

## Nivitha (LKK Auto)

---

**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Monday, 8 March 2021 3:49 PM  
**To:** Eileen Chua; 'SUR'; Nivitha (LKK Auto); 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RESEND : SNM21D201280/C02/GBH7171C/THAMYL / FW: ARRANGE SURVEY - YOUR INSURED GBH7171C DOA: 4/3/21 & OUR CLIENT SMJ987X  
**Attachments:** 987-log card.pdf; 987-Estimate.pdf; 987 - AXA.pdf

[Confidential]

Without Prejudice

Dear Eileen

Thanks for reply

Dear LKK

Please conduct PRS

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Eileen Chua <[ahlimmc@singnet.com.sg](mailto:ahlimmc@singnet.com.sg)>  
**Sent:** Monday, March 8, 2021 1:22 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: SNM21D201280/C02/GBH7171C/THAMYL / FW: ARRANGE SURVEY -YOUR INSURED GBH7171C DOA: 4/3/21 & OUR CLIENT SMJ987X  
**Importance:** High

Hi Claim Team,

We choose LKK – Kenneth Kong as the surveyor to survey the vehicle.

Please kindly arrange the survey.

Best Regards,  
Eileen Chua  
Ah Lim Motor Company  
No. 10 Ang Mo Kio Ind. Park 2A  
#01-09 AMK Autopoint S(568047)  
Tel: 64831244 Fax: 64836170

**From:** [Pauline Tham](#)  
**Sent:** Monday, March 08, 2021 1:07 PM  
**To:** [ahlimmc@singnet.com.sg](mailto:ahlimmc@singnet.com.sg)  
**Cc:** [Claims Dept of CTI](#)  
**Subject:** RE: SNM21D201280/C02/GBH7171C/THAMYL / FW: ARRANGE SURVEY -YOUR INSURED GBH7171C DOA: 4/3/21 & OUR CLIENT SMJ987X

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong

Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI  
**Sent:** Monday, March 8, 2021 11:38 AM  
**To:** [ahlimmc@singnet.com.sg](mailto:ahlimmc@singnet.com.sg); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D201280/C02/GBH7171C/THAMYL / FW: ARRANGE SURVEY -YOUR INSURED GBH7171C DOA: 4/3/21 & OUR CLIENT SMJ987X

Dear Pauline,

Please conduct PRS for **SMJ987X**. (INSURED NOT REPORTED).

Note: officer in charge Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Eileen Chua <[ahlimmc@singnet.com.sg](mailto:ahlimmc@singnet.com.sg)>  
**Sent:** Saturday, 6 March 2021 12:09 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Subject:** ARRANGE SURVEY -YOUR INSURED GBH7171C DOA: 4/3/21 & OUR CLIENT SMJ987X  
**Importance:** High

Hi Claim Team,

Please kindly arrange survey.

Aside: Please kindly advise the liability.

Best Regards,  
Eileen Chua  
Ah Lim Motor Company  
No. 10 Ang Mo Kio Ind. Park 2A  
#01-09 AMK Autopoint S(568047)  
Tel: 64831244 Fax: 64836170