

RE: SNM21D201391/C02/XD4251K/TANKL / FW: Direct Settlement - Accident Involving XD 4251K (OI : CTI - SNM21D201391/C02/TKL) and SHD 604S (TP : LKK REF - CC3/CTI21003005/Kes3) on 03/03/2021

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Thu 7/1/2021 2:42 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (744 KB)

OI SAS.pdf;

[Confidential]

Dear Asher,

We refer to your email below.

Attached is our insured's accident report for claims settlement and your necessary actions.

Please seek our mandate approval before any settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, July 1, 2021 1:49 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D201391/C02/XD4251K/TANKL / FW: Direct Settlement - Accident Involving XD 4251K (OI : CTI - TBA) and SHD 604S (TP : LKK REF - CC3/CTI21003005/Kes3) on 03/03/2021

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Hi Kah Leong,

We refer to the above matter.

Kindly advise if insured reported, if so kindly forward us a copy.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 26 April 2021 1:52 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D201391/C02/XD4251K/TANKL / FW: Direct Settlement - Accident Involving XD 4251K (OI : CTI - TBA) and SHD 604S (TP : LKK REF - CC3/CTI21003005/Kes3) on 03/03/2021

Hi Kah Leong,

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Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 11 March 2021 5:26 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201391/C02/XD4251K/TANKL / FW: Direct Settlement - Accident Involving XD 4251K (OI : CTI - TBA) and SHD 604S (TP : LKK REF - CC3/CTI21003005/Kes3) on 03/03/2021

Without Prejudice

Dear Su Li,

We refer to your email below.

We regret that our insured has yet to report the accident to us.

We will write to our insured to inform them to report the accident soonest possible.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, March 11, 2021 5:14 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201391/C02/XD4251K/TANKL / FW: Direct Settlement - Accident Involving XD 4251K (OI : CTI - TBA) and SHD 604S (TP : LKK REF - CC3/CTI21003005/Kes3) on 03/03/2021

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM21D201391/C02/XD4251K/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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SU L

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 11 March 2021 2:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD 4251K (OI : CTI - TBA) and SHD 604S (TP : LKK REF - CC3/CTI21003005/Kes3) on 03/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 604S at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd