

Nivitha (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Sunday, 7 March 2021 2:53 PM
To: Catherine Chong Kai Ling
Cc: Claims Dept of CTI; Ramesh; 'SUR'; 'assignments'; Nivitha (LKK Auto)
Subject: RE: OUR REF: SNM21D201119/C02/XE595P/THAMY & YOUR REF: GBG5875Z, TO CONDUCT PRS
Attachments: Form 1.pdf; SG0F212P0001_26-02-2021_151008.pdf; GIA REPORT - XE595P.pdf

[Confidential]

Without Prejudice

Hi Catherine

Thanks for reply

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Sent: Wednesday, March 3, 2021 12:12 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ramesh <Ramesh@goldbell.com.sg>
Subject: RE: OUR REF: SNM21D201119/C02/XE595P/THAMY & YOUR REF: GBG5875Z, TO CONDUCT PRS

Dear Ms. Pauline,

Kindly assist arrange surveyor Adrian Ling conduct survey.

Please note that vehicle currently not in the workshop.

Thank you.

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Industrial Vehicles. Financial Services.
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Catherine Chong Kai Ling | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: | Tel: +65 6861 0007 | Fax: |
Mobile: 9736 1300 |



Our Goldbell family has always been our **greatest asset**.
We want to **thank our colleagues** for their contribution over the years
and making us one of the **top employers in Singapore**.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, March 2, 2021 10:46 AM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D201119/C02/XE595P/THAMY & YOUR REF: GBG5875Z, TO CONDUCT PRS

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

| |
|---------------|
| Marcus Chua |
| Gary Soon |
| Kenneth Kong |
| Chow Bo Xiong |

| |
|--------------|
| Adrian Ling |
| Ben Chua |
| Mohd Taufikh |
| Ng You Han |
| Steve Chen |
| Henry Ng |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

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From: Claims Dept of CTI
Sent: Friday, February 26, 2021 5:23 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; CatherineChongKL@goldbell.com.sg
Subject: OUR REF: SNM21D201119/C02/XE595P/THAMY & YOUR REF: GBG5875Z, TO CONDUCT PRS

Dear Pauline,

Please conduct PRS-**GBG5875Z** soonest possible.

Officer In Charge: -Pauline Tham- DID 6389 6541.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Sent: Friday, February 26, 2021 4:40 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>

Subject: RE: GBG5875Z and XE595P TP Claims, Date of Accident 24 February 2021 at Pioneer Road

Dear Officer-in-Charge,

Our customer **AQUA INTERNATIONAL PTE LTD**, had made an accident reporting with us and would like us to handle her 3rd party claim against **XE595P**.

Attached above is our customer's SAS and kindly advice on quantum of liability.

If the liability is in favor to our customer, we will seek your surveyor attendance at **GOLDBELL PAYA UBI** for PRS and direct settlement.

Kindly contact our Motor Claims Officer Ms. Catherine for survey arrangement because vehicle is still with customer.

Thank you.

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