

Re: LOD - FINAL REVISION - SJX9955R - TP AIG - SURVEYED 09 MAR 21

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 24/6/2021 5:25 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

📎 1 attachments (192 KB)

DV\_SJX 9955R.pdf;

Without Prejudice

Dear Sirs/mdm,

Thank you for your email.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,495.48
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 3,797.48</b>

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 10 June 2021 10:54 AM

**To:** Claims <claims@premiumauto.com.sg>

**Cc:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

**Subject:** RE: LOD - FINAL REVISION - SJX9955R - TP AIG - SURVEYED 09 MAR 21

Without Prejudice

Dear Sirs/mdm,

We are pending mandate approval from AIG.

We will expedite the matter and get back to you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims <claims@premiumauto.com.sg>

**Sent:** Thursday, 10 June 2021 10:16 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

**Cc:** 'Claims' <claims@premiumauto.com.sg>

**Subject:** RE: LOD - FINAL REVISION - SJX9955R - TP AIG - SURVEYED 09 MAR 21

Dear Hsiao Tong,

We would like to follow up on above case, kindly advise on settlement.

Thank you.

**Best Regards,**

**Nadia Hani**

**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 1 June 2021 11:22 AM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Adrian Ling (LKKAuto)' <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: LOD - FINAL REVISION - SJX9955R - TP AIG - SURVEYED 09 MAR 21

Dear Hsiao Tong,

Attached LOD your perusal.

**We seek to request acceptance of LOD and your process of settlement by email/soft copy at this stage due to delays in submission of original documents to your good office. Should you need the original urgently and can only act upon receipt, do acknowledge this email to let us know for our arrangement.**

Thank you.

**Best Regards,  
Nadia Hani  
Claims Administrator**

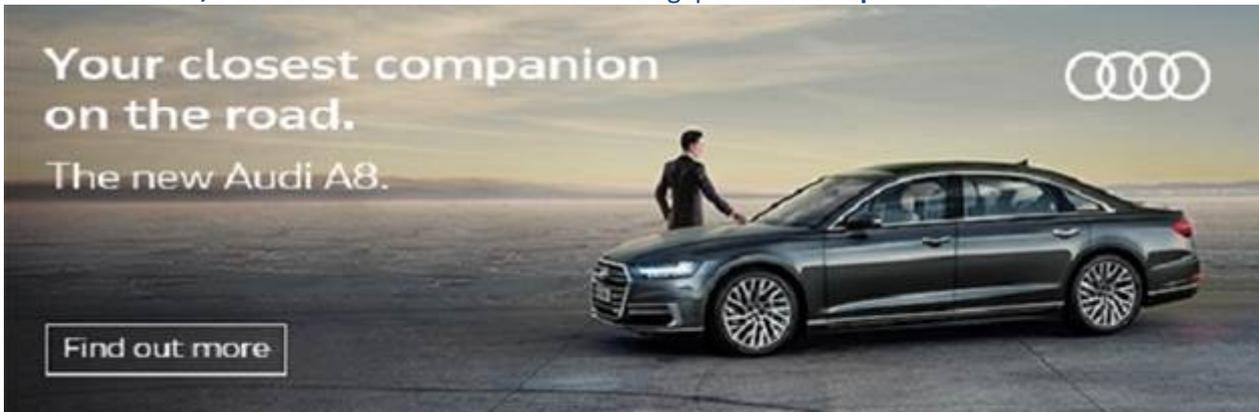
**Premium Automobiles Pte Ltd (Reg No 199902271W)**

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 31 May 2021 9:23 AM

**To:** [jjayee.yap@premiumauto.com.sg](mailto:jjayee.yap@premiumauto.com.sg); Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>

**Cc:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: FINAL REVISION - SJX9955R - TP AIG - SURVEYED 09 MAR 21

**REMINDER** Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$3,266.80**(before GST) with **03** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 23 April 2021 3:09 PM

**To:** [jjayee.yap@premiumauto.com.sg](mailto:jjayee.yap@premiumauto.com.sg); Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>

**Cc:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: FINAL REVISION - SJX9955R - TP AIG - SURVEYED 09 MAR 21

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) <[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)>

**Sent:** Monday, 19 April 2021 4:12 PM

**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SJX9955R - TP AIG - SURVEYED 09 MAR 21

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$3266.80 @ 3 days.

Your early closure is well appreciated.

**Thanks & Best Regard**

**JiaYee Yap**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

**e.** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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