# Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

**Sent:** Monday, 8 March, 2021 6:13 PM

**To:** 'Subramaniam, Divyashni'; Admin A; assignments

Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLC1865G vs SLJ2928R (OI) on

D.O.A.: 25/02/2021

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 11/03/2021.

### **BEST REGARDS**

#### **G.NIVITHA**

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com >

Sent: Monday, 8 March 2021 4:19 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul < Yinrul. Hor@aig.com >; Teo, Ericweihong < Ericweihong. Teo@aig.com >

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLC1865G vs SLJ2928R (OI) on D.O.A.: 25/02/2021

Hi,

Please refer to the enclosed request from **Revo Performance Pte Ltd**.

Claim no : 2194938344\$G003 Case Owner : Lai Fong Yong

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks & Regards,

# Divyashni Subramaniam AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103 <u>Divyashni.Subramaniam@aig.com</u> | www.aig.sg

From: <a href="mailto:contact@revoperformance.com.sg">contact@revoperformance.com.sg</a>

Sent: Monday, March 8, 2021 2:37 PM

**To:** Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

**Cc:** Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com >;

Hor, Yinrul < <a href="mailto:Yinrul.Hor@aig.com">Yinrul < mailto:Yinrul.Hor@aig.com</a>; Teo, Ericweihong < <a href="mailto:Ericweihong.Teo@aig.com">Ericweihong.Teo@aig.com</a>;

contact@revoperformance.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLJ2928R AND SLC1865G ON

25/02/2021

Dear Sir / Madam,

We will choose MARCUS CHUA From LKK AUTO CONSULTANTS PTE LTD.

Kindly remind to arrange for inspection on 11/03/2021 (Thursday) morning after 11 am.

Thanks & Regards

Joey Chong

Revo Performance Pte Ltd

1 Kaki Bukit Ave 6

Autobay@Kaki Bukit

#02 -51 & 53 Singapore 417883

Tel: +65 6745 6706

Fax: +65 6484 3653

Handphone: +65 8600 1554

From: Subramaniam, Divyashni

Sent: Mon, 8 Mar 2021 02:54:41 +0000

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong
<b>Subject:</b> PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLJ2928R AND SLC1865G ON 25/02/2021
Without Prejudice
-
Your Reference: SLC1865G
Our Reference : 2194938344SG003
Dear Sir/Madam,
We refer to your Notice of Accident of even date.
We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:
Name of Surveyor
Name of Surveyor Company Name
Company Name
Company Name  Lawrence Ng Chun Kee
Company Name  Lawrence Ng Chun Kee  Priority Services
Company Name  Lawrence Ng Chun Kee  Priority Services  Jeffrey Ong Leng Kiat
Company Name  Lawrence Ng Chun Kee  Priority Services  Jeffrey Ong Leng Kiat  Priority Services
Company Name  Lawrence Ng Chun Kee  Priority Services  Jeffrey Ong Leng Kiat  Priority Services  Jimmy Lee
Company Name  Lawrence Ng Chun Kee  Priority Services  Jeffrey Ong Leng Kiat  Priority Services  Jimmy Lee  Priority Services
Company Name  Lawrence Ng Chun Kee  Priority Services  Jeffrey Ong Leng Kiat  Priority Services  Jimmy Lee  Priority Services  EC Looi

To: contact@revoperformance.com.sg

Ng You Han
Formteam Adjusters Pte Ltd
Soon HanXin (Gary)
Formteam Adjusters Pte Ltd
Chow Bo Xiong
Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)
Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee
LKK Auto Consultants Pte Ltd
Xing Guo Qiang
LKK Auto Consultants Pte Ltd
Marcus Chua
LKK Auto Consultants Pte Ltd
Mohamad Taufikh
LKK Auto Consultants Pte Ltd
Adrian Ling
LKK Auto Consultants Pte Ltd
Mohammed Rasul
LKK Auto Consultants Pte Ltd
Kenneth Kong
LKK Auto Consultants Pte Ltd
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

(Moving forward, kindly drop and email at ClaimsDocManagement@aig.com and AIGSGP\_ClaimsSurvey@aig.com to forward PRI requests)

Thanks & Regards,
Divyashni Subramaniam
AIG
FNOL Adjuster I
Auto Claims   AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556   Ext: 1012103
Divyashni.Subramaniam@aig.com   www.aig.sg
From: <a href="mailto:contact@revoperformance.com.sg">contact@revoperformance.com.sg</a>
Sent: Friday, March 5, 2021 6:10 PM
<b>To:</b> Abu Kassim, Noor Mariesa < NoorMariesa. AbuKassim@aig.com >
<b>Subject:</b> [EXTERNAL] Accident Involving SLC1865G And SLJ2928R ON 25/02/2021 ALONG 502 JURONG WEST AVE 1 OPEN CARPARK ABOUT 1730 HOURS
This message is from an external sender; be cautious with links and attachments.
Dear Officer-In-Charge,
Please send a list of surveyor name to arrange the surveyor to come down to our workshop regarding as below.
This is DIRECT SETTLEMENT case, Estimate will be given to surveyor.

We are instructed by our client to notify you of a road traffic accident on 25/02/2021 at about 1730 hours along 502

JURONG WEST AVE 1 OPEN CARPARK involving our client's SLC 1865 G AND SLJ 2928 R.

Driven by your insured or your insured's authorized driver at the material time. As a result of the accident, our client's vehicle has been damaged.

Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that our client's car can only be at our workshop on 11/03/2021 (Thursday) morning.

Kindly to arrange for inspection at below workshop address on 11/03/2021 (Thursday) after 11.00 am:

Name of workshop: REVO PERFORMANCE PTE LTD

Address: 1 Kaki Bukit Ave 6

#02-51 & 53 AutoBay@Kaki Bukit

Singapore 417883

Do let us know if you are in doubt.

Thank you.

Best Regards,

JOEY CHONG

Revo Performance Pte Ltd

Tel: 6745 6706

Fax: 6484 3653

Virus-free. www.avg.com

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