


Joan Lim

From: Motor Survey
Sent: Tuesday, 15 December 2020 2:45 PM
To: Joan Lim
Cc: Ong Zi Hui
Subject: FW: Accident involving SMW4306S & SMP333B (MSIG) on 12/12/2020 (PRE-REPAIR SURVEY REQUEST)
Attachments: SMW 4306 S - LTA Search.pdf; SMW 4306 S - GIA.pdf

Liab: clear

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards





Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



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F: +65 6827 7800 | Co. Reg. No. 200412212G | msig.com.sg    

A Member of **MS&AD** INSURANCE GROUP

From: Claims SG <claims@sg.msig-asia.com>
Sent: Tuesday, 15 December 2020 1:45 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject: FW: Accident involving SMW 4306 S & SMP 333 B on 12/12/2020 (PRE-REPAIR SURVEY REQUEST)

Have a great week ahead!





Koh Lay Hoon

Assistant Executive, Claims Services

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A Member of **MS&AD** INSURANCE GROUP

From: Claims Dept <claims_rar@bifrostable.com>
Sent: Tuesday, 15 December 2020 10:23 AM
To: Claims SG <claims@sg.msiga-asia.com>
Cc: claims <claims@bifrostable.com>; Lucas Chow <assessment_ral@bifrostable.com>
Subject: Accident involving SMW 4306 S & SMP 333 B on 12/12/2020 (PRE-REPAIR SURVEY REQUEST)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, NG SENG HUAT , to notify you of the aforesaid accident involving our client's vehicle SMW4306S and your insured's vehicle SMP333B on 12/12/2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SMP333B for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: IKHWAN (93290237)

Contact Email: claims_rar@bifrostable.com

VEH IN (Date & Time) : 15/12/2020

PRS ARRANGEMENT (Date & Time) : 16/12/2020 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan
Motor Claims Department
Tel: 9329 0237

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