

Our Ref: CC0321/SHA9832G/KS(st)
Date: 13.04.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755
www.cdge.com.sg

Dear Sir/Madam

Company Registration No: 199506048W

ACCIDENT ON 08.03.2021 INVOLVING SHA9832G & SFW3322J ALONG BEODK NORTH RD B4 PIE

Workshops

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHA9832G, which was involved in the captioned accident with your insured vehicle No SFW3322J.

Braddell
205 Braddell Road
Singapore 579701

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	732.95
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,350.52**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> [X] Original Repair Bill	<input checked="" type="checkbox"/> [X] Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> [X] GIA/Police Report(s)	<input checked="" type="checkbox"/> [X] Rental Rate Letter
<input checked="" type="checkbox"/> [X] LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> [X] Downtime/Mileage Record
<input type="checkbox"/> [] Survey Report / Bill	<input type="checkbox"/> [] Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> [] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SHA9832G , SFW3322J , ... **ON 08-Mar-21 10:15**
ALONG BEODK NORTH RD B4 PIE

I / We **RAHMAT BIN ABDOL S...** (Hirer) NRIC No.: **SXXXX390H**

and/or (Relief) NRIC No.: **SXXXX390H**

Taxi Number **SHA9832G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **08-Mar-2021**

Name of Hirer **RAHMAT BIN ABDOL SHARIP**

Hirer NRIC **SXXXX390H**

Signature :



Address **892B WOODLANDS DRIVE 50 #06-...
731892**

Contact No. **97545095**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **COMFORTDELGRO ENGINEERING PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,250.00** (Global Sum) for vehicle no. **SHA 9832G** that was damaged pursuant to the accident which occurred on **08/03/2021** (date) along **BEDOK NORTH ROAD BEFORE PIE** (location) involving vehicle no/s **SFW 3322J**.

This is pursuant to the inspection conducted on **09/03/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** (“the third party claimant”) of vehicle no. **SHA 9832G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 9832G** (vehicle no.) as a result of the accident.

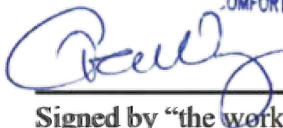
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of NOV (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508980


Signed by “the workshop” (with chop)

“The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document”

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA9832G

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
14.11.2019

CHASSIS CODE
KMH851CVLU182767

INV. NO/DATE
91553611 09.04.2021

JOB NO.
305457528

ODOMETER READING

DATE/TIME IN
08.03.2021 11:10

Description : 3P 08.03.2021

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001 FNPS

REAR NO. PLATE W/TIRM
COVER

1 55.00 0.00 55.00

SUB-TOTAL : 55.00

JOB NATURE

0001 PB

PANEL BEATING

350.00 350.00

0002 SP

SPRAYPAINT CHARGE

250.00 250.00

0003 L

R/I REVERSE SENSOR

30.00 30.00

SUB-TOTAL : 630.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91553611	732.95	

GST REG. NO. M2-8921817-3 C21030113

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA9832G

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
14.11.2019

CHASSIS CODE
KMHC851CVLU182767

INV. NO/DATE
91553611 09.04.2021

JOB NO.
305457528

ODOMETER READING

DATE/TIME IN
08.03.2021 11:10

Dear Sir/Madam
ACCIDENT ON 08/03/2021 @ 10:15-hrs
ALONG BEODK NORTH RD B4 PIE
INVOLVING SFW3322J, GBD8035C, GBH80477

We refer to the above-mentioned accident and wish to inform that CityCab Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA9832G (the "Taxi"). The Taxi was hired to RAHMAT BIN ABDOL SHARIP IC NO SXXXX390H a registered hirer-operator of CityCab Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$41.00 per day (inclusive of GST).

Items total	685.00
Add GST @ 7.000 %	47.95
Invoice amount	732.95

Issued by : KATHERINETAN 09.04.2021 09:27:21
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

Please be advised that the Taxi was insured by AIG Asia Pacific Insurance Singapore Pte Ltd on a third party basis at the material time of the accident. The aforesaid hirer-operator had obtained our permission to undertake repairs for damage to the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

383 Sin Ming Drive Singapore 575717

Mainline +65 6555 1188

Facsimile +65 6453 3183

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91553611	732.95	

Our Ref: CC21030113



Date: 08 April 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/03/2021 @ 10:15 hrs
ALONG BEODK NORTH RD B4 PIE
INVOLVING SFW3322J, GBD8035C, GBH8047Y

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9832G** (the "Taxi"). The Taxi was hired to **RAHMAT BIN ABDOL SHARIP IC NO SXXXX390H** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SFW3322J

Date of Accident

08/03/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG**

Period of Insurance **11/08/2020 - 10/08/2021**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **08/03/2021 13:43**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SNA 98329

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 8 July 2021 6:53 PM
To: K-ARTSKEN@HOTMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21003046/T1ga3 ***
ACCIDENT INVOLVING SFW 3322J / SHA 9832G / OTHERS ON 08/03/2021 ***

Importance: High

Our Ref: CC4/AIG21003046/T1ga3

08 JULY 2021

KEK YAU CHUAH

Dear Sir/Madam,

ACCIDENT INVOLVING SFW 3322J / SHA 9832G / OTHERS ON 08/03/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHA 9832G.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHA9832G (4494910588SG)**
[SFW3322J]

TP

CITYCAB PTE LTD

Mar 8 2021 10:00AM

[KEK YAU CHUAH]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **05/10/2021 16:51 PM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$1260.52) - SHA9832G - Claim Handler: Goh, Jeremy-CX**

Approved:1260.52:mandate approved. settle at best. subject to documents in order.