



## Exceptional Journeys

Surveyor : STEVE LKK  
Claim : AIG OD  
DOA : 08.03.2021  
Emailed : 22.03.2021, 2.50pm  
Date Survey : 08.03.2021

VEHICLE NO : SMJ 9395 U  
MODEL : CITROEN C3 AIRCROSS 1.2  
WIP : 16270

Material	:	\$	<u>2,435.20</u>
Labour	:	\$	<u>3,480.60</u>
Sub-Total	:	\$	<u>5,915.80</u>
	:	\$	<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>5,915.80</u>
GST 7%	:	\$	<u>414.11</u>
Grand Total	:	\$	<u>6,329.91</u>
Finalise By/Date	:		<u>LOI / 22/03/2021</u>

☒ REVERT BACK WITHIN 7 DAYS,  
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☐ REPAIR TOOK 0 WORKING DAYS + 0 Days ( 0 ) Weekends  
+ 0 Days ( 0 ) Public Holiday  
TOTAL DAYS REPAIR TOOK = 0

☐ TP claim \_\_\_\_\_

☐ Claim GIA / LTA fee \_\_\_\_\_


☐ Claim Loss of ☐ Use / ☐ Rental

☐ Claim Medical Fee / Others \_\_\_\_\_

☐ Third Party Report - \_\_\_\_\_

**PRO-FORMA INVOICE**

Company Reg No. 200609327M  
 GST Reg No. MR-8500111-X

Invoice Name & Address				Owner Name & Vehicle Info				
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 6419 1000				Cust No/Name /TAN SUI LIN Reg No/Reg Date SMJ9395U / 26/03/2019 Date In/Mileage 08/03/2021/ 13131 Chassis/Package VF72RHNZWJ4371182 /CS3P Engine No 10XK132277926 Make/Model CIT/C3 AIRCROSS FEEL 1.2 PURETECH 110 S& Colour/Trim Z4P PASSION RED / 4YF AMBIANCE SERIE				
								
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
FAX00001	Credit	22/03/2021/ 14:19	BLC	260 / AiTing	16270	0		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, REPAIR LH REAR FENDER, TAILGATE, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								✓ 1000.00
E PNT98000 RESPRAY ON REAR BUMPER TOP PANEL, TAILGATE, LH REAR FENDER, REAR END PANEL, AND ALL OTHER AFFECTED AREAS TO THE SAME								✓ 1140.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR TO FACILITATE REPAIR								✓ 100.00
M SUNDRY SUPPLY C&C LOGO								? 40.00
M SUNDRY SUNDRIES								✓ 20.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM								✓ 50.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE								✓ 225.00
E PNT88000 REPAIR REAR END PANEL → Supp.								✓ 500.00
E PNT98000 RESPRAY REAR END PANEL → Supp.								380.00
M SUNDRY AIR PULLER \$32 -20% → Supp								25.60
X	REAR BUMPER				1.00	✓ 942.00	20.00	753.60
X	OVERRIDER LH				1.00	✓ 615.00	20.00	492.00
X	BUMPER MOULDING				1.00	✓ 482.00	20.00	385.60
X	BRACKET SET LATERAUX D/G				1.00	? 432.00	20.00	345.60
X	BADGE ASS				1.00	✓ 73.00	20.00	58.40
X	BADGE				1.00	✓ 58.00	20.00	46.40
X	BADGE				1.00	✓ 58.00	20.00	46.40
X	WING PROTECTOR LH				1.00	✓ 188.00	20.00	150.40
X	REVERSE LIGHT → Supp				1.00	196.00	20.00	156.80
Z TEXT								

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

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 GST Reg No. MR-8500111-X

Invoice Name & Address		Owner Name & Vehicle Info	
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 6419 1000		Cust No/Name Reg No/Reg Date Date In/Mileage Chassis/Package Engine No Make/Model Colour/Trim	/TAN SUI LIN SMJ9395U / 26/03/2019 08/03/2021/ 13131 VF72RHNZJ4371182 /CS3P 10XK132277926 CIT/C3 AIRCROSS FEEL 1.2 PURETECH 110 S& Z4P PASSION RED / 4YF AMBIANCE SERIE

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
FAX00001	Credit	22/03/2021/ 14:19	BLC	260 / AiTing	16270	0

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
AIG OD CLAIM. DOA : 08.03.21 SURVEYOR STEVE LKK 08.03.2021 POLICY NO : 1900049902				
Guarantee Your Warranty, Maintain with Cycle & Carriage!				

Parts	2,435.20	Nett	5,915.80
Labour	3,395.00	7% GST on	414.11
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	6,329.91
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	85.60	Total Due	6,329.91
Total(w/o GST)	5,915.80		

**Payment should be made strictly by cash, NETS or credit cards. Thank you.**

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INSURANCE CO. : AIG

Supplementary Parts For Registration No.: SMJ 9395 U

**Parts**

**Cost (\$)**

1 Reverse light

BR 196.00 ✓

Total Labour 196.00

Less Discount 20% 39.20

Total after discount 156.80

**Labour**

**Cost (\$)**

1 Repair rear end panel

500.00 ✓

2 Respray rear end panel

380.00 ✓

3 Supply air puller (\$32, discount 20%)

BR 25.60 ✓

Total Labour 905.60

Taxable amount 1,062.40

7% GST 74.37

**Grand total \$ 1,136.77**

Thank You.  
Yours faithfully

LOI AI TING  
SENIOR OFFICER - ADMIN  
CITROEN SERVICE CENTRE  
DID : 6568 4556 / 6568 4501  
FAX : 6567 5258 / 6565 1240

User: DA11572

Vehicle : C3 Aircross/C3 Aircross (A88)

VIN: VF72RHNZWJ4371182

Reg no 9395U  
auto repair to use JTAGGER to check  
ball to find and Base all to  
Island Job Done

Print date : Friday, 12 March 2021 17:11:19

Start of vehicle session : 12/03/2021 - 16:44

Tool version : 09.87



## Global test

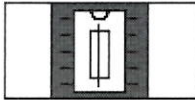
Expert/Global test

Vehicle\menu\_tgref.s : 81\_02

### FAMILY NO.

### CONTROL UNIT

1



Built-in systems interface

BSI2010\_EV (1 Faults)

B1003 00

Configuration fault (warning, this fault may be a phantom fault)

#### Properties

Cause

Local

Status

Intermittent

Features

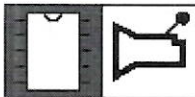
-



Engine management ECU

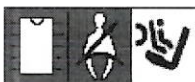
● ECU not recognised

Down-grade mode: this information is not guaranteed



Automatic or piloted manual gearbox

BVA\_AM6\_AT6\_UDS



Seat belt not fastened warning lights unit

TNB\_2010



Battery charge status control unit

BECB\_GEN2



Controls on the steering wheel / integral controls steering wheel

VCI



Voltage maintaining device

● DMTR\_DTC3B

Important, ECU present on the vehicle but configured absent



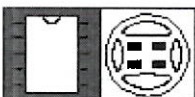
Driver's door module

PDPC\_UDS



Audio system control panel

Communication error



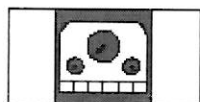
Controls under the steering wheel

COM2008P



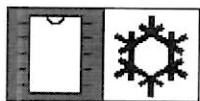
**Telematic unit (RTx) or audio-  
navigation**

**RCC**



**Instrument panel**

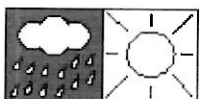
**COMBINE\_UDS**



**Air conditioning**

● **BCC**

*Important, ECU present on the vehicle  
but configured absent*



**Rain and brightness sensor**

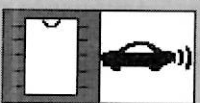
**CDPL\_UDS\_HELLA**



**Touch screen**

● **EMF\_DGT\_UDS\_GP**

*Important, ECU present on the vehicle  
but configured absent*

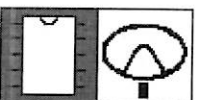


**Parking assistance**

**AAS\_UDS**



**Multifunction video camera (CMF)** **CVM\_2**



**Power steering**

**DAE\_UDS**

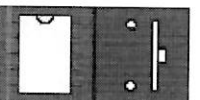


**Anti-lock Braking System (ABS) or  
Electronic Stability Program (ESP)** **ESP90**



**Airbags and pretensioners ECU**

**RBG\_SPEED\_UDS**



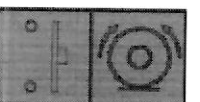
**Multifunction control panel**

**FMUX**



**Urea ECU**

**Not present**



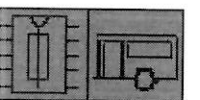
**Traction control mode selector**

**Not present**



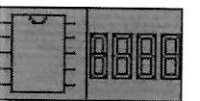
**Electric steering lock**

**Not present**



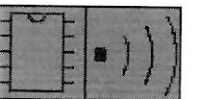
**Trailer relay unit**

**Not present**



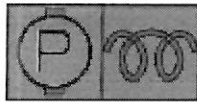
**Multifunction screen**

**Not present**



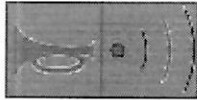
**Anti-theft alarm**

**Not present**



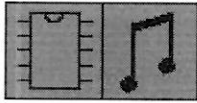
***Diesel additive pump***

***Not present***



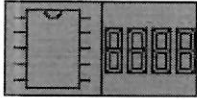
***Intrusion alarm siren***

***Not present***



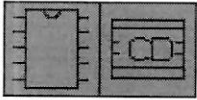
***Service module / Independent telematic unit***

***Not present***



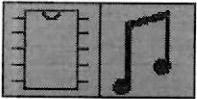
***Head Up Display***

***Not present***



***External CD player***

***Not present***



***Radio***

***Not present***

Help