

LETTER OF DEMAND

Your Ref: CCZ/M	92100300	3/183	
Our Ref:	1436P		
То:	MG		
Dear Sirs,			
ACCIDENT INVOLVING	SMX14361		4A ON 04/03/27
We are claiming on beh	nalf of our client	warg yisher	y
			ecident on of las los
with vehicle ME9	OVYA along	g/at 1544 Muct	is fary carpaic LVL VB party to
Description of claims:			
Cost of Repairs	\$>	375,40	(incl 7% GST)
Loss of Use/Rental	\$	X Days = \$	BKW (incl 7% GST)
Search Fee	\$	2	(incl 7% GST)
Miscellaneous Fee	\$	-	(incl 7% GST)
TOTAL	\$	7377,40	(incl 7% GST)
We are claiming in full a payable to Volkswagen			-, 40

Kindly send us a written acknowledgement within 14 days from receipt of this document. Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this	(*(of)	w ^M

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road Singapore 159934

Biz. Reg. No.: 199101494Z GST No.: M200985052

Customer







Tax invoice

Page

Company AIG ASIA PACIFIC INSURANCE P/L 78 Shenton Way #07-16 AIG Building Singapore 079120 Customer Details: Mr WANG YISHENG BLK 155 JALAN TECK WHYE #16-65

SINGAPORE 680155

Document no. 12033106845 Document date 25-03-2021 Customer no. 5211043795 Customer GST-ID 201009404M Dealer 30001 Job order number 2021010859/1 Job order date 17-03-2021 Service Advisor TIOW CHUAN CHEE

1/2

License plate Model code CB23HZB0 Passat Business 2,0 I TSI 140kW DSG 4,552

Position no.	Description	Quantit	y Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
	FRT BUMPER COATING AIG DIRECT SETTLEMENT DOA: 04/03/2021 TP VEH: SME9004A	1	pcs.	100.00	#1	100.00	107.00

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	1,740.00	7%	155.40	2,220.00	2,375.40
Total	480.00	1,740.00		155.40	2,220.00	2,375.40

2,220.00 2,375.40
VOLKSWAGEN
GROUP
SING A GRE

8 1 Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

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2/2 Page 12033106845 Document no. Document date 25-03-2021 5211043795 Customer no. Customer GST-ID 201009404M Dealer 30001 Job order number 2021010859/1 Job order date 17-03-2021 Service Advisor TIOW CHUAN CHEE

VIN License plate First registration Model code Model Mileage SMX1436P CB23HZB0 28-12-2020 WVWZZZ3CZLE144146 Passat Business 2.0 I TSI 140kW DSG 4,552

This is an authorised document. No signature is required.

INSURER ENQUIRY **Find insurer** Vehicle reg. no.

SME9004A

Date of Accident

04/03/2021

Reset

% RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	AIG
Period of Insurance	22/10/2020 - 21/10/2021
Requested By	Steven Chee (Volkswagen Gro
Requested Date	05/03/2021 13:39

Payment details

Request Amount: \$\$1.87 **GST Amount: \$\$0.13**

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: M400017735

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, wany Yighen (the third party claimant") of
Apr BIC 155 Julian Fect whye \$16-65 sipport 6861) Journer of 9Mx1426
I, wany (isher) (the third party claimant") of April 155 Infant Tuck whye \$16-65 signatures, owner of 9My1436 (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no IMX 143 bP that was damaged pursuant to the aggidant which accounted an
my vehicle no my
involving vehicle no/s SME 9004A ("the accident").
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.
I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.
Dated this (day) of (month) 20 (year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop"

(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/l,	("the workshop") hereby confirm that we/I		
have reached an agreement with the appointed surveyo	or of AIG Asia Pacific Insurance Pte Itd		
LKK AUTO CONSULTANTS PTE LTD (name of sur			
for <u>S\$</u> (Repair Cost), <u>S\$</u> (Loss of			
for vehicle no that was damage			
on (date) along	(location)		
on (date) along This is pursuant to the	inspection conducted on (date)		
at "the workshop".	()		
We/l confirm that we/l are/am authorized by the owner _	("the		
third party claimant") of vehicle no make t			
and we/I have full authority to settle the matter on his/h			
We/I enclose herein the letter of authority given by "the tl			
We/I further confirm that we/I will indemnify AIG Asia	Pacific Insurance Pte Ltd for all damages,		
loss and/or expense that they will or have already inc	curred in the event that "the third party		
claimant" after the above said agreement lodges a further	claim against the former for any loss and		
expenses suffered pertaining to costs of repairs and/or	rental and/or loss of use pursuant to the		
damage to (vehicle no.) as a result of	f the accident.		
We/I confirm that the agreement reached above is in full	and final settlement of any claim of "the		
third party claimant" pursuant to the accident and that	t further this settlement is reached on a		
without prejudice and without admission of liability basis.			
This agreement is subject to the application of Singap	.		
exclusive jurisdiction over any dispute arising out of the same.			
Dated this (day) of (month) 2	0 (year)		
	VOLKSWAGEN		
	NOTICE AND TO A		
	SINGAPORE		
0: 11	Cindle St		
Signed by appointed surveyor	Signed by "the workshop" (with chop)		