



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd

27/4/2021

No. 3 Anson Road, #16-00

Springleaf Tower

Singapore 079909

Attn: -
Motor Claims Dept

LETTER OF DEMAND

Our Ref : GBH8937D Your Ref : -

Dear Sir,

VEHICLE # : GBH8937D

ACCIDENT INVOLVING : GBH8937D & SLP5846S ALONG BRADDELL ROAD TOWARDS UPP
SERANGOON ROAD (CTE) ON 21/2/21

COST OF REPAIR : S\$2,900.00 (As agreed)

COR ADD GST 7% : S\$ 203.00

LOSS OF USE : S\$ 700.00

{4 work days + 1 weekend + 2 day prs} X S\$100

LTA & GIA SEARCH : S\$36.45

TOTAL : S\$3,839.45

DOLLARS: THREE THOUSAND EIGHT HUNDRED THIRTY-NINE AND
CENTS FORTY-FIVE ONLY.

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign
on behalf. Please see attached Letter of authorisation (see note 5) .**

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 21/2/2021 INVOLVING GBH8937D SLP5846S

ALONG / AT

BRADDELL ROAD TOWARDS UPP SERANGOON ROAD (CTE)

I/We SKYLINK VEHICLE RENTAL PTE LTD (NRIC No. 201710755G)

of 21 TOH GUAN ROAD EAST #01-12 TOH GUAN CENTRE S(608609)

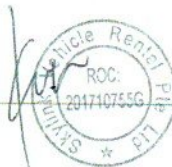
1. The owner of motor vehicle no. GBH8937D hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 21/2/2021 20

X

Signature of owner

(Company's stamp - if any)



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00053962002 Claim No : SNM20D201268/SKM288M/IRENE
Claimant : SKYLINK VEHICLE RENTAL PTE LTD
Amount : **S\$3,699.45**
SINGAPORE DOLLARS THREE THOUSAND SIX HUNDRED NINETY NINE
AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBH 8937D
Insured Vehicle No. : SLP 5846S

Date of Loss : 21/02/2021
Place of Accident : BRADDELL ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JETWIND PRINTING & PACKAGING PTE LTD
Driver Name : LIM LEONG SIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

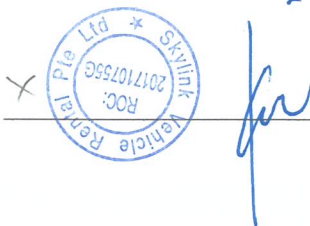
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,103.00
(3) Loss of Use/ Rental/Earning	S\$	560.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	36.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	3,699.45
		=====

Claimant Name : SKYLINK VEHICLE RENTAL PTE LTD

NRIC No : 2017107556

Signature :



Date :

8/7/21

**my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.**



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd

27/4/2021

No. 3 Anson Road, #16-00

Springleaf Tower

Singapore 079909

Attn:

-

Motor Claims Dept

TAX INVOICE

Our Ref : GBH8937D

Your Ref : -

Dear Sir,

VEHICLE # : GBH8937D

ACCIDENT INVOLVING : GBH8937D & SLP5846S ALONG BRADDELL ROAD TOWARDS UPP
SERANGOON ROAD (CTE) ON 21/2/21

COST OF REPAIR : S\$2,900.00 (As agreed)

COR ADD GST 7% : S\$ 203.00

TOTAL : S\$3,103.00

DOLLARS: THREE THOUSAND ONE HUNDRED AND THREE ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)





TAX INVOICE

RYDER AUTO PTE LTD - SKYLINK
VEHICLE RENTAL PTE LTD

Invoice Number
GR-2021-000846

Invoice Issue Date
11 Mar 2021

Invoice Due Date
18 Mar 2021

Total Amount (\$\$)	27.10
Total GST 7.00%(\$\$)	1.90
Total Amount Incl. of GST (\$\$)	29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	10/03/2021,21/02/2021,GBH8937D,SLP5846S	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00 % (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

*This is a computer generated document.
No signature is required.*



Thank You!

You have completed this transaction.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Mar 2021 / 12:29:25

Receipt Date/Time : 08 Mar 2021 / 12:29:25

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210308-001565

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLP5846S				
As at 21 Feb 2021/16:55:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLP5846S Enquiry Fee 20210308122909450120	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				-0.04
Total Amount Payable				7.45
Paid By				
2t2ykad9			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 12 March 2021 5:39 PM
To: sales@jetwind.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLP 5846S & GBH 8937D ALONG/AT BRADDELL ROAD ON 21/02/2021

Our Ref: CC6/CTI21003022/rs3

JETWIND PRINTING & PACKAGING OTE LTD- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLP 5846S & GBH 8937D ALONG/AT BRADDELL ROAD ON 21/02/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GBH 8937D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D201334/C02/SLP5846S/TANKL / FW: Direct Settlement - Accident Involving SLP 5846S (OI : CTI - TBA) and GBH 8937D (TP : LKK REF - CC6/CTI21003022/rs3) on 21/02/2021

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Thu 6/24/2021 2:40 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Dear Jaslin,

We refer to your email below.

Please proceed to offer up to \$3,839.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 2, 2021 11:59 AM

To: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: FW: SNM21D201334/C02/SLP5846S/TANKL / FW: Direct Settlement - Accident Involving SLP 5846S (OI : CTI - TBA) and GBH 8937D (TP : LKK REF - CC6/CTI21003022/rs3) on 21/02/2021

LOD.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 2 June 2021 11:49 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SNM21D201334/C02/SLP5846S/TANKL / FW: Direct Settlement - Accident Involving SLP 5846S (OI : CTI - TBA) and GBH 8937D (TP : LKK REF - CC6/CTI21003022/rs3) on 21/02/2021

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLP 5846S (CTI) AND GBH 8937D (TP) ON 21/02/2021

We refer to the above matter.

We seek your approval to offer repairer "**RYDER AUTO WORKSHOP LLP**" at **\$ 3,839.45**

The summary is as follows: -

☐

☐

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,549.48	\$ 3,103.00 (\$2,900.00 + 7% GST)
2. Loss of Use (7 days x \$100.00)	\$ 700.00	\$ 700.00 (7 days x \$100.00)
3. LTA Report fee	\$ 36.45	\$ 36.45
Total	\$ <u>5,285.93</u>	\$ <u>3,839.45</u>

Surveyor recommended 4 days for repair + 2 PRS + 1 Sun = 7 days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, March 11, 2021 4:45 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201334/C02/SLP5846S/TANKL / FW: Direct Settlement - Accident Involving SLP 5846S (OI : CTI - TBA) and GBH 8937D (TP : LKK REF - CC6/CTI21003022/rs3) on 21/02/2021

[Confidential]

Without Prejudice

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for claim settlement and your necessary action.

Please seek our mandate approval before any settlement.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, March 11, 2021 4:39 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201334/C02/SLP5846S/TANKL / FW: Direct Settlement - Accident Involving SLP 5846S (OI : CTI - TBA) and GBH 8937D (TP : LKK REF - CC6/CTI21003022/rs3) on 21/02/2021

Dear Sir,

Please note that officer in charge for this case is Kah Leong.

Claim no. SNM21D201334/C02/SLP5846S/TANKL.

Dear Kah Leong,

Pls revert LKK.

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be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 11 March 2021 1:55 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLP 5846S (OI : CTI - TBA) and GBH 8937D (TP : LKK REF - CC6/CTI21003022/rs3) on 21/02/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBH 8937D at M/s RYDER AUTO WORKSHOP LLP on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd