



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG21003050/Aga3

20 APRIL 2021

**Ong Tiong Hwa**  
118 Tampines Road  
#02-08  
SINGAPORE 535193

Dear Sir/Madam,

**ACCIDENT INVOLVING SMM 9584A & PA 7882E ON 08/03/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **PA 7882E**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 30 April 2021 10:55 AM  
**To:** Syed-Yusoff, Saliha  
**Cc:** Olea, Maricel  
**Subject:** RE: REQUEST OF REJECTION APPROVAL -- YOUR REF: TP / 3051829955SG - PA 7882E

Dear Saliha,

Has spoken to OI (Mr Chew) yesterday and receive the PIR from him as well. Has notify you in email for rejection too.

Many thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]  
**Sent:** Friday, 30 April 2021 9:21 AM  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Cc:** Olea, Maricel <Maricel.Olea@aig.com>  
**Subject:** REQUEST OF REJECTION APPROVAL -- YOUR REF: TP / 3051829955SG - PA 7882E

Dear Cecilia,

Please proceed with rejection and do call up OI by today as we have received escalation from CCU as attached.

By copying to Maricel,

Fyi pls. PIR against TP.

Kind Regards,  
Saliha

*Advanced Leave Notification:*

**Saliha Syed Yusoff (Ms)**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1917  
[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

**Follow us:**



**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Sent:** Thursday, April 29, 2021 4:21 PM  
**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Subject:** [EXTERNAL] REQUEST OF REJECTION APPROVAL -- YOUR REF: TP / 3051829955SG - PA 7882E

**This message is from an external sender; be cautious with links and attachments.**

Dear Saliha,

We refer to the above matter.

OI PIR uploaded in merimen.

TP is charged for careless driving causing hurt.

Kindly let us have your approval / instruction to reject TP claim.

Thanks

**Best Regards,**

**Cecilia Chong | Case Handler**

**LKK Auto Consultants Pte Ltd**

**Phone:** 6749-4274 | **email:** [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | **fax:** 6741-4108

**Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)**

**Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 29 April 2021 4:24 PM  
**To:** Ryder Auto workshop  
**Subject:** RE: LOD - PA7882E, Accident involving PA7882E & SMM9584A On 8 Mar2021

Without Prejudice

Dear Orson,

We refer to the above matter.

Attached is a copy of OI PIR for your easy reference. Your client is charged for careless driving causing hurt.



**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 4883  
www.police.gov.sg

Our Ref : TP/IP/12881/2021  
Date : 21 April 2021

Chen Xu  
Blk 118 Tampines Road  
#02-08  
Singapore 535193

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING SMM9584A AND PA7882E ALONG CTE ON  
08/03/2021 AT ABOUT 1425 HRS**

I refer to the above accident.

1. Please be informed that we have completed our investigations which revealed that the driver of PA7882E had committed the following offence:
  - (i) Careless driving causing hurt under Section 65(1)(a) RTA Cap 276 P/U Sec 65(4)(a) of the RTA.

Action has been initiated against the driver for the said offence.

2. If you have any clarification, you may contact the Investigation Officer, SI Nor Affendy Bin Jaffar at office number: 6547 6368.
3. Thank you.

Yours faithfully,

**HEAD INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

In view of above, we have our principal instruction to deny liability and not able to look into this matter.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*