

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 9 March 2021 6:02 PM  
**To:** Claims Dept; SUR  
**Subject:** RE: OD CLAIMS FOR VEHICLE NUMBER SML 447 C; DOA 01032021

Dear Tony,

Dear Kevin,

As instructed by our client, please proceed to repair the insured vehicle **SML 447C (Excess \$1,200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Note: Kindly arrange our surveyor to conduct resurvey & before paint for all panels and parts.**

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Tuesday, 9 March 2021 10:57 AM  
**To:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** RE: OD CLAIMS FOR VEHICLE NUMBER SML 447 C; DOA 01032021

Dear Shiau Chan,

Attached revise estimate for your kind reference.

Kindly assist with follow up repair approval.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)



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**From:** Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]  
**Sent:** Monday, 8 March 2021 11:59 AM  
**To:** Claims Dept; SUR  
**Subject:** RE: OD CLAIMS FOR VEHICLE NUMBER SML 447 C; DOA 01032021

Dear Tony,

Kindly provide us our surveyor's marking estimate.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Saturday, 6 March 2021 12:22 PM  
**To:** 'Premiumauto Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: OD CLAIMS FOR VEHICLE NUMBER SML 447 C; DOA 01032021

Dear all,

Kindly assist follow up repair approval.

The survey had carried out on yesterday.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

· **PREMIUM AUTOMOBILES**  
(Reg No 199902271W)  
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**From:** Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 4 March 2021 3:49 PM

**To:** 'Admin A'; 'Admin-D (LKKAUTO)'; 'SUR'; 'CS A Team'

**Cc:** Claims

**Subject:** OD CLAIMS FOR VEHICLE NUMBER SML 447 C; DOA 01032021

Dear all,

Attached below is the Repair Estimate for vehicle number; SML 0447 C

Thank you and have a nice day.

**Best Regards,  
Haikal Ruddin  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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