

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 21.05.2021

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : XD 6069H / XA 8988H ON 08.03.2021

We are the authorized repair workshop for the owner of motor vehicle no: **XD 6069H**, which was involved in the captioned accident with your insured vehicle no: **XA 8988H**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	8,239.00
2) Loss of Use (7days + 1 Sunday X \$500)	\$	4,000.00
3) Towing Fee	\$	350.00
4) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>12,591.00</u>


We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Towing Bill | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,


Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 08.03.2021

TO : Lonpac Insurance BHD

RE : ACCIDENT INVOLVING VEHICLE NO. XD 6069H / XA 8988H

ALONG AYE Towards TUAS (Before Coperation Exit).

ON 08.03.2021

I/We, Hwah Hong Transportation Pte Ltd
of (NRIC No./ROC No.) 200600142G
of 3 Soon Lee Street #04-05 Pioneer Junction Singapore 627606.
owner of vehicle no. XD 6069H in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle XD 6069H at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.



Signature of Owner : _____

Name of Owner : Hwah Hong Transportation Pte Ltd



LONPAC INSURANCE BHD

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

CLAIM NO : 20/21/21/VC05/024303

DATE : 18 JUNE 2021

DISCHARGE VOUCHER

I/We, HWAH HONG TRANSPORTATION PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XA8988H the sum of Singapore Dollar Nine Thousand Four Hundred Ninety Only (\$9,490.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving XD6069H and XA8988H on 08 March 2021 along AYE towards TUAS (Before Coporation Exit).

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ CHUAN HUAT TRANSPORT PTE LTD / CHEONG KHENG HUAT) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to FASTECH AUTO PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



[Handwritten Signature]

25.06.2021

.....
Signature of vehicle owner/Date

Hwah Hong Transportation Pte Ltd

.....
Name of vehicle owner /Date

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 22290

Date : 21.05.2021
Vehicle No : XD 6069H
Make/Model : SCANIA P380CB8X4MHZ
Chassis/Eng# :
Accident Date : 08/03/2021
Claim No :
Reference : 0717 -19693
Policy No :

	Amount
To proceed on lump sum repair	S\$ 7700.00

E. & O. E.

Total : S\$

7700.00

GST @ 7% : S\$

539.00

Amount Due : S\$

8239.00


for FASTECH AUTO PTE LTD

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

XA8988H

Date of Accident

08/03/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac**

Period of Insurance **16/07/2020 - 15/07/2021**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **08/03/2021 10:46**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

AN SOON ENGINEERING & TRADING

10 Anson Road, #05-16 International Plaza Singapore 079903

Tel: 6266 6348 HP: 8281 1616

Cash Sales/ Work Order

NO. 1004616

Date: 08-03-21

M/S: Cash
Vehicle No: XD 6069 H Model: Scania 12 wheels lorry crane (55 Ton)
From: Tractor Rd Time Start: _____
To: Auto Bay Time End: _____
Remarks: _____

- | | | | |
|--|--|--|---------------------------------|
| <input type="checkbox"/> Change Tyres / Jump Start | <input checked="" type="checkbox"/> Accident | <input type="checkbox"/> Use Car Carrier | <input type="checkbox"/> Loaded |
| <input type="checkbox"/> Basement/ Multi Carpark | <input type="checkbox"/> Low Body Kit/ Low Spoiler | <input type="checkbox"/> Open Door | |
| <input type="checkbox"/> Using King Dolley | <input type="checkbox"/> Dismantle Brake/ Shaft | <input type="checkbox"/> Crane Up/ Winch Out | |

AMOUNT S\$ 350

4071

Received By

Important Note:

for AN SOON ENGINEERING & TRADING

Vehicle is transport at owner's risk. The Company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.

Re: [SEEK MANDATE] - REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 - LPI Ref: 20/21/21/VC05/024303 [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 18/6/2021 3:39 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$9,490.00(all-in) with third party.

We are currently pending for signed DV from third party and will proceed to close file once DV receive.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Thursday, 10 June 2021 5:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 - LPI Ref: 20/21/21/VC05/024303 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as recommended.

Thank you.

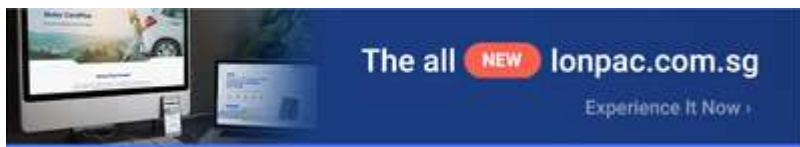
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

Lonpac External – Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 10 June 2021 8:57 am

To: KENNY LIM CHING GHEE <kennylin@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] – REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 –

LPI Ref: 20/21/21/VC05/024303 [External Confidential]

Your ref: **20/21/21/VC05/024303**

Our ref : CC4/LPC21003053/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XA8988H(LONPAC) AND XD6069H(TP) ON 08/03/2021

We refer to the above matter.

We have highlighted to your good office on 16/03/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$9,641.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 26,910.50	\$ 8,239.00 (\$7,700.00 + 7%GST)
2. Loss of Use (8days x \$500.00)	\$ 4,000.00	\$ 1,050.00 (7days x \$150.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 350.00	\$ 350.00
Total	\$ 31,262.50	<u>\$ 9,641.00</u>

Surveyor recommended 5days for repair + 1PRS +1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 30 March 2021 1:35 PM
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 - LPI Ref: 20/21/21/VC05/024303 [External Confidential]

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle XD6069H at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Sent: Tuesday, 16 March 2021 4:00 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 - LPI Ref: 20/21/21/VC05/024303 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of our Insd's GIA report.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 16 March 2021 3:16 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 [External Confidential]

Dear Gerald,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 8 March, 2021 4:29 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 8 March 2021 1:08 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 [External Confidential]

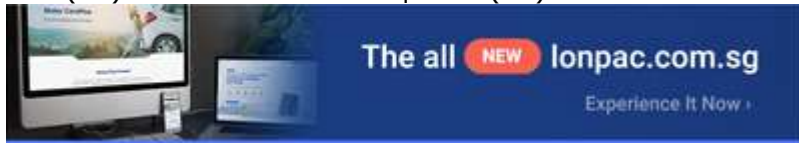
Lonpac External - Confidential

Our Ref: TBA

Dear Nivitha,

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Ong Shiying [<mailto:shiying.ong@fastechauto.com.sg>]
Sent: Monday, 8 March 2021 1:02 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jason <jason@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 [External General]

Without Prejudice

Dear Gerald,
Please arrange (Marcus Chua - LKK) to conduct the pre- repair survey.
Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, March 8, 2021 12:57 PM
To: Ong Shiying <shiying.ong@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Shiying,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the accident report yet.

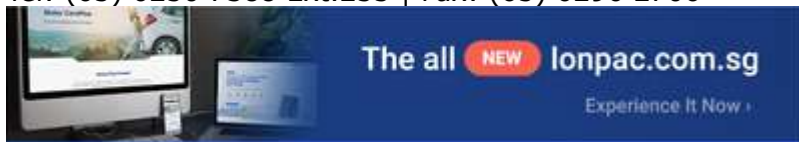
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Ong Shiying [<mailto:shiying.ong@fastechauto.com.sg>]
Sent: Monday, 8 March 2021 11:48 am
To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jason <jason@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: [XA 8988H.](#)

Date of accident: [08/03/2021](#)

Please arrange [Pre-repair Inspection](#) for my client's vehicle no: [XD 6069H.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least [10 motor surveyors](#) within [2 days](#) of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

This email has been checked for viruses by AVG antivirus software.
www.avg.com

