## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Friday, 19 March 2021 12:52 PM **To:** 'MARED4953@GMAIL.COM'

**Subject:** RE: ACCIDENT INVOLVING SKT 3878D(AIG) AND GBF 6326R AT/ALONG ANG MO

KIO AVENUE 3 JUNCTION WITH AMK 10 ON 26/02/2021

Attachments: SKT3878D(FRONT VIDEO).mp4; GBF6326R( VIDEO).mp4

Dear Mr Edwin Yip / Ms Marilyn Ma,

Thank you for your email.

We have reviewed the matter and based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by GBF6326R. Attached here with both parties video footage for your easy reference. From the video footage, it shows that your vehicle was on the left most lane at the traffic junction while third party was on your right side. After the traffic light turn green your vehicle started to move ahead, while moving your vehicle had encroached into third party lane and collided with third party who was driving within his lane. Therefore, we are of the view that liability is not in your driver favour. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mared <mared4953@gmail.com> Sent: Thursday, 11 March 2021 12:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fwd: ACCIDENT INVOLVING SKT 3878D(AIG) AND GBF 6326R AT/ALONG ANG MO KIO AVENUE 3 JUNCTION

WITH AMK 10 ON 26/02/2021

Forwarded message  From: Mared <mared4953@gmail.com> Date: Thu, Mar 11, 2021 at 11:54 AM Subject: Re: ACCIDENT INVOLVING SKT 3878D(AIG) AND GBF 6326R AT/ALONG ANG MO KIO AVENUE 3 JUNCTION WITH AMK 10 ON 26/02/2021 To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com></chewht@lkkauto.com></mared4953@gmail.com>
Hi Hsiao Tong,
As requested, i attach the two videos and also photos of the damages to the wing mirrors and also my report dated 1 March 2021.
Please call me if you have any questions.
Regards,
Marilyn
_(1) EVT_2021_02_26_16_48_06_F.MP4Error! Filename not specified.
_(2) EVT_2021_02_26_16_48_06_R.MP4Error! Filename not specified.
On Thu, Mar 11, 2021 at 11:25 AM Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> > wrote:
11 March 2021
Mr Edwin Yip Seck Tai / Ms Marilyn Ma Tien Woon [By Email Only]
Dear Sir/Madam,
You Ref: SKT3878D
Our Ref: CC4/AIG21003007/ps3
ACCIDENT INVOLVING SKT 3878D(AIG) AND GBF 6326R AT/ALONG ANG MO KIO AVENUE 3 JUNCTION WITH AMK 10 ON 26/02/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.
We have received a claim from GBF6326R against your insurance policy.
As per our tele-conversation with Ms Marilyn earlier, we would like to request for a copy of video footage as stated in your accident report for our further action.
Appreciate an early reply. Thanks.
Best Regards,
Hsiao Tong, Chew (Ms)   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197   Email: <u>chewht@lkkauto.com</u>   Fax: 6741 4108
HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)