature]
 for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SLJ9916D	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

NG BOCK ANN
NO. 46 #02-12
LAKESIDE DRIVE
SINGAPORE 648324

ATTN : NG BOCK ANN

INVOICE : AR2104-0073
DATE : 08/04/2021
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202104-0015

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SLJ9916D 280.37
Make / Model :
Rental Dates : Rental Billing From 05/04/2021 To 07/04/2021 (Inclusive)
Period : 3 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SJX9955R

AMOUNT : S\$
THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 280.37
GST 7% : 19.63

TOTAL S\$:	300.00
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Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHAN'S AND SONS ENTERPRISE
363 SEMBAWANG ROAD
SINGAPORE 758379

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

C
W

DATE: 08/04/21 TIME: 09:55:01
BTH NUM: 000795 INV NUM: 004125
MID: 000702053004422 TID: 72205400

SALE

Card Num: **** * 2326 Manual

RREF NUM: 095501006905 Card TYPE: MC
APPR CODE: A01026 TRC NUM: 006905
EXP DATE: **/**

TOTAL: SGD 300.00

NO SIGNATURE REQUIRED

Hirer:

NG BOCK ANN

OFFICIAL RECEIPT

DESCRIPTION

Official Receipt No : **202104-0033**
Account of : **NG BOCK ANN**
Date Issued : **08/04/2021**
Vehicle Reg No. : **SLJ9916D**
Rental Dates : **05/04/2021**
Amount Received : **S\$ 300.00**
Payment Type: : **MASTER**
Payment for Invoice : **AR2104-0073**
Comments :

M104125 S\$ 300.00

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- CUSTOMER COPY ---
REGIONAL FDMS 1.5.5.16

TOTAL AMOUNT RECEIVED	S\$ 300.00
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* This is a computer generated document. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMT3943A

Date of Accident

14/02/2021 **Reset****% RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **08/07/2020 - 31/07/2021**Requested By **WONG KHONG SENG (PREMIU...**Requested Date **03/03/2021 15:35****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG21003063/pa3

11 March 2021

TAN YEW CHUAN
320 SEMBAWANG CLOSE
#05-263
SINGAPORE 750320

Dear Sir/Madam,

ACCIDENT INVOLVING SMT 3943A(AIG) AND SJX 9955R ALONG/BEFORE THE JUNCTION BETWEEN TAMPINES AVE 1 & TAMPINES AVE 4 ON 14/02/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJX9955R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Mar 2021 18:44	Clim Dtl Modified	Claimant's Name: -> Ng Bock Ann.	[A] HOW MEI KWAN
2	08 Mar 2021 18:44	Clim Veh Model Changed	(205252) AUDI A3 999cc TFSI S TRONIC (LED) (A).	[A] HOW MEI KWAN
3	08 Mar 2021 18:44	Clim Created	Reg No: SJX9955R. Acct Date: 2021/02/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	08 Mar 2021 18:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Mar 2021 18:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/17	[A] HOW MEI KWAN
6	08 Mar 2021 18:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Mar 2021 18:44	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	08 Mar 2021 18:44	Label Added	(23):Express.	[A] HOW MEI KWAN
9	08 Mar 2021 18:44	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	10 Mar 2021 09:36	Video Downloaded	Downloaded TP Accident Video - SJX9955R	[A] CHEW HSIAO TONG
11	26 Apr 2021 17:19	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	26 Apr 2021 17:19	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	26 Apr 2021 17:19	Clim Dtl Modified	JPJ Reg. Date: -> 2019/08/30.	[A] JOANNE LEE KHANG MIN
14	26 Apr 2021 17:19	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	01 Jun 2021 12:11	Adj Mandate Request	Cur.Req:3797.48:Liability: 100%(BOLA 27) *Quantum: (a)CORw/GST: \$3,495.48 + (b)LOR(3days x \$100.00): \$300.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$3,797.48 *3 recommendation repair days *F or your approval please.	[A] CHEW HSIAO TONG
16	24 Jun 2021 10:01	Video Downloaded	Downloaded TP Accident Video - SJX9955R	[I] Goh, Jeremy-CX
17	24 Jun 2021 10:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/17. Mandate Remarks: mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
18	24 Jun 2021 10:15	Adj Mandate Set	Approved:3797.48:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From Date To Audit Type

ACTIVITY

[12/03/2021 12:46] CHEW HSIAO TONG:
Called OID to check on his DOB: 13 July 1999
[11/03/2021 09:27] CHEW HSIAO TONG:
OID is son of OI. To send addendum to OI

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2676017	09 Mar 2021 17:10:31	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJX9955R	SMT3943A	11.00
2676114	10 Mar 2021 09:09:27	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJX9955R	Low, Xianyu	xx.xx
2689298	26 Apr 2021 17:19:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJX9955R	SMT3943A	11.00

