

Yen ✓

Our Ref: CT0321/SHC1718X/KS(st)  
Date: 09.04.2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

### ACCIDENT ON 04.03.2021 INVOLVING SHC1718X & SMC6294J ALONG LIM TECK KIM RD X TANJONG PAGAR RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC1718X, which was involved in the captioned accident with your insured vehicle No SMC6294J.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

#### Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,691.50
2. Loss of Rental	4 days x S\$ 125.40	S\$	501.60
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

#### Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>4,520.59</b>
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#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

A copy each of the following supporting documents marked [X] is enclosed:

- |                                     |  |                                     |   |
|-------------------------------------|--|-------------------------------------|---|
| <input checked="" type="checkbox"/> | Original Repair Bill   | <input checked="" type="checkbox"/> | Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> | GIA/Police Report(s)   | <input checked="" type="checkbox"/> | Rental Rate Letter                            |
| <input checked="" type="checkbox"/> | LTA/GIA Search Slip(s)   | <input checked="" type="checkbox"/> | Downtime/Mileage Record                       |
| <input type="checkbox"/>            | Survey Report / Bill   | <input type="checkbox"/>            | Witness Statement / Accident Scene Photo(s)   |
| <input type="checkbox"/>            | Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance |                                     |   |
| <input type="checkbox"/>            | Tow Chit / PIR / Hirer's IRAS / Others :                           |                                     |   |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG**

**TOYOTA PRIUS SHC1718X , SMC6294J  
LIM TECK KIM RD X TANJONG PAGAR RD**

**ON 04-Mar-21 23:00**

I / We

**TAY KAR POH (ZHENG ...** (Hirer) NRIC No.: **SXXXX441D**

and/or

(Relief) NRIC No.: **SXXXX441D**

Taxi Number

**SHC1718X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**05-Mar-2021**

Name of Hirer

**TAY KAR POH (ZHENG JIABAO)**

Hirer NRIC

**SXXXX441D**

Signature :



Address

**62 MARINE DRIVE #06-94  
440062**

Contact No.

**83827144**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **COMFORTDELGRO ENGINEERING PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,691.50** (Repair Cost), **S\$701.60** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 1718X** that was damaged pursuant to the accident which occurred on **04/03/2021** (date) along **LIM TECK KIM RD** (location) involving vehicle no/s **SMC 6294J**. This is pursuant to the inspection conducted on **05/03/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** (“the third party claimant”) of vehicle no. **SHC 1718X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 1718X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of DEC (month) 2021 (year)



Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508999

Signed by “the workshop” (with chop)

“The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document”

Please forward your cheque made payable to  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

Repeat printout

8010004  
AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
SINGAPORE 079120  
CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC1718X  
NO/DATE  
91553447 08.04.2021  
MAKE  
TOYOTA  
JOB NO.  
305456979  
MODEL  
PRIUS HYBRID(G4)  
ODOMETER READING  
\_\_\_\_\_  
DATE OF REG  
19.07.2017  
CHASSIS CODE  
JTDKB3FU403560634  
JOB TYPE

Description : 3P 04.03.2021

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,450.00
Add GST @	7.000 %	241.50
Total Invoice amount		3,691.50

Issued by : CHEWBEELENG 08.04.2021 08:33:30  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21030079



Date: 07 April 2021

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	04/03/2021 @ 23:00 hrs
ALONG	LIM TECK KIM RD X TANJONG PAGAR RD
INVOLVING	SMC6294J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1718X** (the "Taxi"). The Taxi was hired to **TAY KAR POH (ZHENG JIABAO) IC NO SXXXX441D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO								FROM	TO
179	06.10	15.05	03/03/21	CHOI	4942	24	203	05.20	15.05		
233	1600	0000	03/03/21	THY	4944	82	257	1600	0100		
297	06.15	19.15	04/03/21	CHOI	4947	44	262	06.15	15.00		
224	06.10	15.05	04/03/21	THY	4949	59	214	1600	0100		
269	1600	0100	05/03/21	Accident ?	<del>4949</del>		Long	1300	—		
364	1200	0000	08/03/21	Repair	THY 1000	1000		—	1500		
320	1200	0000									
248	05.20	15.30									
224	1600	0000									
197	06.15	15.00									
289	1600	0000									

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO
179	06.10	15.05
233	1600	0000
297	06.15	19.15
224	06.10	15.05
269	1600	0100
364	1200	0000
320	1200	0000
248	05.20	15.30
224	1600	0000
197	06.15	15.00
289	1600	0000

## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	05 Mar 2021 / 13:41:28		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMC6294J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCCO - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210305134128009843

Search Date / Time: 04 Mar 2021 23:00:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

**ACCIDENT INVOLVING SMC 6294J & SHC 1718X ALONG/AT TANJONG PAGAR ROAD  
JUNCTION OF BERNAM STREET ON 04/03/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 11/5/2021 5:16 PM

To: norazman.abdul\_aziz@daimler.com <norazman.abdul\_aziz@daimler.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21002989/Gra3

**DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD – BY EMAIL ONLY  
[POLICY HOLDER]**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMC 6294J & SHC 1718X ALONG/AT TANJONG PAGAR ROAD JUNCTION OF  
BERNAM STREET ON 04/03/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHC 1718X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as your driver encroached into Third Party's lane while turning and collided with Third Party who was moving in own lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Mar 2021 17:16	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	05 Mar 2021 17:16	<b>Clm Veh Model Changed</b>	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] HOW MEI KWAN
3	05 Mar 2021 17:16	<b>Clm Created</b>	Reg No: SHC1718X. Acct Date: 2021/03/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Lo yang)	[A] HOW MEI KWAN
4	05 Mar 2021 17:16	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Mar 2021 17:16	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/03/16	[A] HOW MEI KWAN
6	05 Mar 2021 17:16	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Mar 2021 17:16	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	05 Mar 2021 17:16	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	05 Mar 2021 17:16	<b>Adj Adjuster Assigned</b>	[None] -> XING GUO QIANG	[A] HOW MEI KWAN
10	30 Apr 2021 14:24	<b>Clm Registration Modified</b>	Acct Time:23:00:00->10:00:00.	[I] AIG OneClaim Integration User
11	08 Dec 2021 11:07	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	08 Dec 2021 11:07	<b>Clm Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	08 Dec 2021 11:07	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2017/07/19.	[A] JOANNE LEE KHANG MIN
14	08 Dec 2021 11:07	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	14 Dec 2021 14:53	<b>Adj Mandate Request</b>	Cur Req:4400.59:Lia:100%*Quantum:(a)CORw/GST:\$3,691.50+(b)LOR(4days x \$125.40):\$501.60+(c)LOI(4days x \$50): \$200 +(d)LTA search fee:\$7.49=Total:\$4,400.59*Recommended 2 repair days +1 PRS +1SUN= 4 Days	[A] Jaslin Kok Chin Yi
16	20 Dec 2021 11:21	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Yong, Joanne
17	20 Dec 2021 11:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/03/16	[I] Yong, Joanne
18	20 Dec 2021 11:42	<b>Adj Mandate Set</b>	Approved:4400.59.	[I] Yong, Joanne

Date From    Date To    Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2675274	05 Mar 2021 17:24:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC1718X	SMC6294J	11.00
2738735	05 Nov 2021 17:10:13	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC1718X	Jaslin Kok Chin Yi	xx.xx
2747498	08 Dec 2021 11:07:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC1718X	SMC6294J	11.00

