

## **Shiau Chan (LKKAUTO)**

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 9 March 2021 12:01 PM  
**To:** Claims; SUR  
**Subject:** RE: OD CLAIM FOR SKM 1371 Z, DOA 3/3/2021

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SKM 1371Z (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Note: Kindly arrange our surveyor to conduct resurvey & before paint for all panels and parts.**

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 8 March 2021 9:58 AM  
**To:** 'Premiumauto Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: OD CLAIM FOR SKM 1371 Z, DOA 3/3/2021

Dear All,

Kindly advice on OD approval for above mentioned vehicle.

**Best Regards,**  
**Kee Siang Lim**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 5 March 2021 10:18 AM

**To:** 'SUR'; 'CS A Team'; 'Admin A'; 'Admin-D (LKKAUTO)'

**Cc:** Claims

**Subject:** RE: OD CLAIM FOR SKM 1371 Z, DOA 3/3/2021

Dear all,

Attached below is the Repair Estimate for vehicle number; SKM 1371 Z.

Thank you and have a nice day.

**Best Regards,  
Haikal Ruddin  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 3 March, 2021 4:21 PM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin-D

(LKKAUTO)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

Cc: 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OD CLAIM FOR SKM 1371 Z, DOA 3/3/2021

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 5/3/2021 @ 10:15AM. Owner waiting.

Thank you.

**Best Regards,  
Nadia Hani  
Claims Administrator**

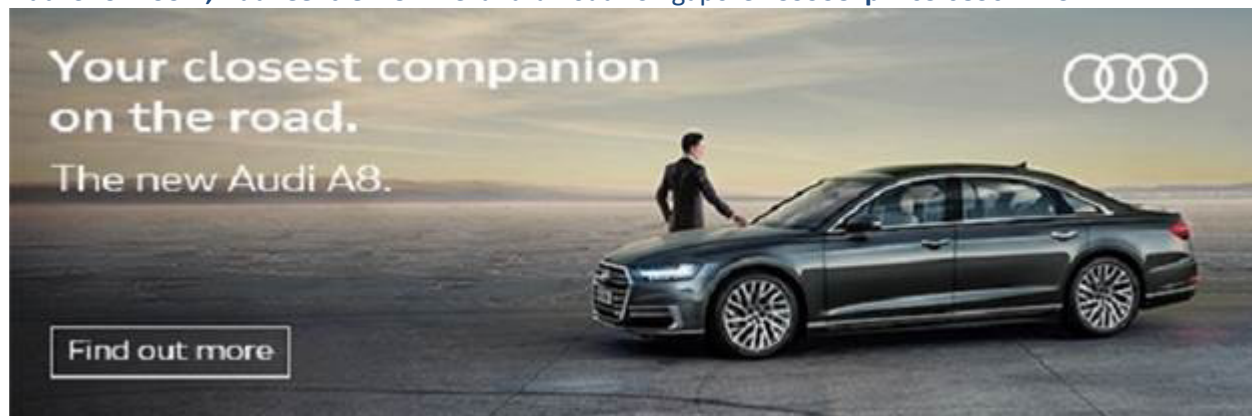
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