

Re: [SEEK MANDATE] - REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 - LPI Ref: 20/21/21/VC05/024303 [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 18/6/2021 3:39 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$9,490.00(all-in) with third party.

We are currently pending for signed DV from third party and will proceed to close file once DV receive.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Thursday, 10 June 2021 5:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 - LPI Ref: 20/21/21/VC05/024303 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as recommended.

Thank you.

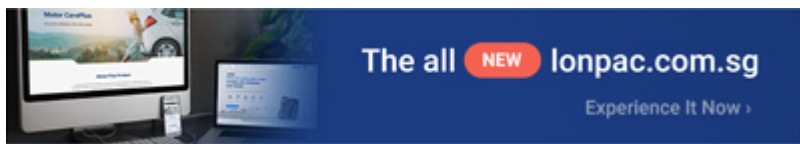
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 10 June 2021 8:57 am

To: KENNY LIM CHING GHEE <kennylin@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] – REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 –

LPI Ref: 20/21/21/VC05/024303 [External Confidential]

Your ref: **20/21/21/VC05/024303**

Our ref : CC4/LPC21003053/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XA8988H(LONPAC) AND XD6069H(TP) ON 08/03/2021

We refer to the above matter.

We have highlighted to your good office on 16/03/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$9,641.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 26,910.50	\$ 8,239.00 (\$7,700.00 + 7%GST)
2. Loss of Use (8days x \$500.00)	\$ 4,000.00	\$ 1,050.00 (7days x \$150.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 350.00	\$ 350.00
Total	\$ 31,262.50	<u>\$ 9,641.00</u>

Surveyor recommended 5days for repair + 1PRS +1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 30 March 2021 1:35 PM
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 - LPI Ref: 20/21/21/VC05/024303 [External Confidential]

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle XD6069H at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 16 March 2021 4:00 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 - LPI Ref: 20/21/21/VC05/024303 [External Confidential]

Lonpac External - Confidential

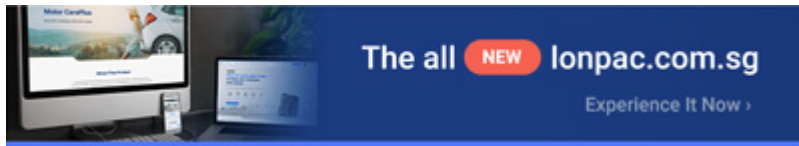
Dear Mei Kwan

Please see attachment for a copy of our Insd's GIA report.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 16 March 2021 3:16 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 [External Confidential]

Dear Gerald,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 8 March, 2021 4:29 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 8 March 2021 1:08 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 [External Confidential]

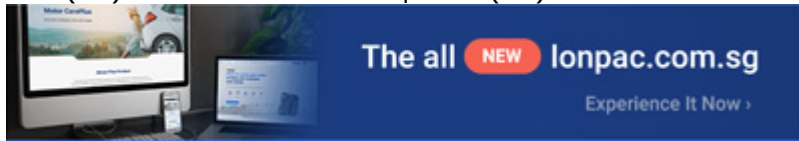
Lonpac External - Confidential

Our Ref: TBA

Dear Nivitha,

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Ong Shiying [<mailto:shiying.ong@fastechauto.com.sg>]
Sent: Monday, 8 March 2021 1:02 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jason <jason@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 [External General]

Without Prejudice

Dear Gerald,
Please arrange (Marcus Chua - LKK) to conduct the pre- repair survey.
Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, March 8, 2021 12:57 PM
To: Ong Shiying <shiying.ong@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Shiying,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the accident report yet.

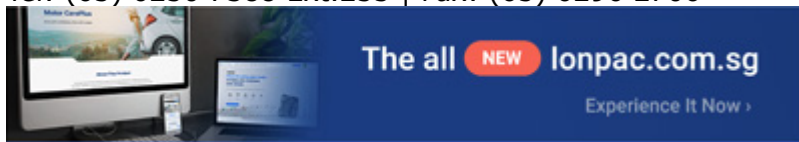
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Ong Shiying [<mailto:shiying.ong@fastechauto.com.sg>]
Sent: Monday, 8 March 2021 11:48 am
To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jason <jason@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR XD 6069H DOA: 08.03.2021

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: [XA 8988H.](#)

Date of accident: [08/03/2021](#)

Please arrange [Pre-repair Inspection](#) for my client's vehicle no: [XD 6069H.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least [10 motor surveyors](#) within [2 days](#) of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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